

## Performance Evaluation Details

<b>ID</b>	E1
<b>Project</b>	Soft Dig Services
<b>Project Number</b>	23ITB137357A-JWT
<b>Supplier</b>	A&K Services LLC
<b>Supplier Project Contact</b>	Amy Follett (preferred language: English)
<b>Performance Program</b>	Professional Services
<b>Evaluation Period</b>	01/01/2023 to 06/30/2023
<b>Effective Date</b>	09/11/2023
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	Not Specified
<b>Expectations Meeting Date</b>	Not Specified
<b>Status</b>	Completed
<b>Publication Date</b>	09/11/2023 03:15 PM EDT
<b>Completion Date</b>	09/11/2023 03:15 PM EDT
<b>Evaluation Score</b>	85



09/13/2023

### Related Documents

There are no documents associated with this Performance Evaluation

**OVERALL RATING GUIDE - PROFESSIONAL SERVICES**

Evaluation Score Range  
Outstanding = 90-100%  
Excellent = 80-89%  
Satisfactory = 70-79%  
Needs Improvement = 50-69%  
Unsatisfactory = -50%

**PROJECT MANAGEMENT**

**17/20**

Rating <b>Excellent:</b> Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

**Comments** A&K Services as a great understanding of our soft dig needs that requires minimal direction.

**SCHEDULE**

**17/20**

Rating <b>Excellent:</b> Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule.

**Comments** Scheduling is primarily done on a week look ahead basis. However, emergency work is scheduled ASAP.

**QUALITY OF DESIGN, REPORTS AND DELIVERABLES**

**17/20**

Rating <b>Excellent:</b> Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

**Comments** Invoicing is prompt and very good quality.

**COMMUNICATIONS AND CO-OPERATION**

**17/20**

Rating <b>Excellent:</b> Co-operative and timely response to the User Department concerns.

**Comments** Communication is very good and is timely.

**OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS**

**17/20**

Rating <b>Excellent:</b> Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

**Comments** No major concerns with contract compliance.

**GENERAL COMMENTS**

**Comments** *Not Specified*