



## Volunteers Insurance Service Association, Inc. (VIS®)

### AmeriCorps Seniors Volunteers (CNS) – RENEWAL JULY 2026

Thank you for the valuable services your organization and your Volunteers provide to your communities. We are grateful for your trust and loyalty and look forward to continuing to serve you with professionalism and excellence.

**Your volunteer insurance renews on July 1, 2026. Please note the new renewal process below.**

1. **March 2026** – You will receive a QUOTE that reflects the renewal of your current policy(ies) in effect.
  - a. If the QUOTE is accepted, there is nothing you need to do. **An INVOICE will be emailed around the first of May.**
  - b. If any updates are needed, email the request to: [MAVolunteerProgram@acrisure.com](mailto:MAVolunteerProgram@acrisure.com) **no later than April 3, 2026.** A new QUOTE will be prepared and sent.
  - c. **Do NOT remit payment from the QUOTE. It will not be processed.**
  
2. **May 2026** – You will receive the following:
  - a. An INVOICE based on the quote provided. **Once the renewal is invoiced, changes to Volunteer counts will not be permitted until the next renewal on 7/1/2027. Reminder: These policies are auditable. You are required to maintain accurate documentation of all Volunteers at all times.**
  - b. **Are you located in one of the following states: AR, CT, FL, KS, MA, MD, NC, ND, NJ, NY, OH, WV, WY?** – If so, and you have Volunteer Liability and/or Volunteer Excess Auto Liability coverage, you must also refer to the disclosure instructions sent with the INVOICE.
  - c. Signed State Disclosure documents must be emailed to: [MAVolunteerProgram@acrisure.com](mailto:MAVolunteerProgram@acrisure.com) no later than July 1, 2026. **Do NOT send disclosure documents with your payment.** The bank will not forward them and you will be required to submit new ones.
  
3. **Payment Remittance** – Please refer to your INVOICE
  - a. INVOICE includes:
    - i. a unique payment link to remit via ACH or Credit Card
    - ii. a payment remittance addresses to mail a check. NOTE: Checks MUST include your invoice #. Failure to note the invoice number may result in payment not being applied in a timely manner.
  - b. If payment is not received by July 1, 2026, coverage may be cancelled and a new application may be required to resume coverage at a later date.

After a thorough review of current rates and increasing claims costs associated with the Volunteer Accident benefits assessed as primary over Medicare, the underwriters determined it necessary to adjust the rates to maintain the current benefits and coverage limits as required by the AmeriCorps Seniors programs. We understand that any increase in expenses is challenging, and we assure you this decision was not made lightly. The new rate for the AmeriCorps Seniors Accident coverage is itemized on your renewal quote. An annual VIS Membership fee of \$140 is also assessed. Historically this fee was subsidized by non AmeriCorps Seniors programs. There are no changes to the rates and coverage limits for the Volunteer Liability and Volunteer Excess Auto Liability policies.

**So that we may best assist you, and to avoid delays in processing, please include your CLIENT CODE on all forms of payment and communication.**

Thank you for your continued participation in the VIS® program. We look forward to serving you in the year ahead and beyond.

Respectfully,

Jennifer Yarnell, Account Executive

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