

Performance Evaluation Details

ID	E2
Project	Colilert Reagent 24 and Colilert 18 Reagent Supplies
Project Number	22ITBC079A-KM
Supplier	IDEXX Distribution, Inc.
Supplier Project Contact	Christina Lee (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	09/01/2023 to 11/30/2023
Effective Date	12/13/2023
Evaluation Type	Formal
Interview Date	12/13/2023
Expectations Meeting Date	12/13/2023
Status	Completed
Publication Date	12/13/2023 04:25 PM EST
Completion Date	12/13/2023 04:25 PM EST
Evaluation Score	94

Related Documents

There are no documents associated with this Performance Evaluation



1/17/2024

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

20/20

Rating
Outstanding: The contractor has demonstrated an outstanding performance level, no quality problems, all performance/specification requirements met, minor problems, highly effective corrective actions.
Comments Idexx has no quality or performance issues.

TIMELINESS OF PERFORMANCE

20/20

Rating
Outstanding: The contractor has demonstrated an outstanding performance level, significantly exceeded delivery requirements, all on-time deliveries to the Government's benefit.
Comments Idexx exceeded performance and delivery requirements.

BUSINESS RELATIONS

17/20

Rating
Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.
Comments Idexx is prompt with response times and accurate.

CUSTOMER SATISFACTION

20/20

Rating
Outstanding: Contractor representative proactively communicates performance/specification issues to the User Department, highly professional and responsive.
Comments Idexx has outstanding communication.

COST CONTROL

17/20

Rating
Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.
Comments Idexx has excellent, fair pricing.

GENERAL COMMENTS

Comments *Not Specified*