

## Performance Evaluation Details

<b>ID</b>	E2
<b>Project</b>	Animal Control Services
<b>Project Number</b>	17RFP08092017C-BKJ
<b>Supplier</b>	LifeLine Animal Project
<b>Supplier Project Contact</b>	Rebecca Guinn (preferred language: English)
<b>Performance Program</b>	Professional Services
<b>Evaluation Period</b>	10/01/2022 to 12/31/2022
<b>Effective Date</b>	02/06/2023
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	10/04/2022
<b>Expectations Meeting Date</b>	12/27/2022
<b>Status</b>	Completed
<b>Publication Date</b>	02/06/2023 12:46 PM EST
<b>Completion Date</b>	02/06/2023 12:46 PM EST
<b>Evaluation Score</b>	85

### Related Documents

There are no documents associated with this Performance Evaluation

**OVERALL RATING GUIDE - PROFESSIONAL SERVICES**

- Evaluation Score Range
- Outstanding = 90-100%
- Excellent = 80-89%
- Satisfactory = 70-79%
- Needs Improvement = 50-69%
- Unsatisfactory = -50%

**PROJECT MANAGEMENT**

**17/20**

Rating <b>Excellent:</b> Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

Comments *Not Specified*

**SCHEDULE**

**17/20**

Rating <b>Excellent:</b> Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule.

Comments *Not Specified*

**QUALITY OF DESIGN, REPORTS AND DELIVERABLES**

**14/20**

Rating <b>Satisfactory:</b> Deliverables meet requirements and have an average number of issues on reports and deliverables.

Comments The Contractor is working with our team to refine the reports associated with the field operations portion of the program. Additional refinement of this process will continue in Q1 of 2023.

**COMMUNICATIONS AND CO-OPERATION**

**20/20**

Rating <b>Outstanding:</b> Co-operative and proactive response to User Department concerns at all times. Innovative communication approaches with the User Department's team.

Comments *Not Specified*

**OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS**

**17/20**

Rating <b>Excellent:</b> Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

Comments *Not Specified*

**GENERAL COMMENTS**

Comments The Contractor did an incredible job caring for the animals in the Fulton County Animal Shelter while dealing with extremely difficult external stresses and strains. While dealing with an aggressive canine influenza outbreak, the team was able to humanely treat the animals in the shelter while still managing the intake of animals. There was also a period of time over the Christmas weekend where the team was called upon to care for animals while the facility was dealing with the untimely loss of water, power and heat.