## Performance Evaluation Details

ID E1

Project Janitorial Supplies and Equipment

**Project Number** 24ITBC143872C-JH

**Supplier** Atlantic Tape

**Supplier Project Contact** Leah Thompson (preferred language: English)

Performance ProgramGoods and Commodity ServicesEvaluation Period04/01/2025 to 06/30/2025

 Effective Date
 07/14/2025

 Evaluation Type
 Formal

 Interview Date
 07/14/2025

 Expectations Meeting Date
 07/14/2025

 Status
 Completed

 Publication Date
 07/14/2025 08:00 AM EDT

 Completion Date
 07/14/2025 08:00 AM EDT

Evaluation Score 100

## **Related Documents**

There are no documents associated with this Performance Evaluation

## **OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES**

**Evaluation Score Range** Outstanding = 90-100% Excellent = 80-89% Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

**QUALITY OF PRODUCT OR SERVICE** 

20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level, no quality problems, all performance/specification requirements met, minor

problems, highly effective corrective actions.

Comments Not Specified

**TIMELINESS OF PERFORMANCE** 

20/20

Rating

**Outstanding:** The contractor has demonstrated an outstanding performance level, significantly exceeded delivery requirements, all on-time deliveries to the

Government's benefit.

Comments Not Specified

**BUSINESS RELATIONS** 20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the performance levels described as "Excellent".

Comments Not Specified

**CUSTOMER SATISFACTION** 20/20

Rating

**Outstanding:** Contractor representative proactively communicates performance/specification issues to the User Department, highly professional and

responsive.

Comments Not Specified

**COST CONTROL** 20/20

Rating

Outstanding: Compliance with contract pricing, all cost discrepancies are clearly identified with explanation; compliance with invoice submission requirements/price

substantiation.

Comments Not Specified

**GENERAL COMMENTS** 

Comments Not Specified