

Performance Evaluation Details

ID	E4
Project	Fulton County PC Refresh
Project Number	22ITBC1006B-PC
Supplier	CDW Government LLC
Supplier Project Contact	Justin Schwier (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	04/12/2025 to 07/11/2025
Effective Date	08/22/2025
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	08/22/2025 05:15 PM EDT
Completion Date	08/22/2025 05:15 PM EDT
Evaluation Score	97

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level, no quality problems, all performance/specification requirements met, minor problems, highly effective corrective actions.

Comments

The quality of the equipment and devices delivered meet expectations.

TIMELINESS OF PERFORMANCE

20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level, significantly exceeded delivery requirements, all on-time deliveries to the Government's benefit.

Comments

This vendor provides estimated delivery dates and meets those dates as long as it's within their authority to do so. If items are end of life or on backorder, we are notified right away of the delay.

BUSINESS RELATIONS

17/20

Rating

Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

Comments

This vendor is responsive to inquiries timely and delivers excellent technical service whenever needed.

CUSTOMER SATISFACTION

20/20

Rating

Outstanding: Contractor representative proactively communicates performance/specification issues to the User Department, highly professional and responsive.

Comments

This vendor demonstrates the desire for customer excellence by attending regular, by-weekly, cadence meetings to address any concerns, answer any questions and resolve any issues we may have.

COST CONTROL

20/20

Rating

Outstanding: Compliance with contract pricing, all cost discrepancies are clearly identified with explanation; compliance with invoice submission requirements/price substantiation.

Comments

Compliant with contract pricing, all cost discrepancies are clearly identified with explanation. This vendor is compliant with invoice submission requirements and or price substantiations.

GENERAL COMMENTS

Comments

Vendor maintains a high level of contract obligations