

## Performance Evaluation Details

<b>ID</b>	E1
<b>Project</b>	Standby Plumbing Repair Services Countywide
<b>Project Number</b>	24ITB0617C-MH
<b>Supplier</b>	J2 Connect, Inc.
<b>Supplier Project Contact</b>	Kay Morrow (preferred language: English)
<b>Performance Program</b>	Professional Services
<b>Evaluation Period</b>	04/01/2025 to 06/30/2025
<b>Effective Date</b>	07/30/2025
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	Not Specified
<b>Expectations Meeting Date</b>	Not Specified
<b>Status</b>	Completed
<b>Publication Date</b>	07/30/2025 11:23 AM EDT
<b>Completion Date</b>	07/30/2025 11:23 AM EDT
<b>Evaluation Score</b>	76

### Related Documents

There are no documents associated with this Performance Evaluation

**OVERALL RATING GUIDE - PROFESSIONAL SERVICES**

- Evaluation Score Range
- Outstanding = 90-100%
- Excellent = 80-89%
- Satisfactory = 70-79%
- Needs Improvement = 50-69%
- Unsatisfactory = -50%

**PROJECT MANAGEMENT**

**17/20**

**Rating**

**Excellent:** Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

**Comments**

The project management demonstrated strong performance in various aspects. The team's grasp of project objectives, risks, and contract requirements was commendable, and they required minimal guidance from the User Department. This level of understanding will contribute positively to the project's success and sets a solid foundation for future collaborations.

**SCHEDULE**

**14/20**

**Rating**

**Satisfactory:** Delivered on schedule or on approved amended schedule. Monitoring and forecasting of schedule as per Contract requirements.

**Comments**

Projects are delivered promptly or according to an approved revised schedule. We prioritize effective monitoring and forecasting of the schedule in alignment with contract requirements to ensure smooth execution.

**QUALITY OF DESIGN, REPORTS AND DELIVERABLES**

**17/20**

**Rating**

**Excellent:** Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

**Comments**

The deliverables have exceeded expectations in several areas, and the quality of the remaining items is commendable. This indicates a strong performance overall and highlights areas for continued improvement and success.

**COMMUNICATIONS AND CO-OPERATION**

**14/20**

**Rating**

**Satisfactory:** Satisfactory response to the User Department's requests and changes; Consultant involved in developing solutions and ensures prompt and appropriate action.

**Comments**

Constructive engagement with the User Department's requests and changes is essential; the Consultant plays a key role in developing effective solutions and ensuring timely, appropriate action is taken.

**OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS**

**14/20**

**Rating**

**Satisfactory:** Issues of compliance with Contract documents were resolved in a timely manner to the the User Department's satisfaction.

**Comments**

Compliance issues with contract documents were resolved promptly, satisfying the User Department.

**GENERAL COMMENTS**

**Comments** *Not Specified*