

Performance Evaluation Details

ID	E1
Project	Standby Plumbing Repair Services Countywide
Project Number	24ITB0617C-MH
Supplier	J2 Connect, Inc.
Supplier Project Contact	Kay Morrow (preferred language: English)
Performance Program	Professional Services
Evaluation Period	04/01/2025 to 06/30/2025
Effective Date	07/30/2025
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	07/30/2025 11:23 AM EDT
Completion Date	07/30/2025 11:23 AM EDT
Evaluation Score	76

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

PROJECT MANAGEMENT

17/20

Rating

Excellent: Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

Comments

The project management demonstrated strong performance in various aspects. The team's grasp of project objectives, risks, and contract requirements was commendable, and they required minimal guidance from the User Department. This level of understanding will contribute positively to the project's success and sets a solid foundation for future collaborations.

SCHEDULE

14/20

Rating

Satisfactory: Delivered on schedule or on approved amended schedule. Monitoring and forecasting of schedule as per Contract requirements.

Comments

Projects are delivered promptly or according to an approved revised schedule. We prioritize effective monitoring and forecasting of the schedule in alignment with contract requirements to ensure smooth execution.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

17/20

Rating

Excellent: Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

Comments

The deliverables have exceeded expectations in several areas, and the quality of the remaining items is commendable. This indicates a strong performance overall and highlights areas for continued improvement and success.

COMMUNICATIONS AND CO-OPERATION

14/20

Rating

Satisfactory: Satisfactory response to the User Department's requests and changes; Consultant involved in developing solutions and ensures prompt and appropriate action.

Comments

Constructive engagement with the User Department's requests and changes is essential; the Consultant plays a key role in developing effective solutions and ensuring timely, appropriate action is taken.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

14/20

Rating

Satisfactory: Issues of compliance with Contract documents were resolved in a timely manner to the the User Department's satisfaction.

Comments

Compliance issues with contract documents were resolved promptly, satisfying the User Department.

GENERAL COMMENTS

Comments

Not Specified