

Performance Evaluation Details

ID	E1
Project	APCO P25 Phase 2 TOMA Simulcast Trunked Radio System
Project Number	13RFP88502C-DR,
Supplier	Motorola Solutions Inc
Supplier Project Contact	Emily L Dean (preferred language: English)
Performance Program	Professional Services
Evaluation Type	Formal
Interview Date	03/31/2026
Expectations Meeting Date	03/31/2026
Status	Draft
Evaluation Score	100

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

PROJECT MANAGEMENT

20/20

Rating

Outstanding: Project Management practices that exceed in the areas of scope, schedule, budget, quality of work and risk/issue management. Complete understanding of project objectives, risks and Contract requirements.

Comments

Motorola Solutions has exceeded our expectations in project management, risks, and contract requirements.

SCHEDULE

20/20

Rating

Outstanding: Delivered ahead of original completion date with significant effort by Consultant to exceed project milestone dates or ahead of schedule with increased scope. Proactive approach to monitoring and forecasting of project schedule.

Comments

Motorola Solutions schedules all preventative maintenance task in advance, with successful completion.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

20/20

Rating

Outstanding: Extraordinary quality of deliverables that exceeds requirements in all areas and finished product presents a degree of innovation in work.

Comments

Motorola Solutions Sales and Service Teams exceeds required expectations of reports, and deliverables.

COMMUNICATIONS AND CO-OPERATION

20/20

Rating

Outstanding: Co-operative and proactive response to User Department concerns at all times. Innovative communication approaches with the User Department's team.

Comments

Motorola Solutions provides timely communications to exceed expectations.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

20/20

Rating

Outstanding: Outstanding oversight of the Contractor and ability to bring the Contractor into compliance in an expedited manner.

Comments

Motorola Solutions Account team has exceeded expectations in delivery of contract compliance.

GENERAL COMMENTS

Comments

Motorola Solutions responds immediately when needed to ensure continuity of radio communication. Motorola technicians are highly trained and respond to all issues in a timely manner. Motorola Solutions consistently goes above and beyond to meet contract expectations. Motorola Technicians and Sales personnel have extensive experience and are available 24/7/365.