

Performance Evaluation Details

ID	E8
Project	Modular Workstations and Free Standing Furniture
Project Number	21ITB130147C-GS
Supplier	Office Design Concept GA llc
Supplier Project Contact	SABRINA WASHINGTON-Sylvan (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	01/01/2025 to 03/31/2025
Effective Date	06/03/2025
Evaluation Type	Formal
Interview Date	06/03/2025
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	06/03/2025 03:59 PM EDT
Completion Date	06/03/2025 03:59 PM EDT
Evaluation Score	91

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating

Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments

Vendor has demonstrated an outstanding performance level, no quality problems.

TIMELINESS OF PERFORMANCE

17/20

Rating

Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.

Comments

Vendor has no delays and the vendor has met the agreed upon time schedule.

BUSINESS RELATIONS

20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the performance levels described as "Excellent".

Comments

Vendor response to inquiries, service request and administrative questions and/or concerns right away without delay.

CUSTOMER SATISFACTION

20/20

Rating

Outstanding: Contractor representative proactively communicates performance/specification issues to the User Department, highly professional and responsive.

Comments

Not Specified

COST CONTROL

17/20

Rating

Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments

Not Specified

GENERAL COMMENTS

Comments

I would recommend ODCG to work with other Fulton County departments.