

Performance Evaluation Details

ID	E4
Project	Electrical On Call Services Countywide
Project Number	20ITB125775C-CG
Supplier	CAPITAL CITY ELECTRICAL SERVICES, LLC.
Supplier Project Contact	JENNI EASON (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	10/01/2023 to 12/31/2023
Effective Date	01/01/2024
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	01/01/2024 05:02 PM EST
Completion Date	01/01/2024 05:02 PM EST
Evaluation Score	79

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

- Evaluation Score Range
- Outstanding = 90-100%
- Excellent = 80-89%
- Satisfactory = 70-79%
- Needs Improvement = 50-69%
- Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments Vendor provided goods and services of very good quality. Met requirements in the contract most of the time. Vendor met the deadlines most of the time and complied with time schedules.

TIMELINESS OF PERFORMANCE

14/20

Rating Satisfactory: There are no, or minimal, delays that impact achievement of contract requirements.

Comments There was no delay from the contractor in responding to inquiries or providing quotes. The vendor always provided sufficient information to the County with respect to proposals and completed work

BUSINESS RELATIONS

14/20

Rating Satisfactory: Response to inquiries and/or technical, service, administrative issues is consistently effective.

Comments Contractor provided timely and detailed response to all inquiries and request for quotes/information. Contractor's representative assisted with sitevisits when necessary, before providing estimates and discussed all aspects of the work before quoting

CUSTOMER SATISFACTION

17/20

Rating Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

Comments Contractor 's designated representative to deal with Fulton County routinely communicated about all aspects of the contract. The representative was very professional and very effective in getting things done against the contract

COST CONTROL

17/20

Rating Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments Contractor's prices were in compliance with the terms in the contract. Invoices were accurate and submitted in time. There were no disputes arising from invoices.

GENERAL COMMENTS

Comments *Not Specified*