

Fulton County Senior Transportation: A Success Story

Service Impact





**Senior Transportation is one of
our most popular impactful
programs.**

“

**“As we have gotten up in age,
Fulton County and Transdev have
helped my whole family with our
transportation needs. We could
not make it without them!”**

Carrie Sprattling – Transdev Rider



Department of Senior Services



Over 186,100 trips have been taken by seniors this year. Our services take seniors to their doctor, dialysis, grocery stores and senior centers. An average of 3,200 seniors utilize these services each month.

Senior transportation is a supportive service that aids aging in place.



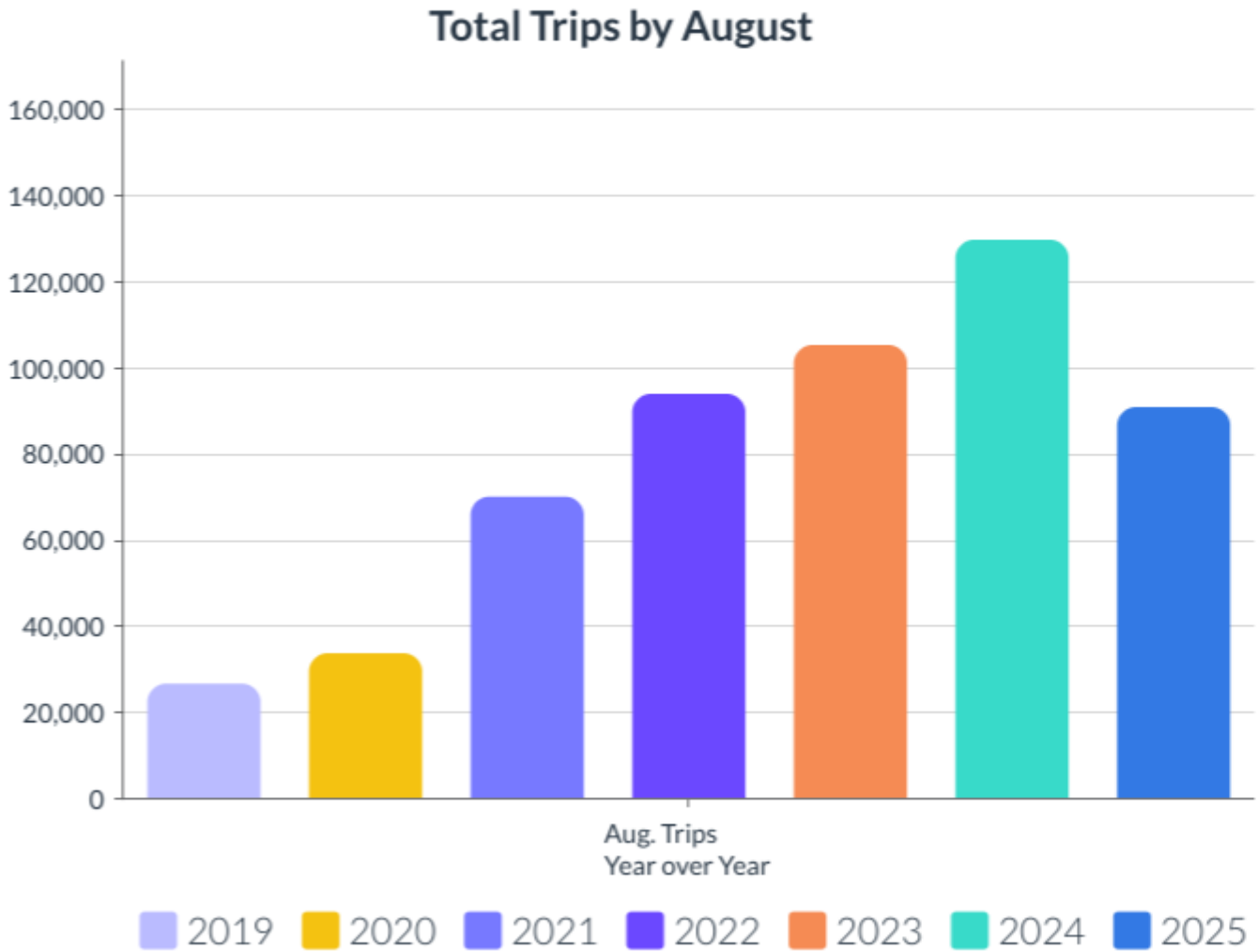


“

“I love my Uber rides! The drivers are so helpful. It became unsafe for me to drive myself, and this program helps me to still live like I used to.”

Vanessa Alexander – Common Courtesy Rider

We're meeting demand with no waitlist.



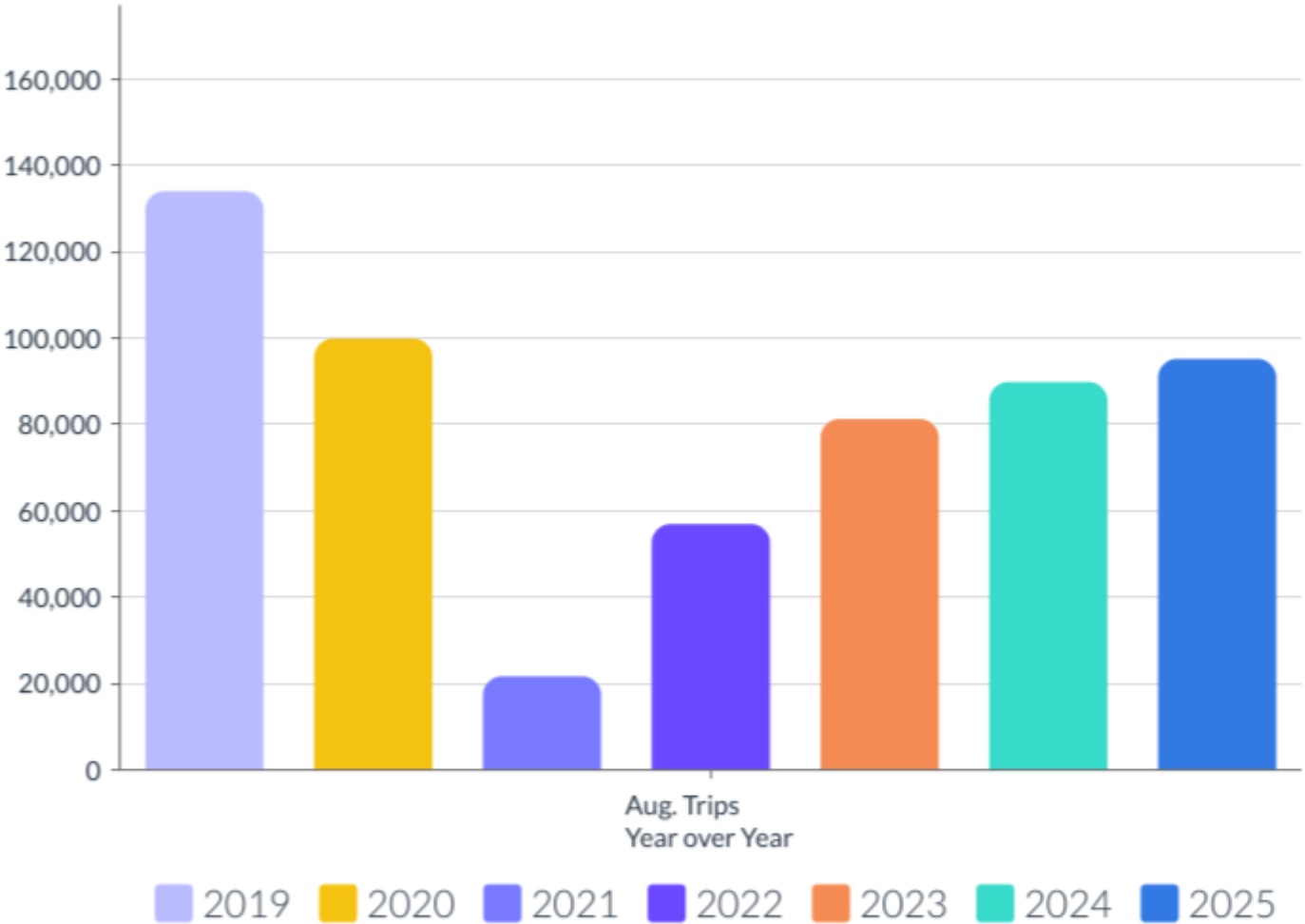
Department of Senior Services

- 2,300 average monthly **riders**
(6,658 registered riders)
- 11,368 average monthly **trips**
- 5 average monthly trips taken **per rider** *(8 allowable)*
 - 282 monthly average **additional medical trips** taken

Fulton is one of the few counties providing this service



Annual Fixed Route Trips / Cumulative to Date



- 767 average monthly unduplicated **riders**
- 11,900 average monthly **Demand Response trips**
- 95,189 total **Fixed Route trips to Date**

- 212 Uzurv Demand Response **pilot trips** since August



Transportation meets seniors at their point of need. To sustain this important service, transportation consultant services are being solicited now to explore and recommend best transportation models. The analysis will help design new transportation RFPs in 2026.

Our seniors have more stories to tell and we look forward to being a part of their success.

Fulton County Senior Transportation

