

## Performance Evaluation Details

<b>ID</b>	E1
<b>Project</b>	Bus and Shuttle Services FY25
<b>Project Number</b>	24RFP092624C-MH
<b>Supplier</b>	MTI LIMO AND SHUTTLE SERVICES INC
<b>Supplier Project Contact</b>	CAMERON IJAMES (preferred language: English)
<b>Performance Program</b>	Professional Services
<b>Evaluation Period</b>	04/01/2025 to 06/30/2025
<b>Effective Date</b>	08/04/2025
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	Not Specified
<b>Expectations Meeting Date</b>	06/20/2025
<b>Status</b>	Completed
<b>Publication Date</b>	08/04/2025 10:13 AM EDT
<b>Completion Date</b>	08/04/2025 10:13 AM EDT
<b>Evaluation Score</b>	82

### Related Documents

There are no documents associated with this Performance Evaluation

## OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

### PROJECT MANAGEMENT

17/20

Rating

**Excellent:** Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

Comments

*Not Specified*

### SCHEDULE

14/20

Rating

**Satisfactory:** Delivered on schedule or on approved amended schedule. Monitoring and forecasting of schedule as per Contract requirements.

Comments

Vendor continues to respond to transportation emergencies within a short notice.

### QUALITY OF DESIGN, REPORTS AND DELIVERABLES

14/20

Rating

**Satisfactory:** Deliverables meet requirements and have an average number of issues on reports and deliverables.

Comments

Based on the daily numbers of riders. The percent of complaints per month is less than 1percent.

### COMMUNICATIONS AND CO-OPERATION

20/20

Rating

**Outstanding:** Co-operative and proactive response to User Department concerns at all times. Innovative communication approaches with the User Department's team.

Comments

Transportation vendor complies with all concerns, with reasonable expectations of corrections.

### OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

17/20

Rating

**Excellent:** Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

Comments

Vendor management answers and comply with all complaints.

### GENERAL COMMENTS

Comments

*Not Specified*