## Performance Evaluation Details

| ID                        | E2  |  |
|---------------------------|---|--|
| Project                   | Legal Services for Fulton County Courts Justice Resource Center |  |
| Project Number            | 23RFP476577A-KM   |  |
| Supplier                  | Atlanta Legal Aid Society, Inc.                                 |  |
| Supplier Project Contact  | Michelle J Fleetwood (preferred language: English)              |  |
| Performance Program       | Professional Services   |  |
| Evaluation Period         | 04/01/2024 to 09/30/2024  |  |
| Evaluation Type           | Formal  |  |
| Interview Date            | Not Specified   |  |
| Expectations Meeting Date | Not Specified   |  |
| Status                    | Draft   |  |
| Evaluation Score          | 97  |  |

## **Related Documents**

There are no documents associated with this Performance Evaluation

## **OVERALL RATING GUIDE - PROFESSIONAL SERVICES**

Evaluation Score Range Outstanding = 90-100% Excellent = 80-89% Satisfactory = 70-79% Needs Improvement = 50-69% Unsatisfactory = -50%

| PROJECT MANAGEMENT       |  | 20/20 |
|--------------------------|--|-------|
| Rating                   |  |       |
|                          | <b>Outstanding:</b> Project Management practices that exceed in the areas of scope,<br>schedule, budget, quality of work and risk/issue management. Complete<br>understanding of project objectives, risks and Contract requirements.                          |       |
| Comments                 | Not Specified  |       |
| SCHEDULE                 |  | 20/20 |
| Rating                   |  |       |
|                          | <b>Outstanding:</b> Delivered ahead of original completion date with significant effort by<br>Consultant to exceed project milestone dates or ahead of schedule with increased<br>scope. Proactive approach to monitoring and forecasting of project schedule. |       |
| Comments                 | Not Specified  |       |
|                          |  | 47/00 |
| QUALITY OF DESIGN, REPOR | TS AND DELIVERABLES  | 17/20 |
| Rating                   | Fuer Hants Deliverships are address in some some and some index of   |       |
|                          | Excellent: Deliverables exceed requirements in some areas and remainder of<br>items delivered are high quality.  |       |
| Comments                 | Not Specified  |       |
| COMMUNICATIONS AND CO-C  | OPERATION  | 20/20 |
| Rating                   |  |       |
| -                        | <b>Outstanding:</b> Co-operative and proactive response to User Department concerns<br>at all times. Innovative communication approaches with the User Department's<br>team.   |       |
| Comments                 | Not Specified  |       |
| OVERSIGHT OF CONTRACTO   | R COMPLIANCE WITH CONTRACT DOCUMENTS   | 20/20 |
| Rating                   |  |       |
|                          | <b>Outstanding:</b> Outstanding oversight of the Contractor and ability to bring the Contractor into compliance in an expedited manner.  |       |
| Comments                 | The citizens of Atlanta and the Fulton County Courts Justice resource Center team are pleased with the services provided by the Atlanta Legal Aid Society .  |       |
| GENERAL COMMENTS         |  |       |
| Comments                 | Not Specified  |       |