



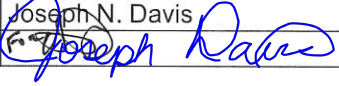
**DEPARTMENT OF PURCHASING &
CONTRACT COMPLIANCE**

CONTRACTORS PERFORMANCE REPORT

PROFESSIONAL SERVICES

Report Period Start	Report Period End	Contract Period Start	Contract Period End
1/1/2022	6/30/2022	1/1/2022	12/31/2022
Purchaser Order Number		Purchase Order Date	
011422*0042/041222*0549		1/13/2022	
Department			
Real Estate and Asset Management (DREAM)			
Bid Number		Service Commodity	
MA 20RFP124968K-R1		Standby Mechanical, Electrical, Plumbing and Fire Protection	
Contractor			
Engineering Design Technology (EDT)			
Performance Rating			
0 = Unsatisfactory	Archives contract requirements less than 50% of the time not responsive, effective and/or efficient; unacceptable delay; incompetence; high degree of customer dissatisfaction.		
1 = Poor	Archives contract requirements 70% of the time. Marginally responsive, effective and/or efficient; delays require significant adjustments to programs; key employees marginally capable; customer somewhat satisfied.		
2 = Satisfactory	Archives contract requirements 80% of the time. Generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction.		
3 = Good	Archives contract requirements 90% of the time. Usually responsive; effective and/or efficient; delays have not impact on programs/mission; key employees are highly competent and seldom require guidance; customers are highly satisfied		
4 = Excellent	Archives contract requirements 100% of the time. Immediately responsive; highly efficient and/or effective; no delays; key employees are experts and require minimal directions; customers expectations are exceeded.		
1. Quality of Goods/Services		(Specification Compliance – Technical Excellence – Reports/Administration – Personnel Qualification)	
☐ 0	Comments: Achieves contract requirements 100% of the time. Responsive, efficient and effective. Key employees are well qualified and experts in their trade. Well satisfied with their work.		
☐ 1			
☐ 2			
☐ 3			
☒ 4			
2. Timeliness of Performance		(Were Milestones Met Per Contract – Response Time (per agreement, if applicable) – Responsiveness to Directions/ Change – On Time Completion Per Contract)	
☐ 0	Comments: Contractor performance met milestones on a regular basis. Projects were completed on time per contract schedule.		
☐ 1			
☐ 2			
☐ 3			
☒ 4			

3. Business Relations		(Responsiveness to Inquires – Prompt Problem Notifications)
☐	0	Comments: Contractor was responsive to all inquires and completed task per contract scope of work and project schedule.
☐	1	
☐	2	
☒	3	
☐	4	
4. Customer Satisfaction		(Met User Quality Expectations – Met Specification – Within Budget – Proper Invoicing – No Substitutions)
☐	0	Comments: Contractor met user quality and workmanship expectations as well as specification. Projects were completed on time and within budget.
☐	1	
☐	2	
☐	3	
☒	4	
5. Contractors Key Personnel		(Credentials/Experience Appropriate – Effective Supervision/Management – Available as Needed)
☐	0	Comments: Contractor key personnel possess appropriate credentials/experience to perform the service for which they were hired to accomplish.
☐	1	
☐	2	
☐	3	
☒	4	

Overall Performance Rating	3.80	Date	7-20-22
Would you select/recommend this vendor again?	☒ Yes	☐ No	
Rating completed by:	Zewdie Bekele		
Department Head Name:	Joseph N. Davis		
Department Head Signature			



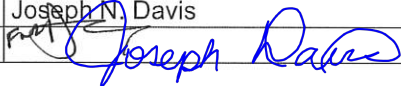
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MA 20RFP124968K-R1		Standby Mechanical, Electrical, Plumbing and Fire Protection	
Contractor			
Wood Environ and Infrastruc, Inc			
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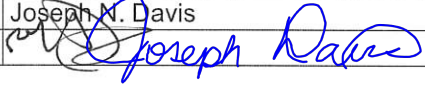
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Contractor			
S.L. King Technologies, Inc			
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Real Estate and Asset Management (DREAM)

Bid Number	Service Commodity
MA 20RFP124968K-R1	Standby Mechanical, Electrical, Plumbing and Fire Protection

Contractor

Khafra Engineering Consultants, Inc.

Performance Rating

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