

## Performance Evaluation Details

<b>ID</b>	E1
<b>Project</b>	Armed and Unarmed Security Services
<b>Project Number</b>	20RFP125073B-CJC
<b>Supplier</b>	Universal Protection Service, LLC dba Allied Universal Security Services
<b>Supplier Project Contact</b>	Arnie Roese (preferred language: English)
<b>Performance Program</b>	Professional Services
<b>Evaluation Period</b>	07/01/2023 to 09/30/2023
<b>Effective Date</b>	10/19/2023
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	Not Specified
<b>Expectations Meeting Date</b>	Not Specified
<b>Status</b>	Completed
<b>Publication Date</b>	10/19/2023 01:07 PM EDT
<b>Completion Date</b>	10/19/2023 01:07 PM EDT
<b>Evaluation Score</b>	88

### Related Documents

There are no documents associated with this Performance Evaluation

## OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

### PROJECT MANAGEMENT

20/20

Rating

<b>Outstanding:</b> Project Management practices that exceed in the areas of scope, schedule, budget, quality of work and risk/issue management. Complete understanding of project objectives, risks and Contract requirements.

Comments

Allied continues to have a very effective management team.

### SCHEDULE

20/20

Rating

<b>Outstanding:</b> Delivered ahead of original completion date with significant effort by Consultant to exceed project milestone dates or ahead of schedule with increased scope. Proactive approach to monitoring and forecasting of project schedule.

Comments

Allied Services has been doing well with filling their security posts.

### QUALITY OF DESIGN, REPORTS AND DELIVERABLES

17/20

Rating

<b>Excellent:</b> Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

Comments

The quality of service is still doing well. The Police Department continues to have weekly meetings with Allied Security management to continuously improve Security service.

### COMMUNICATIONS AND CO-OPERATION

17/20

Rating

<b>Excellent:</b> Co-operative and timely response to the User Department concerns.

Comments

Supervision continues to do well with problem notifications.

### OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

14/20

Rating

<b>Satisfactory:</b> Issues of compliance with Contract documents were resolved in a timely manner to the the User Department's satisfaction.

Comments

The management team had some minor errors with invoicing but overall they are doing well.

### GENERAL COMMENTS

Comments

*Not Specified*