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FILLTON COUNTY

Fulton County Board of Commissioners

Agenda Item Summary

BOC Meeting Date 12/19/2018

Requesting Agency

Sheriff

Commission Districts AffectedAll Districts

Requested Action (Identify appropriate Action or Motion, purpose, cost, timeframe, etc.)

Request approval to extend existing contract - Sheriff's Office, Bid# 15ITB98976B-WL in the amount of \$381,073.19 with (A) Dana Safety Supply, Inc. (Sugar Hill, GA) in the amount of \$196,234.05 (B) Galls, LLC (Lexington, KY) in the amount of \$51,450.04 (C) Smyrna Police Distributors (Smyrna, GA) in the amount of \$12,861.60 (D) Uniform Sales of America (Lithia Springs, GA) in the amount \$120,527.50 to provide uniforms and gear to the Sheriff's Office for an additional three month period. Effective dates: January 1, 2019 through March 31, 2019.

Requirement for Board Action (Cite specific Board policy, statute or code requirement)

In accordance with Purchasing Code Section 102-420, contract modifications within the scope of the contract & necessary for contract completion of the contract, in the specifications, services, time of performance or terms and conditions of the contract shall be forwarded to the Board of Commissioners for approval.

Is this Item related to a Strategic Priority Area? (If yes, note strategic priority area below)

Yes

All People are safe

Is this a purchasing item?

Yes

Summary & Background

(First sentence includes Agency recommendation. Provide an executive summary of the action that gives an overview of the relevant details for the item.)

Scope of Work: The Sheriff's Office requests approval to extend an existing agreement to provide uniforms and gear to the Sheriff's Office for a three month period. The three month period will allow for the procurement process.

<u>Community Impact:</u> The Sheriff's Office uses uniform vendors to purchase uniforms and gear for sworn and selected civilian staff. The purchase of uniforms and gear will allow the Sheriff's Office to have a uniformed standard as well as allowing the Sheriff' Office to purchase law enforcement equipment to carry out its constitutional duties.

<u>Project Implications</u>: The agreement will be used to provide uniforms and gear that will allow Sheriff Office staff to perform its constitutional duties

Community Issues/Concerns: None

<u>Department Issues/Concerns:</u> Failure to extend this contract would prevent the Sheriff's Office from purchasing uniforms and equipment needed to perform constitutional duties.

Agency Director Approval			
Typed Name and Title Felicia Strong-Whitaker, Director	Phone (404) 612-5800	Approval	
Signature	Date		

Revised 03/12/09 (Previous versions are obsolete)

Continued

(A) Dana Safety and Supply

CURRENT CONTRACT HISTORY	BOC ITEM	DATE	DOLLAR AMOUNT
Original Award Amount	15-1179	12/16/15	\$273,416.75
1st Renewal	16-0933	10/19/16	\$341,076.35
2 nd Renewal	17-0804	10/04/17	\$341,076.35
Extension No. 1			\$196,234.05
Total revised Amount			\$1,151,803.50

(B) Galls

CURRENT CONTRACT HISTORY	BOC ITEM	DATE	DOLLAR AMOUNT
Original Award Amount	15-1179	12/16/15	\$53,167.00
1st Renewal	16-0933	10/19/16	\$55,415.00
2 nd Renewal	17-0804	10/04/17	\$100,618.75
Extension No. 1			\$51,450.04
Total revised Amount			\$260,650.79

(C) Smyrna Police Distributors

CURRENT CONTRACT HISTORY	BOC ITEM	DATE	DOLLAR AMOUNT
Original Award Amount	15-1179	12/16/15	\$29,505.00
1st Renewal	16-0933	10/19/16	\$47,178.75
2 nd Renewal	17-0804	10/04/17	\$47,178.75
Extension No. 1			\$12,861.60
Total revised Amount			\$136,724.10

(D) Uniform Sales of America

CURRENT CONTRACT HISTORY	BOC ITEM	DATE	DOLLAR AMOUNT
Original Award Amount	15-1179	12/16/15	\$150,174.50
1st Renewal	16-0933	10/19/16	\$155,524.50
2 nd Renewal	17-0804	10/04/17	\$155,524.50
Extension No. 1			\$120,527.50
Total revised Amount			\$581,751.00

Contract & Compliance Information (Provide Contractor and Subcontractor details.)

(A)

Contract Value: \$196,234.05

Prime Vendor: Dana Safety Supply

Prime Status: Non-Minority
Location: Sugar Hill, GA
County: Gwinnett County

Continued

Prime Value: \$196,234.05 or 100.00%

Subcontractor: None

Total Contract Value: \$196,234.05 or 100.00%

Total M/FBE Value: -0-

(B)

Contract Value: \$51,450.04
Prime Vendor: Galls, LLC
Prime Status: Non-Minority
Location: Lexington, KY
County: Fayette County

Prime Value: \$51,450.04 or 100.00%

Subcontractor: None

Total Contract Value: \$51,450.04 or 100.00%

Total M/FBE Value: -0-

(C)

Contract Value: \$12,861.60

Prime Vendor: Smyrna Police Distributors

Prime Status: Non-Minority
Location: Smyrna, GA
County: Cobb County

Prime Value: \$12,861.60 or 100.00%

Subcontractor: None

Total Contract Value: \$12.861.60 or 100.00%

Total M/FBE Value: -0-

(D)

Contract Value: \$120,527.50

Prime Vendor: Uniform Sales of America, Inc.

Prime Status: Asian American Male Business Enterprise Non Certified

Location: Lithia Springs, GA **County:** Douglas County

Prime Value: \$120,527.50 or 100.00%

Subcontractor: None

Total Contract Value: \$120,527.50 or 100.00% Total M/FBE Value: \$120,527.50 or 100.00%

Grand Contract Value: \$381,073.19 or 100.00% **Grand M/FBE Value:** \$120,527.50 or 31.63%

.

18-1023

Solicitation Information	NON-MFBE	MBE	FBE	TOTAL
No. Bid Notices Sent:				
No. Bids Received:				

Total Contract Value	\$381,073.19 or 100.00%
Total M/FBE Values	\$120,527.50 or 31.63%
Total Prime Value	\$381,073.19 or 100.00%

Fiscal Impact / Funding Source (Include p

(Include projected cost, approved budget amount and account number,

source of funds, and any future funding requirements.)

100-330-P015-1455: General Funds, Sheriff's Office, Uniforms - \$381,073.19

Exhibits Attached

(Provide copies of originals, number exhibits consecutively, and label all

exhibits in the upper right corner.)

Exhibit 1: Extension No. 1 to Form of Contract Exhibit 2: Contractor Performance Report

Source of Additional Information (Type Name, Title, Agency and Phone)

Leighton Graham, Colonel, Sheriff's Office, 404-612-6782

Flora Eatman, Finance Division Manager, Sheriff's Office, 404-612-9241

Agency Director Approval		
Typed Name and Title Felicia Strong-Whitaker, Director	Phone (404) 612-5800	Approval
Signature	Date	

Revised 03/12/09 (Previous versions are obsolete)

Continued

Procurement			
Contract Attached:	Previous Contracts:		
No	Yes		
Solicitation Number:	Submitting Agency:	Staff Contact:	Contact Phone:
15ITB98976B-WL	Sheriff's Office	Leighton Graham	404-612-6782
Description: Request	approval of an extensi	on to provide uniforms	and gear.
	FINANC	IAL SUMMARY	
Total Contract Value:		MBE/FBE Participation	:
Original Approved Am	nount: \$693,533.00		%: .
Previous Adjustments	: \$1,394,533.20		%: .
This Request:	\$381,073.19	Amount: . \$120,527.50 d	
TOTAL:	\$2,469,139.39	Amount: .	%: .
Grant Information Su	mmary:		
Amount Requested:		Cash	
Match Required:		In-Kind	
Start Date:	•	Approval to A	
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100-330-P015-1455 Start Date: 1/1/2019	KEY CON End Date: 3/29/2019	ITRACT TERMS	
100-330-P015-1455 Start Date: 1/1/2019	End Date: 3/29/2019 Renewal/Extension T	ITRACT TERMS	
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100-330-P015-1455 Start Date: 1/1/2019 Cost Adjustment:	End Date: 3/29/2019 Renewal/Extension T . ROUTING	i & APPROVALS edit below this line) Carter, Jimmy	
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Start Date: 1/1/2019 Cost Adjustment: . X Originating Details X County Attorn X Purchasing/Ce	End Date: 3/29/2019 Renewal/Extension T . ROUTING (Do not expertment: ey: ontract Compliance: et Analyst/Grants Admin:	erms: a APPROVALS edit below this line) Carter, Jimmy Palmer, Ashley Strong-Whitaker, Fel	Date: 11/12/2018 Date: 12/4/2018 icia Date: 12/7/2018

EXTENSION NO. 1 TO FORM OF CONTRACT

Contractor: Dana Safety & Supply

Contract No. 15ITB98976B-WL Uniforms & Gear

Address: 4729 Nelson Brogdon Blvd. N.E.

City, State Sugar Hill, Georgia

Telephone: 813-348-4866

Contact: Mark Sevigny Bid Manager

WITNESSETH

WHEREAS, Fulton County ("County") entered into a Master Agreement with Dana Safety & Supply to provide uniform and gear, dated January 1, 2016, on behalf of the Fulton County Sheriff's Office; and

WHEREAS, the County wishes to extend the subject contract, with all items and conditions unchanged, for an additional three month period; and

WHEREAS, the Contractor has performed satisfactorily over the period of the contract; and

WHEREAS, this Extension was approved by the Fulton County Board of Commissioners on [Insert Board of Commissioners approval date and item number].

NOW, **THEREFORE**, the County and the Contractor agree as follows:

This Extension No. 1 to Form of Contract is effective as of the ____ day of _____, 2018, between the County and Dana Safety Supply, who agree that all Services specified will be performed by in accordance with this Extension No. 1 to Form of Contract and the Contract Documents for an additional three month period, with the contract ending as of 31st day of March, 2019.

- 1. **COMPENSATION:** The services herein shall be performed by Contractor for a total amount not to exceed \$196,234.05.
- 2. **LIABILITY OF COUNTY:** This Extension No. 1 to Form of Contract shall not become binding on the County and the County shall incur no liability upon same until such agreement has been executed by the Chair to the Commission, attested to by the Clerk to the Commission and delivered to Contractor.
- 3. **EFFECT OF EXTENSION NO. 1 TO FORM OF CONTRACT:** Except as

modified by this Extension No. 1 to Form of Contract, the Contract, and all Contract Documents, remain in full force and effect.

[INTENTIONALLY LEFT BLANK]

IN WITNESS THEREOF, the Parties hereto have caused this Contract to be executed by their duly authorized representatives as attested and witnessed and their corporate seals to be hereunto affixed as of the day and year date first above written.

OWNER:	CONTRACTOR:
FULTON COUNTY, GEORGIA	DANA SAFETY AND SUPPLY
Robert L. Pitts Chairman	[Insert name] [Insert title]
ATTEST:	ATTEST:
Jesse A. Harris Clerk to the Commission	Secretary/ Assistant Secretary
(Affix County Seal)	(Affix Corporate Seal)
APPROVED AS TO FORM:	ATTEST:
Office of the County Attorney	Notary Public
APPROVED AS TO CONTENT:	
	County:
	Commission Expires:
Theodore Jackson Fulton County Sheriff	(Affix Notary Seal)
ITEM#: RCS:	ITEM#: RM:

EXTENSION NO. 1 TO FORM OF CONTRACT

Contractor: Galls, LLC

Contract No. 15ITB98976B-WL Uniforms & Gear

Address: 1340 Russell Cave Road City, State Lexington, Kentucky 40505

Telephone: 800-876-4242 ext. 2421

Contact: Mike Wessner

CEO

WITNESSETH

WHEREAS, Fulton County ("County") entered into a Master Agreement with Galls, LLC to provide uniform and gear, effective January 1, 2016, on behalf of the Fulton County Sheriff's Office; and

WHEREAS, the County wishes to extend the subject contract, with all items and conditions unchanged, for an additional three month period.

WHEREAS, the Contractor has performed satisfactorily over the period of the contract; and

WHEREAS, this Extension was approved by the Fulton County Board of Commissioners on [Insert Board of Commissioners approval date and item number].

NOW, **THEREFORE**, the County and the Contractor agree as follows:

This Extension No. 1 to Form of Contract is effective as of the ____ day of _____, 2018, between the County and Galls, LLC who agree that all Services specified will be performed by in accordance with this Extension No. 1 to Form of Contract and the Contract Documents for an additional three month period, with the contract ending as of 31st day of March, 2019.

- 1. **COMPENSATION:** The services herein shall be performed by Contractor for a total amount not to exceed \$51,450.04.
- 2. **LIABILITY OF COUNTY:** This Extension No. 1 to Form of Contract shall not become binding on the County and the County shall incur no liability upon same until such agreement has been executed by the Chair to the Commission, attested to by the Clerk to the Commission and delivered to Contractor.
- 3. **EFFECT OF EXTENSION NO. 1 TO FORM OF CONTRACT:** Except as

modified by this Extension No. 1 to Form of Contract, the Contract, and all Contract Documents, remain in full force and effect.

[INTENTIONALLY LEFT BLANK]

IN WITNESS THEREOF, the Parties hereto have caused this Contract to be executed by their duly authorized representatives as attested and witnessed and their corporate seals to be hereunto affixed as of the day and year date first above written.

OWNER:	CONSULTANT:
FULTON COUNTY, GEORGIA	GALLS, LLC
	·
Robert L. Pitts	Mike Wessner
Chairman	CEO
ATTEST:	ATTEST:
	_
Jesse A. Harris Clerk to the Commission	Secretary/ Assistant Secretary
	·
(Affix County Seal)	(Affix Corporate Seal)
APPROVED AS TO FORM:	ATTEST:
	_
Office of the County Attorney	Notary Public
APPROVED AS TO CONTENT:	
	County:
Theodore Jackson	Commission Expires:
Fulton County Sheriff	(Affix Notary Seal)
·	,
ITEM#: RCS:	ITEM#:RM:
RECESS MEETING	REGULAR MEETING

EXTENSION NO. 1 TO FORM OF CONTRACT

Contractor: Smyrna Police Distributors

Contract No. 15ITB98976B-WL, Uniforms & Gear

Address: 630 Windy Hill Road S.E.

City, State Smyrna, Georgia

Telephone: 404-374-6036

Contact: Ronda Jacobs

Contracts Manager

WITNESSETH

WHEREAS, Fulton County ("County") entered into a Master Agreement with Smyrna Police Distributors to provide uniform and gear, effective January 1, 2016, on behalf of the Fulton County Sheriff's Office; and

WHEREAS, the County wishes to extend the subject contract, with all items and conditions unchanged, for an additional three month period.

WHEREAS, the Contractor has performed satisfactorily over the period of the contract; and

WHEREAS, this Extension was approved by the Fulton County Board of Commissioners on [Insert Board of Commissioners approval date and item number].

NOW, **THEREFORE**, the County and the Contractor agree as follows:

This Extension No. 1 to Form of Contract is effective as of the ____ day of _____, 2018, between the County and Smyrna Police Distributors, who agree that all Services specified will be performed by in accordance with this Extension No. 1 to Form of Contract and the Contract Documents for an additional three month period, with the contract ending as of 31st day of March, 2019.

- 1. **COMPENSATION:** The services herein shall be performed by Contractor for a total amount not to exceed \$12,861.60.
- 2. **LIABILITY OF COUNTY:** This Extension No. 1 to Form of Contract shall not become binding on the County and the County shall incur no liability upon same until such agreement has been executed by the Chair to the Commission, attested to by the Clerk to the Commission and delivered to Contractor.
- 3. **EFFECT OF EXTENSION NO. 1 TO FORM OF CONTRACT:** Except as

modified by this Extension No. 1 to Form of Contract, the Contract, and all Contract Documents, remain in full force and effect.

[INTENTIONALLY LEFT BLANK]

IN WITNESS THEREOF, the Parties hereto have caused this Contract to be executed by their duly authorized representatives as attested and witnessed and their corporate seals to be hereunto affixed as of the day and year date first above written.

CONSULTANT:

SMYRNA POLICE

OWNER:

FULTON COUNTY. GEORGIA

,	DISTRIBUTORS
Robert L. Pitts Chairman	[Insert name] [Insert title]
ATTEST:	ATTEST:
Jesse A. Harris	Secretary/
Clerk to the Commission	Assistant Secretary
(Affix County Seal)	(Affix Corporate Seal)
APPROVED AS TO FORM:	ATTEST:
Office of the County Attorney	Notary Public
APPROVED AS TO CONTENT:	County:
- -	Commission Expires:
Theodore Jackson Fulton County Sheriff	(Affix Notary Seal)
TEM#: RCS: RECESS MEETING	ITEM#: RM: REGULAR MEETING

EXTENSION NO. 1 TO FORM OF CONTRACT

Contractor: Uniform Sales of America

Contract No. 15ITB98976B-WL Uniforms & Gear

Address: 1415 Trae Lane City, State Lithia Springs

Telephone: **770-944-0596**

Contact: Narendra Patel

CEO

WITNESSETH

WHEREAS, Fulton County ("County") entered into a Master Agreement with Uniform Sales of America to provide uniform and gear effective January 1, 2016, on behalf of the Fulton County Sheriff's Office; and

WHEREAS, the County wishes to extend the subject contract, with all items and conditions unchanged, for an additional three month period.

WHEREAS, the Contractor has performed satisfactorily over the period of the contract; and

WHEREAS, this Extension was approved by the Fulton County Board of Commissioners on [Insert Board of Commissioners approval date and item number].

NOW, **THEREFORE**, the County and the Contractor agree as follows:

This Extension No. 1 to Form of Contract is effective as of the ____ day of _____, 2018, between the County and <u>Uniform Sales of America</u>, who agree that all Services specified will be performed by in accordance with this Extension No. 1 to Form of Contract and the Contract Documents for an additional three month period, with the contract ending as of 31st day of March, 2019.

- 1. **COMPENSATION:** The services herein shall be performed by Contractor for a total amount not to exceed \$120,527.50.
- 2. **LIABILITY OF COUNTY:** This Extension No. 1 to Form of Contract shall not become binding on the County and the County shall incur no liability upon same until such agreement has been executed by the Chair to the Commission, attested to by the Clerk to the Commission and delivered to Contractor.
- 3. **EFFECT OF EXTENSION NO. 1 TO FORM OF CONTRACT:** Except as

modified by this Extension No. 1 to Form of Contract, the Contract, and all Contract Documents, remain in full force and effect.

[INTENTIONALLY LEFT BLANK]

IN WITNESS THEREOF, the Parties hereto have caused this Contract to be executed by their duly authorized representatives as attested and witnessed and their corporate seals to be hereunto affixed as of the day and year date first above written.

OWNER:	CONSULTANT:
FULTON COUNTY, GEORGIA	UNIFORM SALES OF AMERICA
Robert L. Pitts	 Narendra Patel
Chairman	CEO
ATTEST:	ATTEST:
Jesse A. Harris	Secretary/
Clerk to the Commission	Assistant Secretary
(Affix County Seal)	(Affix Corporate Seal)
APPROVED AS TO FORM:	ATTEST:
Office of the County Attorney	Notary Public
APPROVED AS TO CONTENT:	
	County:
	Commission Expires:
Theodore Jackson Fulton County Sheriff	 (Affix Notary Seal)
Tullon County Sheriii	(Allix Notally Seal)
ITEM#:RCS:	ITEM#: RM:
RECESS MEETING	REGULAR MEETING

CONTRACTORS PERFORMANCE REPORT GOODS AND COMMODITIES SERVICES

Report Period Start	Panert Revied Fad		
	Report Period End	Contract Period Start	Contract Period End
7/1/2018	10/26/2018	1/1/2018	12/31/2018
PO Number	-		PO Date
Department	Sheriff		
Bid Number	<u>Onerm</u>		
Service Commodity			
Contractor	Uniform Sales of America		
= Unsatisfactory	Achieves contract rec effective and/or effici customer dissatisfac	ent, unacceptable delay,	% of the time, not responsive, incompetence, high degree of
= Poor	effective and/or effici	quirements 70% of the til ent; delays require signi inally capable; customer	me. Marginally responsive, ficant adjustments to programs; s somewhat satisfied.
= Satisfactory	and/or efficient; delay adjustments; employ	/s are excusable and/or i	me; generally responsive, effective results in minor programs sfactorily providing service without
= Good	Achieves contract red and/or efficient; delay	quirements 90% of the tir s have not impact on pr	me. Usually responsive; effective ograms/mission; key employees dance; customers are highly
= Excellent	highly efficient and/o	quirements 100% of the t r effective; no delays; ke tions; customers expect	ime. Immediately responsive; y employees are experts and
Quality of Goods/Services	-Specification Compliance - Technical Ex	cellence - Reports/Administration -	Personnel Qualification)
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select/recommend this vendor again? for Yes. Leave Blank for No)	Rating completed by:	adriana.christopher
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CONTRACTORS PERFORMANCE REPORT GOODS AND COMMODITIES SERVICES

	GOODS AN	D COMMODITIES SERVICES	
Report Period Start	Report Period End	Contract Period Start	Contract Period End
7/1/2018	10/26/2018	1/1/2018	12/31/2018
PO Number			PO Date
Department	Sheriff		
Bid Number			
Service Commodity	Uniform and Supplies		
Contractor	DANA Safety Supply	THE RESERVE OF THE PROPERTY OF THE PARTY OF	
= Unsatisfactory	effective and/or effici customer dissatisfac	ent, unacceptable delay, tion.	% of the time, not responsive, incompetence, high degree of
l = Poor	effective and/or effici		me. Marginally responsive, ficant adjustments to programs; s somewhat satisfied.
! = Satisfactory	and/or efficient; delay adjustments; employ	ys are excusable and/or i	me; generally responsive, effective results in minor programs sfactorily providing service without
= Good	Achieves contract red and/or efficient; delay	quirements 90% of the til s have not impact on pr	me. Usually responsive; effective ograms/mission; key employees dance; customers are highly
= Excellent	highly efficient and/o require minimal direc	r effective; no delays; ke tions; customers expect	time. Immediately responsive; y employees are experts and ations are exceeded.
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Report Period Start	Report Period End	Contract Period Start	Contract Period End
7/1/2018	10/26/2018	1/1/2018	12/31/2018
PO Number	1		PO Date
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Department	Sheriff		
Bid Number		- (-1) - (-1) 1 1 1 1 1 1 1 1 1	
Service Commodity	Uniform and Supplies	- 11	
Contractor	GALLS	Workship of the Control of the Contr	Control of the Control of Control of the Control of
= Unsatisfactory	Achieves contract red effective and/or effici customer dissatisfac	ent, unacceptable delay,	% of the time, not responsive, incompetence, high degree of
= Poor	effective and/or effici	quirements 70% of the til ent; delays require signi nally capable; customer	me. Marginally responsive, ficant adjustments to programs; s somewhat satisfied.
t = Satisfactory	Achieves contract red and/or efficient; delay adjustments; employe	quirements 80% of the til s are excusable and/or i	me; generally responsive, effective results in minor programs sfactorily providing service without
s = Good s = Excellent	and/or efficient; delay are highly competent satisfied.	s have not impact on pr and seldom require guid	me. Usually responsive; effective ograms/mission; key employees dance; customers are highly ime. Immediately responsive;
	highly efficient and/or require minimal direc	r effective; no delays; ke tions; customers expect	y employees are experts and ations are exceeded.
Comments	(-Specification Compliance - Technical Exc	ellence - Reports/Administration -	Personnel Qualification)
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. Timeliness of Performance	(-Were Milestones Met Per Contract - Resp	oonse Time (per agreement, if appli	icable) - Responsiveness to Direction/Change - On
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ors Key Personnel (-Credentials/Experience Appropriate	e - Effective Supervision/Management - Available as	Needed)
Comments:		
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select/recommend this vendor again? for Yes. Leave Blank for No)	Rating completed by:	adriana.christopher
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elect/recommend this vendor again? or Yes. Leave Blank for No) No	Rating completed by:	adriana.christopher
elect/recommend this vendor again? for Yes. Leave Blank for No) No	Rating completed by:	adriana.christopher
select/recommend this vendor again? for Yes. Leave Blank for No) No	Rating completed by: Department Head Signature	Date
elect/recommend this vendor again? for Yes. Leave Blank for No) No		

		DRS PERFORMANCE REPORT D COMMODITIES SERVICES	
Report Period Start	Report Period End	Contract Period Start	Contract Period End
7/1/2018	10/26/2018		
PO Number	10/20/2018	1/1/2018	12/31/2018 PO Date
			PO Date
Department	Sheriff		
Bid Number			
Service Commodity	Uniform and Supplies		
Contractor	Smyrna Police Distributor	rs	
= Unsatisfactory	Achieves contract red effective and/or effici customer dissatisfac	ent, unacceptable delay,	% of the time, not responsive, incompetence, high degree of
= Poor	effective and/or effici	quirements 70% of the til ent; delays require signi inally capable; customer	me. Marginally responsive, ficant adjustments to programs; s somewhat satisfied.
2 = Satisfactory 3 = Good	and/or efficient; delay adjustments; employ intervention; custome	s are excusable and/or re ees are capable and sati ers indicate satisfaction.	me; generally responsive, effective results in minor programs sfactorily providing service without me. Usually responsive; effective
	and/or efficient; delay are highly competent satisfied.	s have not impact on pro and seldom require guid	ograms/mission; key employees dance; customers are highly
= Excellent	highly efficient and/oi require minimal direc	r effective; no delays; ke tions; customers expect	ime. Immediately responsive; y employees are experts and ations are exceeded.
Comments:	-Specification Compliance - Technical Exc	cellence - Reports/Administration -	Personnel Qualification)
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CERC M	/W UII U D	and Received the Control of the Cont	
ime Completion Per Contract	(-were milestones Met Per Contract - Resp t)	oonse Time (per agreement, if appli	cable) - Responsiveness to Direction/Change - On
O 0 Comments:			
01			
O 2			
⊚ 3			
O 4			
	nsiveness to Inquiries - Prompt Problem I	Notifications)	
O 0 Comments:			
O 1			
O 2			
⊚ 3			
O 4			

— Packet Page -1699- —————

3-1023		
1 *		
tors Key Personnel (-Credentials/Experience App Comments:	propriate - Effective Supervision/Management - Availa	ble as Needed)
Comments.		
*		
erformance Rating: 3.0		
Tormanoo Radiig.	Rating completed by:	adriana christophor
select/recommend this vendor again? x for Yes. Leave Blank for No)	Rating completed by:	adriana.christopher
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select/recommend this vendor again? x for Yes. Leave Blank for No)	Rating completed by: Department Head Signature	adriana.christopher
u select/recommend this vendor again? ox for Yes. Leave Blank for No) No Department Head Name	Department Head Signature	
u select/recommend this vendor again? ox for Yes. Leave Blank for No) S O No		Date