Performance Evaluation Details

ID E5

Project Wrecker Towing Services
Project Number 23ITB140069B- EC

Supplier S & W SERVICES OF ATLANTA INC

Supplier Project Contact CRYSTAL KNIGHT (preferred language: English)

Performance Program Professional Services
Evaluation Period 04/01/2025 to 06/30/2025

Effective Date 07/04/2025

Evaluation Type Formal

Interview Date Not Specified

Expectations Meeting Date Not Specified

Status Completed

 Publication Date
 07/04/2025 11:40 AM EDT

 Completion Date
 07/04/2025 11:40 AM EDT

Evaluation Score 97

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range Outstanding = 90-100% Excellent = 80-89% Satisfactory = 70-79% Needs Improvement = 50-69%

Unsatisfactory = -50%

20/20 **PROJECT MANAGEMENT**

Rating

Outstanding: Project Management practices that exceed in the areas of scope,

schedule, budget, quality of work and risk/issue management. Complete understanding of project objectives, risks and Contract requirements.

Comments They complete quality work and arrive when needed for tows.

SCHEDULE 17/20

Rating

Excellent: Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of

20/20

project schedule.

Comments Arrive when called and communicate any forseen issues.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

Rating

Outstanding: Extraordinary quality of deliverables that exceeds requirements in all areas and finished product presents a degree of innovation in work.

Comments Quality work and arrive quickly.

COMMUNICATIONS AND CO-OPERATION 20/20

Rating

Outstanding: Co-operative and proactive response to User Department concerns at all times. Innovative communication approaches with the User Department's

team.

Comments Crystal responds quickly to any issues.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS 20/20

Rating

Outstanding: Outstanding oversight of the Contractor and ability to bring the

Contractor into compliance in an expedited manner.

Comments Great communication and contract oversight.

GENERAL COMMENTS

Comments Not Specified