

Performance Evaluation Details

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| ID | E3 |
| Project | NETWORK EQUIPMENT MAINTENANCE & SUPPORT |
| Project Number | 21ITB1007B-PS |
| Supplier | Presidio, Inc. |
| Supplier Project Contact | Catherine A Bowen (preferred language: English) |
| Performance Program | Goods and Commodity Services |
| Evaluation Period | 07/01/2024 to 09/30/2024 |
| Effective Date | 11/25/2024 |
| Evaluation Type | Formal |
| Interview Date | Not Specified |
| Expectations Meeting Date | Not Specified |
| Status | Completed |
| Publication Date | 11/25/2024 05:22 PM EST |
| Completion Date | 11/25/2024 05:22 PM EST |
| Evaluation Score | 85 |

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating

Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments

Not Specified

TIMELINESS OF PERFORMANCE

17/20

Rating

Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.

Comments

Not Specified

BUSINESS RELATIONS

17/20

Rating

Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

Comments

Not Specified

CUSTOMER SATISFACTION

17/20

Rating

Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

Comments

Not Specified

COST CONTROL

17/20

Rating

Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments

Not Specified

GENERAL COMMENTS

Comments

Not Specified