

DEPARTMENT OF PURCHASING & CONTRACT COMPLIANCE

CONTRACTORS PERFORMANCE REPORT PROFESSIONAL SERVICES Report Period Start Report Period End Contract Period Start Contract Period End 01/01/2022 12/31/2022 03/23/2020 12/31/2022 Purchaser Order Number Purchase Order Date 21SC128228C-CG 01/14/2021 Department Medical Examiner Office Bid Number Service Commodity Forensic Pathology Service Contractor Dr. Stacey Desamours **Performance Rating** Archives contract requirements less than 50% of the time not responsive, effective and/or efficient; unacceptable delay; incompetence; high degree of 0 = Unsatisfactory customer dissatisfaction. Archives contract requirements 70% of the time. Marginally responsive. effective and/or efficient; delays require significant adjustments to programs; key 1 = Pooremployees marginally capable; customer somewhat satisfied. Archives contract requirements 80% of the time. Generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs 2 = Satisfactory adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction. Archives contract requirements 90% of the time. Usually responsive; effective and/or efficient; delays have not impact on programs/mission; key employees 3 = Goodare highly competent and seldom require guidance; customers are highly satisfied Archives contract requirements 100% of the time. Immediately responsive: highly efficient and/or effective; no delays; key employees are experts and 4 = Excellent require minimal directions; customers expectations are exceeded. (Specification Compliance - Technical Excellence -1. Quality of Goods/Services Reports/Administration - Personnel Qualification Overall response when emailed to ask to provide locum physician staffing is satisfactory. 1 2 3 (Were Milestones Met Per Contract - Response Time (per 2. Timeliness of Performance agreement, if applicable) - Responsiveness to Directions/ Change - On Time Completion Per Contract) Coordination of locums physician staffing is satisfactory. 1 2 3

3. Business Relations (Responsiveness to Inquires – Prompt Problem Notifications)	
O 0 1 O 2 O 3 O 4	Professionally and respectfully responds to staffing request directives from Medical Examiner personnel
4. Customer Satisfaction (Met User Quality Expectations – Met Specification – Within Budget – Proper Invoicing – No Substitutions)	
0 1 0 2 0 3 0 4	Prompt submission of invoices reflect quoted rate
5. Contractors Key Personnel (Credentials/Experience Appropriate – Effective Supervision/Management – Available as Needed)	
O 0 O 1 O 2 O 3 O 4	Physicians are qualified to perform job functions and responsibilities
Overall Performance Rating 4.00 Date 10/07/2022 Would you select/recommend this vendor again? Yes No Rating completed by: Karleshia Bentley Department Head Name: Dr. Karen Sullivan Department Head Signature	
After completing the form: Submit to Purchasing Print a copy for your records Save the form	
Subr	mit Save