

Performance Evaluation Details

ID	E6
Project	Comprehensive Operation and Preventive and Predictive Maintenance Services for t
Project Number	21RFP127274K-BKJ
Supplier	Johnson Controls
Supplier Project Contact	Scott Mcvay (preferred language: English)
Performance Program	Professional Services
Evaluation Period	05/30/2025 to 08/29/2025
Effective Date	11/10/2025
Evaluation Type	Formal
Interview Date	09/08/2025
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	11/10/2025 09:52 AM EST
Completion Date	11/10/2025 09:52 AM EST
Evaluation Score	76

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

PROJECT MANAGEMENT

14/20

Rating

Satisfactory: Project Management. Acceptable understanding of project objectives, risks and Contract requirements with some direction required from the User Department.

Comments

JCI's overall management of the jail maintenance operation has been satisfactory during the review period. Improvement can be made in managing the jail blitz activities as there have been some delays that could have been potentially avoided with more proactive project management.

SCHEDULE

14/20

Rating

Satisfactory: Delivered on schedule or on approved amended schedule. Monitoring and forecasting of schedule as per Contract requirements.

Comments

Services are generally delivered on schedule. Improvement can be made in addressing open work orders.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

14/20

Rating

Satisfactory: Deliverables meet requirements and have an average number of issues on reports and deliverables.

Comments

Overall quality of deliverables was acceptable during the review period.

COMMUNICATIONS AND CO-OPERATION

17/20

Rating

Excellent: Co-operative and timely response to the User Department concerns.

Comments

JCI continued to communicate very well with the user department and addressed concerns in a timely manner.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

17/20

Rating

Excellent: Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

Comments

JCI continues to be proactive with contract compliance requirements.

GENERAL COMMENTS

Comments

Not Specified