

Performance Evaluation Details

ID	E1
Project	Carpet, Carpet Tile Installation and Repair Services Countywide
Project Number	23ITB138805C-GS
Supplier	Brad Construction Company II
Supplier Project Contact	Jameel Hanif (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	01/01/2025 to 06/30/2025
Effective Date	07/09/2025
Evaluation Type	Formal
Interview Date	05/13/2025
Expectations Meeting Date	06/17/2025
Status	Completed
Publication Date	07/09/2025 05:06 PM EDT
Completion Date	07/09/2025 05:06 PM EDT
Evaluation Score	85

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating

Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments

The vendor delivered goods that met all contract specifications with only minimal quality concerns. Any minor issues were addressed promptly and did not affect overall performance. The quality of service consistently aligned with expectations.

TIMELINESS OF PERFORMANCE

17/20

Rating

Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.

Comments

The vendor adhered to the agreed-upon delivery schedule without delays. Their ability to meet or exceed timelines contributed positively to project continuity and departmental planning.

BUSINESS RELATIONS

20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the performance levels described as "Excellent".

Comments

The vendor was responsive and professional in all business interactions. Communication was timely and effective, and all inquiries and service needs were addressed with minimal follow-up required. Their cooperation helped ensure smooth contract execution.

CUSTOMER SATISFACTION

17/20

Rating

Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

Comments

Vendor representatives maintained open and professional lines of communication throughout the engagement. They were responsive to requests and demonstrated a clear commitment to meeting the department's needs.

COST CONTROL

14/20

Rating

Satisfactory: Minimal contract pricing issues, cost discrepancies identified by User Department that require explanation, cost/price issues resolved in timely manner.

Comments

While the vendor generally adhered to contract pricing, there were a few minor discrepancies that required follow-up. These were resolved in a timely manner. Overall cost control was adequate, but there's room for improved invoice accuracy moving forward.

GENERAL COMMENTS

Comments

The vendor has demonstrated consistent and reliable performance across all key areas. Their professionalism, timeliness, and responsiveness contributed to a successful engagement. We recommend continued collaboration with this vendor and believe they are capable of handling similar future contracts effectively.