

Performance Evaluation Details

ID	E7
Project	Misdemeanor Probation Supervision Services
Project Number	18RFP020518A-CJC,
Supplier	Professional Probation Services, Inc. (PPS)
Supplier Project Contact	Keith Ward (preferred language: English)
Performance Program	Professional Services
Evaluation Period	07/01/2024 to 09/30/2024
Effective Date	10/23/2024
Evaluation Type	Formal
Interview Date	10/23/2024
Expectations Meeting Date	10/16/2024
Status	Completed
Publication Date	10/23/2024 12:01 PM EDT
Completion Date	10/23/2024 12:01 PM EDT
Evaluation Score	85

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

- Evaluation Score Range
- Outstanding = 90-100%
- Excellent = 80-89%
- Satisfactory = 70-79%
- Needs Improvement = 50-69%
- Unsatisfactory = -50%

PROJECT MANAGEMENT

17/20

Rating **Excellent:** Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

Comments *Not Specified*

SCHEDULE

17/20

Rating **Excellent:** Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule.

Comments *Not Specified*

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

17/20

Rating **Excellent:** Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

Comments *Not Specified*

COMMUNICATIONS AND CO-OPERATION

17/20

Rating **Excellent:** Co-operative and timely response to the User Department concerns.

Comments *Not Specified*

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

17/20

Rating **Excellent:** Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

Comments *Not Specified*

GENERAL COMMENTS

Comments JCS continues to provide a much-needed service to the Court and has been very responsive to our requests. A Non-Compliance report was recently created and is provided monthly to be reviewed by the judges to set compliance hearings or revocations. Procedural changes have been implemented to ensure that probation revocations are handled by the division judges each month to avoid lengthy stays in jail.