



Joseph Davis, Director
Department of Real Estate and Asset Management
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Atlanta, Georgia 30303
Phone: (404) 612-3772

Date: 8/11/25

Mr. Brandon Thomas
Russell Landscape
VP Customer Service
(C) 404.391.8068

Re: Performance Improvement

Dear: **Mr. Thomas**

The purpose of this correspondence is to raise your awareness and to follow-up on our conversation regarding Russell's performance. This requires your immediate attention to make the necessary improvements.

The recent acquisition of Georgia Green by Russell landscape has resulted in a significant reduction in performance of the contractual obligation regarding the scope of work, and a significant loss of institutional knowledge and communication allowing the County to make request to correct deficiencies and implement necessary improvements and enhancements to maintain aesthetic appeal of the County's public facilities. More importantly to prevent complaints and inquiries from various stakeholders including city counsel members of the various cities, building managers, and the public. The deficiencies listed below have resulted in specific complaints to the County from our Stakeholders.

The specific areas of concern

1. Skipping sites, or unaware of which sites, or scope of work your company is responsible for on each site:
 - a. 3444 Claire drive, Hapeville Ga
 - b. 911 Cell tower cites in North Fulton County
 - c. Employee parking lots (yellow, brown, red, silver lot 2,3)
 - d. Fulton County government center
 - e. Fulton County Central Library
 - f. Alpharetta Library
 - g. North Fulton Service Center
 - h. Milton Library

"Whatever It Takes"

- i. 265 Blvd
- 2. Lack of weed control generally, and specifically for Milton Library and North Fulton Service Center where we have received multiple complaints for weeds.
- 3. Inability to adequately plan and execute a landscape improvement project such as partial installation of sod at the Roswell Library due to errors in quantities and cost estimates. Significant delay or oversights in implementing simple projects, such as a 6-month delay after a request by the County in implementing the plant installation at the Fulton County government center.
- 4. Billing - The County has not received any billing for regular maintenance or additional projects on the 2025 contract period.
- 5. The assignment of a single project manager who has sufficient knowledge and authority to mobilize resources, make immediate repairs, and to conduct all the required scope of work along with necessary improvements and enhancements.

If you need additional clarification or have questions, I am more than willing to conduct individual sites visits or assist with clarifying the scope of work necessary to satisfy the County's expectation of ongoing maintenance and aesthetic appeal of the public buildings and facilities.

Sincerely,

Anthony Spencer

Anthony Spencer, Administrator
Department of Real Estate & Asset Management