

Performance Evaluation Details

ID	E2
Project	Solid Waste Disposal and Recycling Services Countywide
Project Number	22ITB132332C-GS
Supplier	Latham Home Sanitation Company Inc
Supplier Project Contact	Ric F Jarvis (preferred language: English)
Performance Program	Professional Services
Evaluation Period	04/01/2023 to 06/30/2023
Effective Date	07/10/2023
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	07/10/2023 11:25 AM EDT
Completion Date	07/10/2023 11:25 AM EDT
Evaluation Score	94

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

PROJECT MANAGEMENT

20/20

Rating Outstanding: Project Management practices that exceed in the areas of scope, schedule, budget, quality of work and risk/issue management. Complete understanding of project objectives, risks and Contract requirements.

Comments Rick is very capable and is excellent at managing the county solid waste collection services for the libraries and other facilities

SCHEDULE

20/20

Rating Outstanding: Delivered ahead of original completion date with significant effort by Consultant to exceed project milestone dates or ahead of schedule with increased scope. Proactive approach to monitoring and forecasting of project schedule.

Comments The solid waste collection schedule is always maintained. If there is an issue, the vendor is able to immediately address the deficiency.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

17/20

Rating Excellent: Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

Comments Reporting is very limited; however the vendor is able to provide any necessary details about the services.

COMMUNICATIONS AND CO-OPERATION

20/20

Rating Outstanding: Co-operative and proactive response to User Department concerns at all times. Innovative communication approaches with the User Department's team.

Comments The vendor is always accessible by email for phone even on weekend and after hours

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

17/20

Rating Excellent: Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

Comments Contractor compliance is outstanding.

GENERAL COMMENTS

Comments This is a very reliable and capable vendor.