### MEMORANDUM OF AGREEMENT FOR PARTICIPATION IN THE DISTRICT-WIDE SINGLE FAMILY TOILET RETROFIT PROGRAM

THIS AGREEMENT is made and entered into as of this day of 20, by and between, Fulton County (hereinafter referred to as the "Utility") and the Metropolitan North Georgia Water Planning District (hereinafter referred to as the "District") and is in effect as of 20
WITNESSETH:
WHEREAS, the Utility is responsible for developing and implementing a water conservation program within its service area; and
WHEREAS, the District will coordinate and manage a District-wide Toilet Retrofit Program ("the Program") for single family residential customers by providing administrative services as stated in <u>Duties of the District</u> and
WHEREAS, the Utility desires to participate in the District-wide Program.

NOW, THEREFORE, in consideration of the premises and of the mutual covenants herein contained, and for other good and valuable consideration, the parties hereto agree as follows:

#### 1. <u>Duties of the Utilities</u>

- a. Follows the administrative procedures developed by the District for the management of the program.
- b. Receives weekly notifications from the District of rebates to be processed and issue rebate credits to customers in a timely manner.
- c. Upon receipt of notification by the District of a customer's eligibility for the toilet rebate, the Utility will respond to the District within 5 business days with notification of acceptance or rejection of each eligible customer and the reason for rejection.
- d. Answers customer questions about the status of their rebate credits (once their confirmation letters have been received).
- e. Agrees to pay District the processing fee for each toilet approved for rebate.
- f. Promotes the program through link on Utility websites, bill inserts, mailers, and/or other forms of communication.
- g. Verification of toilet installation is optional but would be the responsibility of the Utility.

#### 2. Duties of the District

- a. Provides administrative services to process the rebate applications.
- b. Maintains a website, application form, and reporting database for utilities.
- c. Maintains a telephone number and email address for customer questions about the program and processing applications.
- d. Mails or makes available applications to single family residential customers only.
- e. Receives rebate application from customer and verifies eligibility. Eligibility is determined based on date of home construction, receipt of original toilet purchase receipt, copy of recent water bill in name of applicant and confirmation of eligible toilet model.
- f. Notifies the Utility of rebate amount to credit customer.
- g. Sends a confirmation/rejection letter to each customer.
- h. Provides management reports for Utilities to access on a regular basis.
- i. Invoices the Utility for the \$10.00 administrative fee for each toilet approved for rebate.
- j. Maintains billing accounts and financial records for three years after the completion of this Agreement and provide periodic status updates to the Utilities.
- k. Provides periodic invoices to each participating Utility for administrative fees.

#### 3. Costs Paid by the Utility

The Utility further agrees that the District will only process rebates for toilets that have received the EPA WaterSense label. Rebates are only eligible for UHET toilets using 1.1gpf or less with a maximum rebate face value of \$75 per toilet. HET toilets using 1.28 gpf are no longer be eligible for rebates.

Additionally, the Utility agrees that an administrative charge of \$10.00 for each toilet approved for rebate will be charged. A customer can only receive two toilet rebates per property.

## 4. Payment Method

Utility will pay the \$10.00 administrative fee for each toilet approved for rebate to the District through periodic billings. Rebates will be issued by the Utility to participating Utility customers until the allotted rebate amount for the Utility is exhausted. The Utility may add additional funding at any time during their program participation by amending this Agreement.

5. <u>Term</u>	
in full force and effect until  Agreement without cause by providing to termination. This Agreement may be event of such termination, the Utility s	Either party may terminate this the other party written notice sixty (60) days prior amended upon agreement of the parties. In the hall be obligated to pay all issued rebates and bates approved prior to such termination.
IN WITNESS WHEREOF, the parties hav above written.	re hereto executed this Agreement as of the date first
UTILITY	
Tonya R. Grier	Robert L. Pitts, Chair
Fulton County	Fulton County
Clerk to the Commission	Board of Commission
Fulton County	
County Attorney	

# METROPOLITAN NORTH GEORGIA WATER PLANNING DISTRICT

By:	
	Title: Chairperson