



**DEPARTMENT OF PURCHASING &  
CONTRACT COMPLIANCE**

**CONTRACTORS PERFORMANCE REPORT**

**GOODS AND COMMODITIES**

Report Period Start 4/1/2022	Report Period End 6/28/2022	Contract Period Start 3/17/2022	Contract Period End 12/31/2022		
Purchaser Order Number DO54003172200000000000423		Purchase Order Date 3/17/2022			
Department Public Works					
Bid Number 20ITBC124903A-FB	Service Commodity Corporation Stops & Brass Fittings				
Contractor Delta Municipal					
<b>Performance Rating</b>					
0 = Unsatisfactory	Archives contract requirements less than 50% of the time not responsive, effective and/or efficient; unacceptable delay; incompetence; high degree of customer dissatisfaction.				
1 = Poor	Archives contract requirements 70% of the time. Marginally responsive, effective and/or efficient; delays require significant adjustments to programs; key employees marginally capable; customer somewhat satisfied.				
2 = Satisfactory	Archives contract requirements 80% of the time. Generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction.				
3 = Good	Archives contract requirements 90% of the time. Usually responsive; effective and/or efficient; delays have not impact on programs/mission; key employees are highly competent and seldom require guidance; customers are highly satisfied				
4 = Excellent	Archives contract requirements 100% of the time. Immediately responsive; highly efficient and/or effective; no delays; key employees are experts and require minimal directions; customers expectations are exceeded.				

1. Quality of Goods/Services	(Specification Compliance – Technical Excellence – Reports/Administration – Personnel Qualification)
<input type="radio"/> 0	Delta Municipal was awarded a twelve month contract to provide the Public Works
<input type="radio"/> 1	Department with corporation stops and brass fittings. The quality of the corporation stops
<input type="radio"/> 2	and brass fittings provided by this vendor complies with all applicable standards and
<input type="radio"/> 3	guideliness.
2. Timeliness of Performance	(Were Milestones Met Per Contract – Response Time (per agreement, if applicable) – Responsiveness to Directions/Change – On Time Completion Per Contract)
<input type="radio"/> 0	The response times provided by this vendor in regards to supplying and providing
<input type="radio"/> 1	corporation stops and brass fittings has been delayed on some items, due to supply chain
<input type="radio"/> 2	issues stemming from pandemic related material shortages.
<input type="radio"/> 3	
<input type="radio"/> 4	

3. Business Relations		(Responsiveness to Inquires – Prompt Problem Notifications)
<input type="radio"/>	0	Delta Municipal conducts business with Fulton County in a professional manner. Delta Municipal responds to the needs of Fulton County promptly and is very responsive.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input checked="" type="radio"/>	3	
<input type="radio"/>	4	
4. Customer Satisfaction		(Met User Quality Expectations – Met Specification – Within Budget – Proper Invoicing – So Substitutions)
<input type="radio"/>	0	Delta Municipal meets the Public Works expectations and product specifications. Delta Municipal has good invoicing procedures and practices.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input checked="" type="radio"/>	3	
<input type="radio"/>	4	
5. Contractors Key Personnel		(Credentials/Experience Appropriate – Effective Supervision/Management – Available as Needed)
<input type="radio"/>	0	As of this reporting period the scope of services rendered by Delta Municipal have met the requirements of Fulton County.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input checked="" type="radio"/>	3	
<input type="radio"/>	4	

Overall Performance Rating	3.00	Date	7/20/2022
Would you select/recommend this vendor again?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Rating completed by:	Khalid Ahmad		
Department Head Name:	David Clark		
Department Head Signature			

After you have completed filling out the form:

Submit the form to Purchasing

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