



DEPARTMENT OF PURCHASING & CONTRACT COMPLIANCE

CONTRACT RENEWAL AGREEMENT

DEPARTMENT: Finance

BID/RFP# NUMBER: 24RFP050124C-MH

BID/RFP# TITLE: Employee Healthcare Benefits Plan (HSA)

ORIGINAL APPROVAL DATE: September 18, 2024

RENEWAL EFFECTIVE DATES: January 1, 2026 through December 31, 2026

RENEWAL OPTION #: 1 OF 4

NUMBER OF RENEWAL OPTIONS: 4

RENEWAL AMOUNT: Enrollment based on approved rates

COMPANY'S NAME: MetLife Consumer Services, Inc. (MetLife)

ADDRESS: 1200 Abernathy Road NE, Building 600, Suite 1450

CITY: Atlanta

STATE: GA

ZIP: 30328

This Renewal Agreement No. 1 was approved by the Fulton County Board of Commissioners on September 17, 2025, BOC Item 25-0710.

RENEWAL OF CERTIFICATE OF INSURANCE: The Contractor is required to maintain insurance during the entire term of this Agreement, including contract renewal options. The Contractor must furnish the County a renewal Certificate of Insurance showing the required coverage as specified in the Contract Agreement. A current COI must be provided before the commencement of work on this project. The cancellation of any policy of insurance required by this Agreement shall meet the requirements of notice under the laws of the State of Georgia as presently set forth in the Georgia Code.

SIGNATURES: SEE NEXT PAGE

SIGNATURES:

Contractor/Vendor agrees to accept the renewal option and abide by the terms and conditions set forth in the contract and specifications as referenced herein:

FULTON COUNTY, GEORGIA

**METLIFE CONSUMER SERVICES,
INC.**

Robert L. Pitts

**Robert L. Pitts, Chairman
Fulton County Board of Commissioners**

Tatum Sullivan

**Tatum Sullivan
Vice President**

ATTEST:

Tonya R. Grier

**Tonya R. Grier
Clerk to the Commission**



(Affix County Seal)

AUTHORIZATION OF RENEWAL:

Ray Turner

**Ray Turner
Interim Finance Director**

ITEM#: _____ RM: _____	ITEM#: 25-0710B 2 ND RM: 09/17/2025
REGULAR MEETING	SECOND REGULAR MEETING

CERTIFICATE OF INSURANCE

Certificate Of Completion

Envelope Id: 70B21435-0F3E-4687-AB81-026DA8061928

Status: Completed

Subject: Complete with Docusign: 3 CONTRACT RENEWAL AGREEMENT FORM - METLIFE CONSUMER SERVICES (HSA) 12 ...

Parcel ID:

Employee Name:

Source Envelope:

Document Pages: 3

Signatures: 4

Envelope Originator:

Certificate Pages: 5

Initials: 0

Donna Jenkins

AutoNav: Enabled

Stamps: 1

141 Pryor Street

Envelopeld Stamping: Enabled

Purchasing & Contract Compliance, Suite 1168

Time Zone: (UTC-05:00) Eastern Time (US &

Atlanta, GA 30303

Canada)

donna.jenkins@fultoncountyga.gov

IP Address: 74.174.59.4

Record Tracking

Status: Original

Holder: Donna Jenkins

Location: DocuSign

12/30/2025 2:15:56 PM

donna.jenkins@fultoncountyga.gov

Security Appliance Status: Connected

Pool: StateLocal

Storage Appliance Status: Connected

Pool: Fulton County Government

Location: Docusign

Signer Events

Signature

Timestamp

Tatum Sullivan

tsullivan@metlife.com

Vice President, National Accounts Service & Ops

Security Level: Email, Account Authentication
(None)

Tatum Sullivan

Signature Adoption: Pre-selected Style
Using IP Address: 165.225.220.148

Sent: 12/30/2025 2:19:47 PM

Viewed: 12/30/2025 3:25:32 PM

Signed: 12/30/2025 3:25:40 PM

Electronic Record and Signature Disclosure:

Accepted: 12/30/2025 3:25:32 PM

ID: b2f7be84-220a-430b-97db-68d02bfa2cf9

Ray Turner

Ray.Turner@fultoncountyga.gov

Deputy Director

Fulton County Government

Security Level: Email, Account Authentication
(None)

Ray Turner

Signature Adoption: Drawn on Device
Using IP Address: 2600:387:f:220::2
Signed using mobile

Sent: 12/30/2025 3:25:41 PM

Resent: 12/30/2025 4:17:58 PM

Viewed: 12/31/2025 8:18:44 AM

Signed: 12/31/2025 8:20:24 AM

Electronic Record and Signature Disclosure:

Not Offered via Docusign

Robert L. Pitts

harriet.thomas@fultoncountyga.gov

Chairman

Fulton County

Security Level: Email, Account Authentication
(None)

Robert L. Pitts

Signature Adoption: Pre-selected Style
Using IP Address: 2600:387:2:824::14
Signed using mobile

Sent: 12/31/2025 8:20:26 AM

Viewed: 12/31/2025 11:26:37 AM

Signed: 12/31/2025 11:26:49 AM

Electronic Record and Signature Disclosure:

Accepted: 12/31/2025 11:26:37 AM

ID: a00decf9-97cb-48f8-a5a9-c6e471356729

Nikki Peterson

nikki.peterson@fultoncountyga.gov

Chief Deputy Clerk to the Board of Commissioners

Fulton County Government

Security Level: Email, Account Authentication
(None)

Completed

Using IP Address: 74.174.59.10

Sent: 12/31/2025 11:26:50 AM

Viewed: 1/5/2026 3:47:46 PM

Signed: 1/5/2026 3:49:14 PM

Signer Events	Signature	Timestamp
Electronic Record and Signature Disclosure: Accepted: 11/27/2017 1:39:37 PM ID: b7ce88ee-0c66-4f3a-bfee-705e0af602d8		
Tonya Grier tonya.grier@fultoncountyga.gov Clerk to the Commission Fulton County Government Security Level: Email, Account Authentication (None)	 	Sent: 1/5/2026 3:49:16 PM Viewed: 1/5/2026 4:05:24 PM Signed: 1/5/2026 4:05:36 PM
Signature Adoption: Uploaded Signature Image Using IP Address: 144.125.1.75		
Electronic Record and Signature Disclosure: Accepted: 10/27/2025 11:21:47 AM ID: 4889b84d-8ea3-4ba9-bf87-bf4c309e21ab		
In Person Signer Events	Signature	Timestamp
Editor Delivery Events	Status	Timestamp
Agent Delivery Events	Status	Timestamp
Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp
felicia strong-whitaker felicia.strong-whitaker@fultoncountyga.gov Chief Purchasing Agent Fulton County Government Security Level: Email, Account Authentication (None)		Sent: 1/5/2026 4:05:38 PM
Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Dian DeVaughn dian.dev Vaughn@fultoncountyga.gov Security Level: Email, Account Authentication (None)		Sent: 1/5/2026 4:05:39 PM Viewed: 1/6/2026 11:38:10 AM
Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Witness Events	Signature	Timestamp
Notary Events	Signature	Timestamp
Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	12/30/2025 2:19:47 PM
Certified Delivered	Security Checked	1/5/2026 4:05:24 PM
Signing Complete	Security Checked	1/5/2026 4:05:36 PM
Completed	Security Checked	1/5/2026 4:05:39 PM
Payment Events	Status	Timestamps
Electronic Record and Signature Disclosure		

CONSUMER DISCLOSURE

From time to time, Carahsoft OBO Fulton County, Georgia (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign, Inc. (DocuSign) electronic signing system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to these terms and conditions, please confirm your agreement by clicking the 'I agree' button at the bottom of this document.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send to you through the DocuSign system during and immediately after signing session and, if you elect to create a DocuSign signer account, you may access them for a limited period of time (usually 30 days) after such documents are first sent to you. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. To indicate to us that you are changing your mind, you must withdraw your consent using the DocuSign 'Withdraw Consent' form on the signing page of a DocuSign envelope instead of signing it. This will indicate to us that you have withdrawn your consent to receive required notices and disclosures electronically from us and you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact Carahsoft OBO Fulton County, Georgia:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: glenn.king@fultoncountyga.gov

To advise Carahsoft OBO Fulton County, Georgia of your new e-mail address

To let us know of a change in your e-mail address where we should send notices and disclosures electronically to you, you must send an email message to us at glenn.king@fultoncountyga.gov and in the body of such request you must state: your previous e-mail address, your new e-mail address. We do not require any other information from you to change your email address..

In addition, you must notify DocuSign, Inc. to arrange for your new email address to be reflected in your DocuSign account by following the process for changing e-mail in the DocuSign system.

To request paper copies from Carahsoft OBO Fulton County, Georgia

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an e-mail to glenn.king@fultoncountyga.gov and in the body of such request you must state your e-mail address, full name, US Postal address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with Carahsoft OBO Fulton County, Georgia

To inform us that you no longer want to receive future notices and disclosures in electronic format you may:

- i. decline to sign a document from within your DocuSign session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
- ii. send us an e-mail to glenn.king@fultoncountyga.gov and in the body of such request you must state your e-mail, full name, US Postal Address, and telephone number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

Operating Systems:	Windows® 2000, Windows® XP, Windows Vista®; Mac OS® X
Browsers:	Final release versions of Internet Explorer® 6.0 or above (Windows only); Mozilla Firefox 2.0 or above (Windows and Mac); Safari™ 3.0 or above (Mac only)
PDF Reader:	Acrobat® or similar software may be required to view and print PDF files
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	Allow per session cookies

** These minimum requirements are subject to change. If these requirements change, you will be asked to re-accept the disclosure. Pre-release (e.g. beta) versions of operating systems and browsers are not supported.

Acknowledging your access and consent to receive materials electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please verify that you were

able to read this electronic disclosure and that you also were able to print on paper or electronically save this page for your future reference and access or that you were able to e-mail this disclosure and consent to an address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format on the terms and conditions described above, please let us know by clicking the 'I agree' button below.

By checking the 'I agree' box, I confirm that:

- I can access and read this Electronic CONSENT TO ELECTRONIC RECEIPT OF ELECTRONIC CONSUMER DISCLOSURES document; and
- I can print on paper the disclosure or save or send the disclosure to a place where I can print it, for future reference and access; and
- Until or unless I notify Carahsoft OBO Fulton County, Georgia as described above, I consent to receive from exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to me by Carahsoft OBO Fulton County, Georgia during the course of my relationship with you.