

Q4. GRC Member completing Evaluation

☒ Carlos Gordon, GRC Chair

Q1. Contractor Name

☒ Edward A. Daniel

Q2. Use the 1 - 4 rating guide below with 4 being the highest. Type your rating in the box provided on the right of each question.

| | |
|--------------------|--|
| 0 = Unsatisfactory | Achieves contract requirements less than 50% of the time, not responsive, effective and/or efficient, unacceptable delay, incompetence, high degree of customer dissatisfaction. |
| 1 = Poor | Achieves contract requirements 70% of the time. Marginally responsive, effective and/or efficient; delays require significant adjustments to programs; key employees marginally capable; customers somewhat satisfied. |
| 2 = Satisfactory | Achieves contract requirements 80% of the time; generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction. |
| 3 = Good | Achieves contract requirements 90% of the time. Usually responsive; effective and/or efficient; delays have not impact on programs/mission; key employees are highly competent and seldom require guidance; customers are highly satisfied. |
| 4 = Excellent | Achieves contract requirements 100% of the time. Immediately responsive; highly efficient and/or effective; no delays; key employees are experts and require minimal directions; customers expectations are exceeded. |

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|--|----|
| 1. Quality of Goods/Services (-Specification Compliance - Technical Excellence - Reports/Administration - Personnel Qualifications) | 4 |
| 2. Timeliness of Performance (-Were Milestones Met Per Contract - Response Time (per agreement, if applicable) - Responsiveness to Direction/Change - On Time Completion Per Contract) | 4 |
| 3. Business Relations (-Responsiveness to Inquiries - Prompt Problem Notifications) | 3 |
| 4. Customer Satisfaction (-Met User Quality Expectations - Met Specification - Within Budget - Proper Invoicing - no Substitutions) | 4 |
| 5. Contractors Key Personnel (-Credentials/Experience Appropriate - Effective Supervision/Management - Available as Needed) | 4 |
| Total | 19 |

Q5. Would select/use this vendor again?

☒ Yes
☐ No

Q3. I, Carlos Gordon, GRC Chair submits the rating of 19 for Edward A. Daniel on this May 20, 2021 date.

×

Carlos Gordon

clear

Location Data

Location:

[\(33.86540222168, -84.338500976562\)](#)

Source:

GeoIP Estimation

