

CONTRACT DOCUMENTS FOR

17-0536

UPGRADE AND EXPANSION OF GIX/MAXIMO SYSTEM

For

DEPARTMENT OF REAL ESTATE & ASSET MANAGEMENT

Index of Articles

```
ARTICLE 1.
             CONTRACT DOCUMENTS
ARTICLE 2.
             SEVERABILITY
ARTICLE 3.
             DESCRIPTION OF PROJECT
ARTICLE 4.
             SCOPE OF WORK
ARTICLE 5.
             SERVICES PROVIDED BY COUNTY
ARTICLE 6.
             MODIFICATIONS/CHANGE ORDERS
ARTICLE 7.
             SCHEDULE OF WORK
ARTICLE 8.
             CONTRACT TERM
ARTICLE 9.
             COMPENSATION AND PAYMENT FOR CONTRACTOR SERVICES
ARTICLE 10.
             PERSONNEL AND EQUIPMENT
ARTICLE 11.
             SUSPENSION OF WORK
ARTICLE 12.
             DISPUTES
ARTICLE 13.
             TERMINATION OF AGREEMENT FOR CAUSE
ARTICLE 14.
             TERMINATION FOR CONVENIENCE OF COUNTY
ARTICLE 15.
             WAIVER OF BREACH
ARTICLE 16.
             INDEPENDENT CONTRACTOR
ARTICLE 17.
             RESPONSIBILITY OF CONTRACTOR
ARTICLE 18.
             INDEMNIFICATION
ARTICLE 19.
             COVENANT AGAINST CONTINGENT FEES
ARTICLE 20.
             INSURANCE
ARTICLE 21.
             PROHIBITED INTEREST
ARTICLE 22.
             SUBCONTRACTING
ARTICLE 23.
             ASSIGNABILITY
ARTICLE 24.
             ANTI-KICKBACK CLAUSE
ARTICLE 25.
             AUDITS AND INSPECTORS
ARTICLE 26.
             ACCOUNTING SYSTEM
             VERBAL AGREEMENT
ARTICLE 27.
ARTICLE 28.
             NOTICES
ARTICLE 29.
             JURISDICTION
ARTICLE 30.
             EQUAL EMPLOYMENT OPPORTUNITY
ARTICLE 31.
             FORCE MAJEURE
ARTICLE 32.
             OPEN RECORDS ACT
ARTICLE 33.
             INVOICING AND PAYMENT
ARTICLE 34.
             TAXES
ARTICLE 35.
             PERMITS, LICENSES AND BONDS
ARTICLE 36.
            NON-APPROPRIATION
             WAGE CLAUSE
ARTICLE 37.
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Exhibits

EXHIBIT A: SCOPE OF WORK AND COMPENSATION

EXHIBIT B: FULTON COUNTY CLOUD AND/OR OFFSITE HOSTING

SPECIFIC TERMS AND CONDITIONS

EXHIBIT C: CERTIFICATE OF INSURANCE

CONTRACT AGREEMENT

Contractor:

M2 Consulting, Inc.

Contract No.:

Upgrade and Expansion of GIX/Maximo System

Address:

43 Jefferson Parkway

City, State

Newnan, Georgia 30263-5813

Telephone:

(770) 253-1183

Email:

Rick.Bevington@m2consulting.com

Contact:

Rick Bevington

President

This Agreement made and entered into effective the day of November 14, 2017 by and between **FULTON COUNTY**, **GEORGIA**, a political subdivision of the State of Georgia, hereinafter referred to as "County", and **M2 CONSULTING**, **INC.**, hereinafter referred to as "Contractor", authorized to transact business in the State of Georgia.

WITNESSETH

WHEREAS, County through its Department of Real Estate and Asset Management hereinafter referred to as the "Department", desires to retain a qualified and experienced Contractor for the upgrade and expansion of the existing County-owned GIX/Maximo System for all County facilities, hereinafter, referred to as the "Project".

WHEREAS, Contractor has represented to County that it is experienced and has qualified and local staff available to commit to the Project and County has relied upon such representations.

NOW THEREFORE, for and in consideration of the mutual covenants contained herein, and for other good and valuable consideration, County and Contractor agree as follows:

ARTICLE 1. CONTRACT DOCUMENTS

County hereby engages Contractor, and Contractor hereby agrees, to perform the services hereinafter set forth in accordance with this Agreement, consisting of the following contract documents:

- I. Form of Agreement;
- II. Exhibit A: Scope of Work and Compensation

- III. Exhibit B: Fulton County Cloud and/or Offsite Hosting Specific Terms and Conditions
- IV. Exhibit C: Certificate of Insurance

The foregoing documents constitute the entire Agreement of the parties pertaining to the Project hereof and is intended as a complete and exclusive statement of promises, representations, discussions and agreements oral or otherwise that have been made in connection therewith. No modifications or amendment to this Agreement shall be binding upon the parties unless the same is in writing, conforms to Fulton County Purchasing Code §102-420 governing change orders, is signed by the County's and the Contractor's duly authorized representatives, and entered upon the meeting minutes of the Fulton County Board of Commissioners.

If any portion of the Contract Documents shall be in conflict with any other portion, the various documents comprising the Contract Documents shall govern in the following order of precedence: 1) the Agreement, 2) the Statement of Work, and 3) the exhibits..

The Agreement was approved by the Fulton County Board of Commissioners on June 21, 2017, BOC #17-0536.

ARTICLE 2. SEVERABILITY

If any provision of this Agreement is held to be unenforceable for any reason, the unenforceability thereof shall not affect the remainder of the Agreement, which shall remain in full force and effect, and enforceable in accordance with its terms.

ARTICLE 3. DESCRIPTION OF PROJECT

County and Contractor agree the Project is to upgrade and expand the existing County-owned GIX/Maximo System for all County facilities. All exhibits referenced in this agreement are incorporated by reference and constitute an integral part of this Agreement as if they were contained herein.

ARTICLE 4. SCOPE OF WORK

Unless modified in writing by both parties in the manner specified in the agreement, duties of Contractor shall not be construed to exceed those services specifically set forth herein. Contractor agrees to provide all services, products, and data and to perform all tasks described in Exhibit A, Scope of Work and Compensation.

ARTICLE 5. SERVICES PROVIDED BY COUNTY

Contractor shall gather from County all available non-privileged data and information pertinent to the performance of the services for the Project. Certain

services as described in Exhibit C, Scope of Work, if required, will be performed and furnished by County in a timely manner so as not to unduly delay Contractor in the performance of said obligations. County shall have the final decision as to what data and information is pertinent.

County will appoint in writing a County authorized representative with respect to work to be performed under this Agreement until County gives written notice of the appointment of a successor. The County's authorized representative shall have complete authority to transmit instructions, receive information, and define County's policies, consistent with County rules and regulations. Contractor may rely upon written consents and approvals signed by the County's authorized representative that are consistent with County rules and regulations.

ARTICLE 6. MODIFICATIONS

If during the course of performing the Project, County and Contractor agree that it is necessary to make changes in the Project as described herein and referenced exhibits, such changes will be incorporated by written amendments in the form of Change Orders to this Agreement. Any such Change Order and/or supplemental agreement shall not become effective or binding unless approved by the Board of Commissioners and entered on the minutes. Such modifications shall conform to the requirements of the Fulton County Purchasing Code, §102-420 which is incorporated by reference herein.

ARTICLE 7. SCHEDULE OF WORK

Contractor shall not proceed to furnish such services and County shall not become obligated to pay for same until a written authorization to proceed (Notice to Proceed) has been sent to Contractor from County. The Contractor shall begin work under this Agreement no later than five (5) days after the effective date of notice to proceed.

ARTICLE 8. CONTRACT TERM

The contract will commence as of the date indicated in the Notice to Proceed (NTP) and shall continue until the sooner of (a) a period of 12 months; (b) Final Acceptance; or (c) the Agreement is terminated as provided herein.

ARTICLE 9. COMPENSATION

Compensation for work performed by Contractor on Project shall be in accordance with the payment provisions and compensation schedule, attached as Exhibit A, Scope of Work and Compensation.

The total contract amount for the Project shall not exceed \$316,017.00 (Three Hundred Sixteen Thousand Seventeen Dollars and No Cents, which is full payment for a complete scope of work.

ARTICLE 10. PERSONNEL AND EQUIPMENT

Contractor shall designate in writing a person(s) to serve as its authorized representative(s) who shall have sole authority to represent Contractor on all manners pertaining to this contract.

Contractor represents that it has secured or will secure, at its' own expense, all equipment and personnel necessary to complete this Agreement, none of whom shall be employees of or have any contractual relationship with County. All of the services required hereunder will be performed by Contractor under his supervision and all personnel engaged in the work shall be fully qualified and shall be authorized or permitted under law to perform such services.

Written notification shall be immediately provided to County upon change or severance of any of the authorized representative(s), listed key personnel or subcontractor performing services on this Project by Contractor. No changes or substitutions shall be permitted in Contractor's key personnel or subcontractor as set forth herein without the prior written approval of the County. Requests for changes in key personnel or subcontractors will not be unreasonably withheld by County.

ARTICLE 11. SUSPENSION OF WORK

Suspension Notice: The County may by written notice to the Contractor, suspend at any time the performance of all or any portion of the services to be performed under this Agreement. Upon receipt of a suspension notice, the Contractor must, unless the notice requires otherwise:

- 1) Immediately discontinue suspended services on the date and to the extent specified in the notice:
- Place no further orders or subcontracts for material, services or facilities with respect to suspended services, other than to the extent required in the notice; and
- Take any other reasonable steps to minimize costs associated with the suspension.

Notice to Resume: Upon receipt of notice to resume suspended services, the Contractor will immediately resume performance under this Agreement as required in the notice.

ARTICLE 12. DISPUTES

Except as otherwise provided in this Agreement, any dispute concerning a question of fact arising under this contract which is not disposed of by agreement shall be decided by the County. The representative shall reduce the decision to writing and mail or otherwise furnish a copy thereof to the Contractor. The Contractor shall have 30 days from date the decision is sent to appeal the

decision to the County Manager or his designee by mailing or otherwise furnishing to the County Manager or designee, copy of the written appeal. The decision of the County Manager or his designee for the determination of such appeal shall be final and conclusive. This condition shall not be pleaded in any suit involving a question of fact arising under this Agreement, unless the same is fraudulent, or capricious, or arbitrary, or so grossly erroneous as necessarily to imply bad faith, or is not supported by substantial evidence. In connection with any appeal proceeding under this clause, Contractor shall be afforded an opportunity to be heard and to offer evidence in support of an appeal. Pending any final decision of a dispute hereunder, Contractor shall proceed diligently with performance of the Agreement and in accordance with the decision of the County's designated representative.

ARTICLE 13. TERMINATION OF AGREEMENT FOR CAUSE

- (1) Either County or Contractor may terminate work under this Agreement in the event the other party fails to perform in accordance with the provisions of the Agreement. Any party seeking to terminate this Agreement is required to give thirty (30) days prior written notice to the other party.
- (2) Notice of termination shall be delivered by certified mail with receipt for delivery returned to the sender.
- (3) TIME IS OF THE ESSENCE and if the Contractor refuses or fails to perform the work as specified in Exhibit C, Scope of Work and maintain the scheduled level of effort as proposed, or any separable part thereof, with such diligence as will insure completion of the work within the specified time period, or any extension or tolling there of, or fails to complete said work within such time. The County may exercise any remedy available under law or this Agreement. Failure to maintain the scheduled level of effort as proposed or deviation from the aforesaid proposal without prior approval of County shall constitute cause for termination
- (4) The County may, by written notice to Contractor, terminate Contractor's right to proceed with the Project or such part of the Project as to which there has been delay. In such event, the County may take over the work and perform the same to completion, by contract or otherwise, and Contractor shall be required to provide all copies of finished or unfinished documents prepared by Contractor under this Agreement.
- (5) Contractor shall be entitled to receive compensation for any satisfactory work completed on such documents as reasonably determined by the County.
- (6) Whether or not the Contractor's right to proceed with the work has been terminated, the Contractor shall be liable for any damage to the County

resulting from the Contractor's refusal or failure to complete the work within the specified time period, and said damages shall include, but not be limited to, any additional costs associated with the County obtaining the services of another Contractor to complete the project.

ARTICLE 14. TERMINATION FOR CONVENIENCE OF COUNTY

Notwithstanding any other provisions, the County may terminate this Agreement for its convenience at any time by a written notice to Contractor. If the Agreement is terminated for convenience by the County, as provided in this article, Contractor will be paid compensation for those services actually performed. Partially completed tasks will be compensated for based on a signed statement of completion to be submitted by Contractor which shall itemize each task element and briefly state what work has been completed and what work remains to be done.

If, after termination, it is determined that the Contractor was not in default, or that the default was excusable, the rights and obligations of the parties shall be the same as if the termination had been issued for the convenience of the government.

ARTICLE 15.WAIVER OF BREACH

The waiver by either party of a breach or violation of any provision of this Agreement, shall not operate or be construed to be, a waiver of any subsequent breach or violation of the same or other provision thereof.

ARTICLE 16. INDEPENDENT CONTRACTOR

Contractor shall perform the services under this Agreement as an independent contractor and nothing contained herein shall be construed to be inconsistent with such relationship or status. Nothing in this Agreement shall be interpreted or construed to constitute Contractor or any of its agents or employees to be the agent, employee or representative of County.

ARTICLE 17. RESPONSIBILITY OF CONTRACTOR

Contractor represents that it has, or will secure at its own expenses, all personnel appropriate to perform all work to be completed under this Agreement;

All the services required hereunder will be performed by Contractor or under the direct supervision of Contractor. All personnel engaged in the Project by Contractor shall be fully qualified and shall be authorized or permitted under applicable State and local law to perform such services.

None of the work or services covered by this Agreement shall be transferred, assigned, or subcontracted by Contractor without the prior written consent of the County.

ARTICLE 18. INDEMNIFICATION

Non-Professional Services Indemnification. Consultant/Contractor hereby agrees to indemnify and hold harmless Fulton County, its Commissioners and their respective officers, members, employees, and agents (each, hereinafter referred to as an "Indemnified Person") from and against any and all claims, demands, liabilities, losses, costs or expenses, including attorneys' fees due to liability to a third party or parties, for any loss due to bodily injury (including death), personal injury, and property damage arising out of or resulting from the performance of this Agreement or any act or omission on the part of the Consultant/Contractor, its agents, employees or others working at the direction of Consultant/Contractor or on its behalf, or due to any breach of this Agreement by the Consultant/Contractor or due to the application or violation of any pertinent Federal, State or local law, rule or regulation. This indemnification is binding upon to the successors and assigns of Consultant/Contractor. This indemnification does not extend to the sole negligence of the Indemnified Persons nor beyond the scope of this Agreement and the work undertaken thereunder. This indemnification survives the termination of this Agreement and shall also survive the dissolution or to the extent allowed by law, the bankruptcy of Consultant/Contractor.

Consultant/Contractor obligation to indemnify and hold harmless, as set forth hereinabove, shall also include, but is not limited to, any matter arising out of any actual or alleged infringement of any patent, trademark, copyright, or service mark, or other actual or alleged unfair competition disparagement of product or service, or other tort or any type whatsoever, or any actual or alleged violation of trade regulations.

Consultant/Contractor further agrees to indemnify and hold harmless Fulton County, its Commissioners, officers, employees, subcontractors, successors, assigns and agents from and against any and all claims or liability for compensation under the Worker's Compensation Act, Disability Benefits Act, or any other employee benefits act arising out of injuries sustained by any employees of Consultant/Contractor. These indemnities shall not be limited by reason of the listing of any insurance coverage.

18.2 <u>Notice of Claim.</u> If an Indemnified Person receives written notice of any claim or circumstance which could give rise to indemnified losses, the receiving party shall promptly give written notice to Consultant/Contractor, and shall use best efforts to deliver such written notice within ten (10) Business Days. The notice must include a copy of such written notice of claim, or, if the Indemnified Person did not receive a written notice of claim, a description of the indemnification event in reasonable detail and the basis on which

indemnification may be due. Such notice will not stop or prevent an Indemnified Person from later asserting a different basis for indemnification. If an Indemnified Person does not provide this notice within the ten (10) Business Day period, it does not waive any right to indemnification except to the extent that Consultant/Contractor is prejudiced, suffers loss, or incurs additional expense solely because of the delay.

18.3 <u>Defense.</u> Consultant/Contractor, at Consultant/Contractor's own expense, shall defend each such action, suit, or proceeding or cause the same to be resisted and defended by counsel designated by the Indemnified Person and reasonably approved by Consultant/Contractor (provided that in all instances the County Attorney of Fulton County Georgia shall be acceptable, and, for the avoidance of doubt, is the only counsel authorized to represent the County). If any such action, suit or proceedings should result in final judgment against the Indemnified Person, Consultant/Contractor shall promptly satisfy and discharge such judgment or cause such judgment to be promptly satisfied and discharged. Within ten (10) Business Days after receiving written notice of the indemnification request, Consultant/Contractor shall acknowledge in writing delivered to the Indemnified Person (with a copy to the County Attorney) that Consultant/Contractor is defending the claim as required hereunder.

18.4 Separate Counsel.

- 18.4.1 <u>Mandatory Separate Counsel.</u> In the event that there is any potential conflict of interest that could reasonably arise in the representation of any Indemnified Person and Consultant/Contractor in the defense of any action, suit or proceeding pursuant to Section 18.3 above or in the event that state or local law requires the use of specific counsel, (i) such Indemnified Person may elect in its sole and absolute discretion whether to waive such conflict of interest, and (ii) unless such Indemnified Person (and, as applicable, Consultant/Contractor) elects to waive such conflict of interest, or in any event if required by state or local law, then the counsel designated by the Indemnified Person shall solely represent such Indemnified Person and, if applicable, Consultant/Contractor shall retain its own separate counsel, each at Consultant/Contractor's sole cost and expense.
- 18.4.2 <u>Voluntary Separate Counsel</u>. Notwithstanding Consultant/Contractor's obligation to defend a claim, the Indemnified Person may retain separate counsel to participate in (but not control or impair) the defense and to participate in (but not control or impair) any settlement negotiations, provided that for so long as Consultant/Contractor has complied with all of Consultant/Contractor's obligations with respect to such claim, the cost of such separate counsel shall be at the sole cost and expense of such Indemnified Person (provided that if Consultant/Contractor has not complied with all of Consultant/Contractor's obligations with respect to such claim, Consultant/Contractor shall be obligated to pay the cost and expense of such separate counsel). Consultant/Contractor may settle the claim without the

consent or agreement of the Indemnified Person, unless the settlement (i) would result in injunctive relief or other equitable remedies or otherwise require the Indemnified Person to comply with restrictions or limitations that adversely affect or materially impair the reputation and standing of the Indemnified Person, (ii) would require the Indemnified Person to pay amounts that Consultant/Contractor or its insurer does not fund in full, (iii) would not result in the Indemnified Person's full and complete release from all liability to the plaintiffs or claimants who are parties to or otherwise bound by the settlement, or (iv) directly involves the County (in which case the County of Fulton County, Georgia shall be the only counsel authorized to represent the County with respect to any such settlement).

18.5 <u>Survival.</u> The provisions of this Article will survive any expiration or earlier termination of this Agreement and any closing, settlement or other similar event which occurs under this Agreement.

ARTICLE 19. COVENANT AGAINST CONTINGENT FEES

Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this Agreement upon an agreement or understanding for a commission, percentage, brokerage or contingent fee, excepting bona fide employees maintained by Contractor for the purpose of securing business and that Contractor has not received any non-County fee related to this Agreement without the prior written consent of County. For breach or violation of this warranty, County shall have the right to annul this Agreement without liability or at its discretion to deduct from the Contract Price or consideration the full amount of such commission, percentage, brokerage or contingent fee.

ARTICLE 20. INSURANCE

Contractor agrees to obtain and maintain during the entire term of this Agreement, all of the insurance required as specified in the Agreement documents, Exhibit G, Insurance and Risk Management Forms, with the County as an additional insured and shall furnish the County a Certificate of Insurance showing the required coverage. The cancellation of any policy of insurance required by this Agreement shall meet the requirements of notice under the laws of the State of Georgia as presently set forth in the Georgia Code.

ARTICLE 21. PROHIBITED INTEREST

Section 21.01 Conflict of interest:

Contractor agrees that it presently has no interest and shall acquire no interest direct or indirect that would conflict in any manner or degree with the performance of its service hereunder. Contractor further agrees that, in the performance of the Agreement, no person having any such interest shall be employed.

Section 21.02 Interest of Public Officials:

No member, officer or employee of County during his tenure shall have any interest, direct or indirect, in this Agreement or the proceeds thereof.

ARTICLE 22. SUBCONTRACTING

Contractor shall not subcontract any part of the work covered by this Agreement or permit subcontracted work to be further subcontracted without prior written approval of County.

ARTICLE 23. ASSIGNABILITY

Contractor shall not assign or subcontract this Agreement or any portion thereof without the prior expressed written consent of County. Any attempted assignment or subcontracting by Contractor without the prior expressed written consent of County shall at County's sole option terminate this Agreement without any notice to Contractor of such termination. Contractor binds itself, its successors, assigns, and legal representatives of such other party in respect to all covenants, agreements and obligations contained herein.

ARTICLE 24. ANTI-KICKBACK CLAUSE

Salaries of engineers, surveyors, draftsmen, clerical and technicians performing work under this Agreement shall be paid unconditionally and not less often than once a month without deduction or rebate on any account except only such payroll deductions as are mandatory by law. Contractor hereby promises to comply with all applicable "Anti-Kickback" Laws, and shall insert appropriate provisions in all subcontracts covering work under this Agreement.

ARTICLE 25. AUDITS AND INSPECTORS

At any time during normal business hours and as often as County may deem necessary, Contractor shall make available to County and/or representatives of the County for examination all of its records with respect to all matters covered by this Agreement.

It shall also permit County and/or representative of the County to audit, examine and make copies, excerpts or transcripts from such records of personnel, conditions of employment and other data relating to all matters covered by this Agreement. Contractor's records of personnel, conditions of employment, and financial statements (hereinafter "Information") constitute trade secrets and are considered confidential and proprietary by Contractor. To the extent County audits or examines such Information related to this Agreement, County shall not disclose or otherwise make available to third parties any such Information without Contractor's prior written consent unless required to do so by a court order. Nothing in this Agreement shall be construed as granting County any right to

make copies, excerpts or transcripts of such information outside the area covered by this Agreement without the prior written consent of Contractor. Contractor shall maintain all books, documents, papers, accounting records and other evidence pertaining to costs incurred on the Project and used in support of its proposal and shall make such material available at all reasonable times during the period of the Agreement and for eight years from the date of final payment under the Agreement, for inspection by County or any reviewing agencies and copies thereof shall be furnished upon request and at no additional cost to County. Contractor agrees that the provisions of this Article shall be included in any Agreements it may make with any subcontractor, assignee or transferee.

ARTICLE 26. ACCOUNTING SYSTEM

Contractor shall have an accounting system, which is established, and maintaining in accordance with generally accepted accounting principles. Contractor must account for cost in a manner consistent with generally accepted accounting procedures, as approved by Fulton County.

ARTICLE 27. VERBAL AGREEMENT

No verbal agreement or conversation with any officer, agent or employee of County either before, during or after the execution of this Agreement, shall affect or modify any of the terms of obligations herein contained, nor shall such verbal agreement or conversation entitle Contractor to any additional payment whatsoever under the terms of this Agreement. All changes to this shall be in writing and the form of a change order in supplemental agreement, approved by the County, and entered on the Minutes of the Board of Commissioners.

ARTICLE 28. NOTICES

All notices shall be in writing and delivered in person or transmitted by certified mail, postage prepaid.

Notice to County, shall be addressed as follows:

Department of Real Estate and Asset Management Director 141 Pryor Street, SW, Suite 6001 Atlanta, Georgia 30303 Telephone: (404) 612-5919

Email: ellis.kirby@fultoncountyga.gov

Attention: Ellis Kirby

With a copy to:

Department of Purchasing & Contract Compliance Director

130 Peachtree Street, S.W., Suite 1168

Atlanta, Georgia 30303 Telephone: (404) 612-5800

Email: felicia.strong-whitaker@fultoncountyga.gov

Attention: Felicia Strong-Whitaker

Notices to Contractor shall be addressed as follows:

M2 Consulting President 43 Jefferson Parkway Newnan, Georgia 30263-5813 Telephone: (678) 854-0382

Email:

rick.bevington@m2consulting.com

Attention: F

Rick Bevington

ARTICLE 29. JURISDICTION

This Agreement will be executed and implemented in Fulton County. Further, this Agreement shall be administered and interpreted under the laws of the State of Georgia. Jurisdiction of litigation arising from this Agreement shall be in the Fulton County Superior Courts. If any part of this Agreement is found to be in conflict with applicable laws, such part shall be inoperative, null and void insofar as it is in conflict with said laws, but the remainder of this Agreement shall be in full force and effect.

Whenever reference is made in the Agreement to standards or codes in accordance with which work is to be performed, the edition or revision of the standards or codes current on the effective date of this Agreement shall apply, unless otherwise expressly stated.

ARTICLE 30. EQUAL EMPLOYMENT OPPORTUNITY

During the performance of this Agreement, Contractor agrees as follows:

Section 30.01 Contractor will not discriminate against any employee or applicant for employment because of race, creed, color, sex or national origin;

Section 30.02 Contractor will, in all solicitations or advertisements for employees placed by, or on behalf of, Contractor state that all qualified applicants, will receive consideration for employment without regard to race, creed, color, sex or national origin;

Section 30.03 Contractor will cause the foregoing provisions to be inserted in all subcontracts for any work covered by the Agreement so that such provision will be binding upon each subcontractor, provided that the foregoing provisions shall

not apply to contracts or subcontracts for standard commercial supplies or raw materials.

ARTICLE 31. FORCE MAJEURE

Neither County nor Contractor shall be deemed in violation of this Agreement if either is prevented from performing its obligations hereunder for any reason beyond its control, including but not limited to acts of God, civil or military authority, act of public enemy, accidents, fires, explosions, earthquakes, floods or catastrophic failures of public transportation, provided however, that nothing herein shall relieve or be construed to relieve Contractor from performing its obligations hereunder in the event of riots, rebellions or legal strikes.

ARTICLE 32. OPEN RECORDS ACT

The Georgia Open Records Act, O.C.G.A. Section 50-18-70 et seq., applies to this Agreement. The Contractor acknowledges that any documents or computerized data provided to the County by the Contractor may be subject to release to the public. The Contractor also acknowledges that documents and computerized data created or held by the Contractor in relation to the Agreement may be subject to release to the public, to include documents turned over to the County. The Contractor shall cooperate with and provide assistance to the County in rapidly responding to Open Records Act requests. The Contractor shall notify the County of any Open Records Act requests no later than 24 hours following receipt of any such requests by the Contractor. The Contractor shall promptly comply with the instructions or requests of the County in relation to responding to Open Records Act requests.

ARTICLE 33. INVOICING AND PAYMENT

Contractor shall submit monthly invoices for work performed during the previous calendar month, in a form acceptable to the County and accompanied by all support documentation requested by the County, for payment and for services that were completed during the preceding phase. The County shall review for approval of said invoices. The County shall have the right not to pay any invoice or part thereof if not properly supported, or if the costs requested or a part thereof, as determined by the County, are reasonably in excess of the actual stage of completion.

Time of Payment: Invoices for payment shall be submitted to County by the first (1st) calendar day of the month to facilitate processing for payment in that same month. Invoices received after the first (1st) calendar day of the month may not be paid until the last day of the following month. The County shall make payments to Contractor by U.S. mail approximately thirty (30) days after receipt of a proper invoice. Parties hereto expressly agree that the above contract term shall supersede the rates of interest, payment periods, and contract and subcontract terms provided for under the Georgia Prompt Pay Act, O.C.G.A. 13-

11-1 et seq., pursuant to 13-11-7(b), and the rates of interest, payment periods, and contract and subcontract terms provided for under the Prompt Pay Act shall have no application to this Agreement; parties further agree that the County shall not be liable for any interest or penalty arising from late payments.

Submittal of Invoices: Invoices shall be submitted as follows:

Via Mail:

Fulton County Government 141 Pryor Street, SW Suite 7001 Atlanta, Georgia 30303

Attn: Finance Department – Accounts Payable

OR

Via Email:

Email: Accounts.Payable@fultoncountyga.gov

At minimum, original invoices must reference all of the following information:

- 1) Vendor Information
 - a. Vendor Name
 - b. Vendor Address
 - c. Vendor Code
 - d. Vendor Contact Information
 - e. Remittance Address
- 2) Invoice Details
 - a. Invoice Date
 - b. Invoice Number (uniquely numbered, no duplicates)
 - c. Purchase Order Reference Number
 - d. Date(s) of Services Performed
 - e. Itemization of Services Provided/Commodity Units
- 3) Fulton County Department Information (needed for invoice approval)
 - a. Department Name
 - b. Department Representative Name

Contractor's cumulative invoices shall not exceed the total not-to-exceed fee established for this Agreement.

County's Right to Withhold Payments: The County may withhold payments for services that involve disputed costs, involve disputed audits, or are otherwise performed in an inadequate fashion. Payments withheld by the County will be released and paid to the Contractor when the services are subsequently performed adequately and on a timely basis, the causes for disputes are reconciled or any other remedies or actions stipulated by the County are

satisfied. The County shall promptly pay any undisputed items contained in such invoices.

Payment of Sub-contractors/Suppliers: The Contractor must certify in writing that all sub-contractors of the Contractor and suppliers have been promptly paid for work and materials and previous progress payments received. In the event the prime Contractor is unable to pay sub-contractors or suppliers until it has received a progress payment from Fulton County, the prime Contractor shall pay all sub-contractors or supplier funds due from said progress payments within forty-eight (48) hours of receipt of payment from Fulton County an in no event later than fifteen days as provided for by State Law.

Acceptance of Payments by Contractor; Release. The acceptance by the Contractor of any payment for services under this Agreement will, in each instance, operate as, and be a release to the County from, all claim and liability to the Contractor for work performed or furnished for or relating to the service for which payment was accepted, unless the Contractor within five (5) days of its receipt of a payment, advises the County in writing of a specific claim it contends is not released by that payment.

ARTICLE 34. TAXES

The Contractor shall pay all sales, retail, occupational, service, excise, old age benefit and unemployment compensation taxes, consumer, use and other similar taxes, as well as any other taxes or duties on the materials, equipment, and labor for the work provided by the Contractor which are legally enacted by any municipal, county, state or federal authority, department or agency at the time bids are received, whether or not yet effective. The Contractor shall maintain records pertaining to such taxes as well as payment thereof and shall make the same available to the County at all reasonable times for inspection and copying. The Contractor shall apply for any and all tax exemptions which may be applicable and shall timely request from the County such documents and information as may be necessary to obtain such tax exemptions. The County shall have no liability to the Contractor for payment of any tax from which it is exempt.

ARTICLE 35. PERMITS, LICENSES AND BONDS

All permits and licenses necessary for the work shall be secured and paid for by the Contractor. If any permit, license or certificate expires or is revoked, terminated, or suspended as a result of any action on the part of the Contractor, the Contractor shall not be entitled to additional compensation or time.

ARTICLE 36. NON-APPROPRIATION

This Agreement states the total obligation of the County to the Contractor for the calendar year of execution. Notwithstanding anything contained in this Agreement, the obligation of the County to make payments provided under this Agreement shall be subject to annual appropriations of funds thereof by the governing body of the County and such obligation shall not constitute a pledge of the full faith and credit of the County within the meaning of any constitutional debt limitation. The Director of Finance shall deliver written notice to the Contractor in the event the County does not intend to budget funds for the succeeding Contract year.

Notwithstanding anything contained in this Agreement, if sufficient funds have not been appropriated to support continuation of this Agreement for an additional calendar year or an additional term of the Agreement, this Agreement shall terminate absolutely and without further obligation on the part of the County at the close of the calendar year of its execution and at the close of each succeeding calendar year of which it may be renewed, unless a shorter termination period is provided or the County suspends performance pending the appropriation of funds.

ARTICLE 37. WAGE CLAUSE

Contractor shall agree that in the performance of this Agreement the Contractor will comply with all lawful agreements, if any, which the Contractor had made with any association, union, or other entity, with respect to wages, salaries, and working conditions, so as not to cause inconvenience, picketing, or work stoppage.

IN WITNESS THEREOF, the Parties hereto have caused this Contract to be executed by their duly authorized representatives as attested and witnessed and their corporate seals to be hereunto affixed as of the day and year date first above written.

OWNER:

FULTON COUNTY, GEORGIA

Bob Ellis, Commission Vice Chair Board of Commissioners

ATTEST:

Tonya R. Grier

Interim Clerk to the Commission

(Affix County Seal)

APPROVED AS TO FORM:

Office of the County Attorney in

APPROVED AS TO CONTENT:

Ellis Kirby, Director

Department of Real Estate and Asset

Management

CONTRACTOR:

M2 CONSULTING, INC.

Rick Bevington President

ATTEST:

Secretary/

Assistant Secretary

(Affix Corporate Seal)

EXHIBIT A SCOPE OF WORK AND COMPENSATION

Scope of Work (SOW) and Compensation

- I. Upgrade to existing FCI Instance of Maximo from v7.5.x to v7.6.x
 - 1) Create a Development Instance of Maximo on our Hosting Platform
 - 2) Download IBM and SYCLO Installation media on Customer's behalf
 - 3) Upgrade to 7.6.x in DEV
 - 4) Test & rehearse
 - 5) Make necessary changes (minor) to existing 13 customer reports.
 - 6) Schedule Go-Live
 - 7) Stand-Up a new 7.6.x PROD Server
 - 8) Upgrade during OFF hours
 - 9) Test functionality
 - 10) Release to customer
- II. Extend Maximo to the Central & Greater Regions' Facilities
 - 1) Copy FCI PROD to DEV
 - 2) M2 will document a discovery session with Fulton County SME's on the service delivery processes they use and which will need to be automated.
 - 3) M2 will establish and maintain a Project Plan and weekly conference call.
 - 4) Objects to Load
 - 1. Assets
 - 2. Locations (3) levels
 - 3. Workorders
 - Persons/Labor
 - Domains
 - 5) Configure Maximo for Sites
 - 6) Mapping CityWorks to Maximo
 - a. Domain List CrossReference
 - 7) Configuring MaxArchive to Load the objects
 - 8) Create Reconcilation Queries
 - 9) Load Into DEV
 - Create workflow like the FCJ
 - 10) Unit Test
 - 11) User Review
 - 12) M2 will map the PM process to be enabled at Fulton County. M2 will configure the OOB PM and related modules to support and automate that process.
 - 13) M2 will tailor the program to meet the template already established at FCJ.
 - 14) We will incorporate Fulton County Job Plans (JP's) that are suitably formatted and include the necessary data.
 - 15) M2 will furnish Job Plans as required from our library including PM tasks, frequencies and durations to supplement yours when required.
 - 16) M2 will select and assign the appropriate JP to each asset across the portfolio.

- 17) We will load and test the PM process
- 18) M2 will test the program with the client to validate functionality and data.
- 19) M2 will create a basic Start Center for each role
- 20) M2 will provide training by role to users (4 days)
- 21) M2 will support user acceptance testing
- 22) M2 will deploy a custom Self Service Requestor Start-Center. This will be self-registering and not integrated with Active Directory. This will enhance your end user experience giving them the ability to create and view the status of their individual service requests.
- 23) We will provide Go-Live support on-site for up to two days.

Cost for the above services complete: \$93,499

Plus any out of pocket travel expenses. We anticipate less than \$1000.00

Software

M2 has determined how many additional users are required to cover all regions and crafts.

• 6 Primary/Authorized (All Modules) 6 at \$4672 ea = \$28,032

• 18 Limited/Secondary (3 Modules) 18 at \$2344 ea = \$42,192

Total Software Investment

\$64,712 *with discount

Total Maximo Facilities Project Expansion Cost

\$158,211

Customer Responsibility

Customer will provide all data required in the format(s) provided by M2.

Add Option I

Implement Maximo MAPS. Fulton County will be responsible for the MAP provider e.g. Google, Bing. This is not intended to integrate with ESRI for that purpose.

M2 will provide functionality to:

- Identify marked locations on a map
- Ability to see records associated with those locations
- Include Asset, Location and Work Order Data

You can extend public maps so that users can view and work with records associated with location. This approach does not necessitate new software or an Integration with ESRI.

Cost to implement maps in Maximo:

\$17.860

Add Option 2

Turnkey Implementation, Maximo for Transportation. All aforementioned Project activities are included.

20 Tower Way Suite 1014 Newnan, GA 30265 Tel. 770-253-1183 Fax. 770-253-6228 email: rick.bevington@m2consulting.com

Scope of Work (SOW)

- 1. Project Initiation, Planning
- 2. Core Team Immersion Training
- 3. Maximo Requirements & Business Process Review
- 4. User Roles Definition (Security & Training Purposes)
- 5. Maximo Application Design
- 6. Training Plan Development
- 7. Maximo Configuration
- 8. Workflow Configuration
- 9. Data Loading
- 10. Maximo Training Material Development
- 11. Maximo End User Classroom Training
- 12. User Acceptance & System Testing Support
- 13. Maximo Integration to E. J. Ward System Development
- 14. Go-Live Preparations, Cutover, and Post-Production Support

Cost to Implement Maximo for Transportation:

\$79,534

Out of pocket travel expenses are estimated at less than \$3000

Maximo for Transportation Software

- 2 Primary/Authorized Users
 2 at \$6248 ea = \$12,496
- 5 Limited/Secondary Users
 5 at \$3920 ea = \$19,600
- 4 Express Users
 4 at \$880 ea = \$3,520

Total Software Investment \$32,000* with discount

Total Cost for Maximo for Transportation:

\$111,534

M2 can offer a 5% discount if all options are released at once.

M2 will determine payment terms with customer

Timeline for Maximo Upgrade and Expansion - 120 days

20 Tower Way Suite 1014 Newnan, GA 30265
Tel. 770-253-1183 Fax. 770-253-6228 email: <u>rick.bevington@m2consulting.com</u>

Timeline for Maximo Transportation - 90 days (concurrent)

After acceptance M2 will provide on-going Application Hosting and Support for the new users.

New Users to be Hosted will be added at the current rates.

Primary - \$130 ea month Limited - \$60 ea month Express - \$40 ea month

Hosting for 12 months \$28,412

GRAND TOTAL ALL SERVICES INCLUDING DISCOUNT \$316,017

We will waive any new set-up costs.

EXHIBIT B

FULTON COUNTY CLOUD AND/OR OFFSITE HOSTING SPECIFIC TERMS AND CONDITIONS

Fulton County Cloud and/or Offsite Hosting Specific Terms and Conditions

Contract # ______, Appendix _____between Fulton County and _____dated __. This document shall become part of the final contract.

	Terms and Conditions Clauses 1-13 are mandatory for every engagement. Exceptions will be considered non-compliant and non-responsive.
1	Data Ownership: The Fulton County Government shall own all right, title and interest in its data that is related to the services provided by this contract. The Service Provider shall not access Fulton County Government User accounts, or Fulton County Government Data, except (i) in the course of data center operations, (ii) response to service or technical issues, (iii) as required by the express terms of this contract, or (iv) at Fulton County Government's written request.
2	Data Protection: Protection of personal privacy and sensitive data shall be an integral part of the business activities of the Service Provider to ensure that there is no inappropriate or unauthorized use of Fulton County Government information at any time. To this end, the Service Provider shall safeguard the confidentiality, integrity, and availability of County information and comply with the following conditions:
64	 All information obtained by the Service Provider under this contract shall become and remain property of the Fulton County Government.
	b) At no time shall any data or processes which either belongs to or are intended for the use of Fulton County Government or its officers, agents, or employees, be copied, disclosed, or retained by the Service Provider or any party related to the Service Provider for subsequent use in any transaction that does not include the Fulton County Government.
3	Data Location: The Service Provider shall not store or transfer non-public Fulton County Government data outside of the continental United States. This includes backup data and Disaster Recovery locations. The Service Provider will permit its personnel and contractors to access Fulton County Government data remotely only as required to provide technical support.
4	Encryption: a) The Service Provider shall encrypt all non-public data in transit regardless of the transit mechanism.
	b) For engagements where the Service Provider stores sensitive personally identifiable or otherwise confidential information, this data shall be encrypted at rest. Examples are social security number, date of birth, driver's license number, financial data, federal/state tax information, and hashed passwords. The Service Provider's encryption shall be consistent with validated cryptography standards as specified in National Institute of Standards and Technology FIPS140-2, Security Requirements. The key location and other key management details will be discussed and negotiated by both parties. When the Service Provider cannot offer encryption at rest, they must maintain, for the duration of the contract, cyber security liability insurance coverage for any loss resulting from a data breach in accordance with the Cloud and Offsite Hosting Policy. Additionally, where encryption of data at rest is not possible, vendor must describe existing security measures that provide a similar level of protection.

document shall become part of the final contract.

harmless from any acts, errors or omissions.

Fulton County Cloud and/or Offsite Hosting Specific Terms and Conditions
______, Appendix ______ between Fulton County and ______dated ____ This

Termination and Suspension of Service: In the event of termination of the contract, the Service Provider shall implement an orderly return of Fulton County Government data in CSV or XML or another mutually agreeable format.

a) Suspension of services: During any period of suspension or contract negotiation or disputes, the Service Provider shall not take any action to intentionally erase any Fulton County Government data.

b) Termination of any services or agreement in entirety: In the event of termination of any services or agreement in entirety, the Service Provider shall not take any action to intentionally erase any Fulton County Government data for a period of 180 days after the effective date of the termination. After such 180 day period, the Service Provider shall have no obligation to maintain or provide any Fulton County Government data. Within this 180 day timeframe, vendor will continue to secure and back up Fulton County Government data covered under the contract.

c) Post-Termination Assistance: The Service Provider shall provide post-termination assistance to Fulton County consistent with the arrangements to be specified as part of the Service Level Agreement.

6 Breach Notification and Recovery: The Official Code of Georgia requires public breach notification when citizens' personally identifiable information is lost or stolen. The Service Provider shall promptly comply with all provisions of applicable Georgia law including, without limitation, the data breach notification provisions of the Georgia Personal Identity Protection Act,

O.C.G.A, Section 10-1-910, et seq. The Service Provider shall notify concurrently the Fulton County Attorney and the Fulton County Chief Information Officer of such breach. Additionally, unauthorized access or disclosure of non-public data is considered to be a breach. The Service Provider shall provide notification without unreasonable delay and all communication shall be coordinated with the Fulton County Government. When the Service Provider or its subcontractors are liable for the loss or breach, the Service Provider shall bear all costs and expenses associated with the investigation, response and recovery from the breach, including but not limited to credit monitoring services with a term of at least 3 years, mailing costs, website, and toll-free telephone call center services. Fulton County Government shall not indemnify or hold the Service Provider

Fulton County Cloud and/or Offsite Hosting Specific Terms and Conditions

Contract # ______, Appendix _____between Fulton County and _____dated ___. This document shall become part of the final contract.

	Terms and Conditions Clauses 1-13 are mandatory for every engagement. Exceptions shall be considered non-compliant and non-responsive.
7	Notification of Legal Requests: The Service Provider shall contact the Fulton County Government upon receipt of any electronic discovery, litigation holds, discovery searches, and expert testimonies related to, or which in any way might reasonably require access to the data of the County. The Service Provider shall not respond to subpoenas, service of process, and other legal requests related to the Fulton County Government without first notifying the County unless prohibited by law from providing such notice.
8	Background Checks: The Service Provider shall conduct criminal background checks and not utilize any staff, including sub-contractors, to fulfill the obligations of the contract who has been convicted of any crime of dishonesty, including but not limited to criminal fraud, or otherwise convicted of any felony or any misdemeanor offense for which incarceration for a minimum of 1 year is an authorized penalty. The Service Provider shall promote and maintain an awareness of the importance of securing the County's information among the Service Provider's employees and agents.
9	Data Dictionary: Prior to go-live, the Service Provider shall provide a data dictionary in accordance with the County <u>Data Modeling Standard</u> .
10	Security Logs and Reports: The Service Provider shall allow the Fulton County Government access to system security logs that affect this engagement, its data and or processes. This includes the ability for the Fulton County Government to request a report of the records that a specific user accessed over a specified period of time.

document shall become part of the final contract.

	Terms and Conditions Clauses 1-13 are mandatory for every engagement. Exceptions shall be considered non-compliant and non-responsive.							
11	Contract Audit: The Service Provider shall allow the Fulton County Government to audit conformance includin contract terms, system security and data centers as appropriate. The Fulton County Government may perform the audit or contract with a third party at its discretion at the County's expense. Such reviews shall be conducted with a least 30 days advance written notice and shall not unreasonably interfere with the Service Provider's business.							
12	Sub-contractor Disclosure: The Service Provider shall identify all of its strategic business partners related to service provided under this contract, including but not limited to, all subcontractors or other entities or individuals who me be a party to a joint venture or similar agreement with the Service Provider, who will be involved in any application development and/or operations.							
13	Operational Metrics: The Service Provider and the Fulton County Government shall reach agreement on operational metrics and document said metrics in the Service Level Agreement. Examples include but are not limited to:							
	 a) Advance notice and change control for major upgrades and system changes b) System availability/uptime guarantee/agreed-upon maintenance downtime c) Recovery Time Objective/Recovery Point Objective d) Security Vulnerability Scanning 							
	By signing this Agreement, the Service Provider agrees to abide by all of the above Terms and Conditions. Service Provider Name/Address (print): MQ Consul Live Food							
	20 Tower way Ste 1014							
	Nauvan, 6A. 30265							
	Service Provider Authorizing Official Name (print): TR 13-evint 6-Ton							
	Service Provider Authorizing Official Signature:							
	Date: 9/8/17							

EXHIBIT C CERTIFICATE OF INSURANCE



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 10/18/2017

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(les) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s). CONTACT Otis F. Jones, III, AAI Matrix Insurance Agency, Inc. PHONE (A/C, No, Ext): 770-253-0033 E-MAIL ADDRESS: ojones@matrixins.com (AIC. No): 770-254-0037 P. O. Box 1909 Newnan, GA 30264 Otis F. Jones, III, AAI INSURER(S) AFFORDING COVERAGE NAIC # INSURER A: The Hartford 22357 INSURED M 2 Consulting, Inc. INSURER B: Rick Bevington 20 Tower Way, Suite 1014 INSURER C: INSURER D: Newnan, GA 30265 INSURER E : INSURER F : COVEDACES CERTIFICATE MUMPER. DEVISION NUMBER.

NSR LTR	TYPE OF INSURANCE	ADDL	BUBR WATE POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	(MM/DD/YYYY)	LIMIT	s	
	X COMMERCIAL GENERAL LIABILITY					EACH OCCURRENCE	5	2,000,00
	CLAIMS-MADE X OCCUR	x	20SBATS5978	06/08/2017	06/08/2018	DAMAGE TO RENTED PREMISES (Ee occurrence)	5	300,00
						MED EXP (Any one person)	5	10,00
				n (s		PERSONAL & ADV INJURY	\$	2,000,00
	GEN'L AGGREGATE LIMIT APPLIES PER:		* · ·			GENERAL AGGREGATE	\$	4,000,00
	POLICY PRO. LOC					PRODUCTS - COMPIOP AGG	\$	4,000,00
	OTHER:		1				\$	
	AUTOMOBILE LIABILITY					COMBINED SINGLE LIMIT (Ea accident)	\$	
	ANY AUTO					BODILY INJURY (Per person)	\$	
3	ALL OWNED SCHEDULED AUTOS					BODILY INJURY (Per accident)	\$	
	X HIRED AUTOS X NON-OWNED AUTOS		1			PROPERTY DAMAGE (Per accident)	5	
			91				\$	
A 2	X UMBRELLA LIAB X OCCUR		20SBATS5978		06/08/2018	EACH OCCURRENCE	\$	1,000,00
	EXCESS LIAB CLAIMS-MADE			06/08/2017		AGGREGATE	s	
	DED RETENTION'S					004 - 12-55 - 12-38-20 11-66 - 11-11-45 11-11-45 11-11-45 11-11-45 11-11-45 11-11-45 11-11-45	5	THE HEAD STREET THE PARTY OF TH
- At	WORKERS COMPENSATION			09/19/2017	09/19/2018	X PER OTH.	**************************************	SHAPAT - RETTA-ARM FURNISHED AND BUILDING
	AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE	NIA	20WECAR8882			E L. EACH ACCIDENT	\$	1,000,000
1000	OFFICER/MEMBER EXCLUDED? [Mandatory in NH]			1	4	E.L. DISEASE - EA EMPLOYEE	\$	1,000,000
	If yes, describe under DESCRIPTION OF OPERATIONS below					E.L. DISEASE - POLICY LIMIT	5	1,000,000
0.50	Property		20SBATS5978	06/08/2017	06/08/2018	PROPERTY		50,000

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

7 Jones IR

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SUITE 1168

FULTON COUNTY GOVERNMENT

130 PEACHTREE STREET ATLANTA, GA 30303



THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

ADDITIONAL INSURED - OWNER, LESSEES OR CONTRACTOR

LOC 001 BLDG 001

Fulton County Government 130 Peachtree Street, Suite 1168 Atlanta, GA 30303