



**FULTON COUNTY**

CONTRACT DOCUMENTS FOR

**18RFP090618A-CJC**

**JURY MANAGEMENT SYSTEM**

For

**SUPERIOR COURT - ADMINISTRATION**

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## **CONTRACT AGREEMENT**

Consultant: **ICON Software Corporation**

Contract No.: **18RFP090618A-CJC, Jury Management System**

Address: **3453 Lawrenceville-Suwanee Road, Suite A**  
City, State **Suwanee, Georgia 30024**

Telephone: **(800) 428-4855**

Email: **mhahn@iconsoftware.net**

Contact: **Marty Hahn**  
**President**

This Agreement made and entered into effective the 1st day of January, 2019 by and between **FULTON COUNTY, GEORGIA**, a political subdivision of the State of Georgia, hereinafter referred to as "**County**", and **ICON Software Corporation**, hereinafter referred to as "**Consultant**", authorized to transact business in the State of Georgia.

### **WITNESSETH**

WHEREAS, County through its Superior Court - Administration hereinafter referred to as the "**Department**", desires to retain a qualified and experienced Consultant to implement a new Jury Management System (JMS) in the Jury Services Division of Superior Court, hereinafter, referred to as the "**Project**".

WHEREAS, Consultant has represented to County that it is experienced and has qualified and local staff available to commit to the Project and County has relied upon such representations.

NOW THEREFORE, for and in consideration of the mutual covenants contained herein, and for other good and valuable consideration, County and Consultant agree as follows:

### **ARTICLE 1. CONTRACT DOCUMENTS**

County hereby engages Consultant, and Consultant hereby agrees, to perform the services hereinafter set forth in accordance with this Agreement, consisting of the following contract documents:

- I. Form of Agreement;
- II. Addenda;
- III. Exhibit A: General Conditions;
- IV. Exhibit B: Statement of Work;

- V. Exhibit C: Service Level Agreement;
- VI. Exhibit D: Project Deliverables;
- VII. Exhibit E: Compensation;
- VIII. Exhibit F: Purchasing Forms
- IX. Exhibit G: Office of Contract Compliance Forms;
- X. Exhibit H: Insurance and Risk Management Forms

The foregoing documents constitute the entire Agreement of the parties pertaining to the Project hereof and is intended as a complete and exclusive statement of promises, representations, discussions and agreements oral or otherwise that have been made in connection therewith. No modifications or amendment to this Agreement shall be binding upon the parties unless the same is in writing, conforms to Fulton County Purchasing Code §102-420 governing change orders, is signed by the County's and the Consultant's duly authorized representatives, and entered upon the meeting minutes of the Fulton County Board of Commissioners.

If any portion of the Contract Documents shall be in conflict with any other portion, the various documents comprising the Contract Documents shall govern in the following order of precedence: 1) the Agreement, 2) the RFP, 3) any Addenda, 4) change orders, 5) the exhibits, and 6) portions of Consultant's proposal that was accepted by the County and made a part of the Contract Documents.

The Agreement was approved by the Fulton County Manager pursuant to Purchasing Code Section 102-385, Emergency Procurement and was ratified by the Board of Commissioners on December 19, 2018, BOC Item #18-0974.

## ARTICLE 2. **SEVERABILITY**

If any provision of this Agreement is held to be unenforceable for any reason, the unenforceability thereof shall not affect the remainder of the Agreement, which shall remain in full force and effect, and enforceable in accordance with its terms.

## ARTICLE 3. **DESCRIPTION OF PROJECT**

County and Consultant agree the Project is to implement a new Jury Management System (JMS) in the Jury Services Division of Superior Court which involves the acquisition, installation, training, and on-going software system maintenance and support for a web-based jury management system. All exhibits referenced in this agreement are incorporated by reference and constitute an integral part of this Agreement as if they were contained herein.

## ARTICLE 4. **SCOPE OF WORK**

Unless modified in writing by both parties in the manner specified in the agreement, duties of Consultant shall not be construed to exceed those services

specifically set forth herein. Consultant agrees to provide all services, products, and data and to perform all tasks described in Exhibit B, Statement of Work.

ARTICLE 5. **DELIVERABLES**

Consultant shall deliver to County all reports prepared under the terms of this Agreement that are specified in Exhibit D, Project Deliverables. Consultant shall provide to County all deliverables specified in Exhibit D, Project Deliverables. Deliverables shall be furnished to County by Consultant in a media of form that is acceptable and usable by County at no additional cost at the end of the project.

ARTICLE 6. **SERVICES PROVIDED BY COUNTY**

Consultant shall gather from County all available non-privileged data and information pertinent to the performance of the services for the Project. Certain services as described in Exhibit C, Scope of Work, if required, will be performed and furnished by County in a timely manner so as not to unduly delay Consultant in the performance of said obligations. County shall have the final decision as to what data and information is pertinent.

County will appoint in writing a County authorized representative with respect to work to be performed under this Agreement until County gives written notice of the appointment of a successor. The County's authorized representative shall have complete authority to transmit instructions, receive information, and define County's policies, consistent with County rules and regulations. Consultant may rely upon written consents and approvals signed by the County's authorized representative that are consistent with County rules and regulations.

ARTICLE 7. **MODIFICATIONS**

If during the course of performing the Project, County and Consultant agree that it is necessary to make changes in the Project as described herein and referenced exhibits, such changes will be incorporated by written amendments in the form of Change Orders to this Agreement. Any such Change Order and/or supplemental agreement shall not become effective or binding unless approved by the Board of Commissioners and entered on the minutes. Such modifications shall conform to the requirements of Fulton County Purchasing Code §102-420 which is incorporated by reference herein.

ARTICLE 8. **SCHEDULE OF WORK**

Consultant shall not proceed to furnish such services and County shall not become obligated to pay for same until a written authorization to proceed (Notice to Proceed) has been sent to Consultant from County. The Consultant shall begin work under this Agreement no later than five (5) days after the effective date of notice to proceed.

## ARTICLE 9. CONTRACT TERM

The contract will commence as of the date indicated in the Notice to Proceed (NTP) and shall continue until the sooner of (a) a period of 18 months; (b) Final Acceptance; or (c) the Agreement is terminated as provided herein. The Services hereunder shall be provided by Consultant in accordance with the following schedule:

- a) **Professional Services:** Consultant is responsible for providing the Services as set forth in Exhibit B, Statement of Work.
- b) **Training:** Consultant is responsible for providing training services as specified in Exhibit B, Statement of Work. The Consultant shall conduct the training on the dates and at the locations that the parties agree upon. Training costs are included in the total approved contract amount.
- c) **Final Acceptance:** The successful completion of all Deliverables as stated in Exhibit B, Statement of Work and:
  - i) The final delivered product fully implemented in the County's live production environment, and;
  - ii) The County has five (5) calendar days thereafter (unless otherwise set forth in the SOW) in which to accept or reject it in writing. If the County rejects it, County shall specify in writing its grounds for rejection and the Consultant shall use its commercially reasonable efforts to make the product conform to the requirements of this Contract. Consultant shall continue to use its commercially reasonable efforts to make the product conform to the requirements of this Contract until the County accepts the product or terminates this Contract upon written notice to Consultant, or Consultant reasonable determine that it cannot reasonably repair the defect.
- d) **On-going Hosting Services Provided by Consultant**
  - (i) **Hosting, maintenance and support:** This is a new system and in accordance with County Purchasing Section §102-386, regarding intellectual property, the County estimates the anticipated useful life of the intellectual property is a minimum of 10 years and the County estimated the anticipated annual cost for maintenance and support agreement(s), service agreement(s) and licensing fee(s) in order to maintain the intellectual property over its useful life is estimated at \$50,000 annually beginning in 2019.

## ARTICLE 10. COMPENSATION

Compensation for work performed by Consultant on Project shall be in accordance with the payment provisions and compensation schedule, attached as Exhibit E, Compensation.

The total contract amount for the Project shall not exceed \$298,000.00 (Two Hundred Thousand Ninety Eight Dollars and No Cents, which is full payment for a complete scope of work.

## ARTICLE 11. PERSONNEL AND EQUIPMENT

Consultant shall designate in writing a person(s) to serve as its authorized representative(s) who shall have sole authority to represent Consultant on all manners pertaining to this contract.

Consultant represents that it has secured or will secure, at its' own expense, all equipment and personnel necessary to complete this Agreement, none of whom shall be employees of or have any contractual relationship with County. All of the services required hereunder will be performed by Consultant under his supervision and all personnel engaged in the work shall be fully qualified and shall be authorized or permitted under law to perform such services.

Written notification shall be immediately provided to County upon change or severance of any of the authorized representative(s), listed key personnel or sub-consultant performing services on this Project by Consultant. No changes or substitutions shall be permitted in Consultant's key personnel or sub-consultant as set forth herein without the prior written approval of the County. Requests for changes in key personnel or sub-consultants will not be unreasonably withheld by County.

## ARTICLE 12. SUSPENSION OF WORK

**Suspension Notice:** The County may by written notice to the Consultant, suspend at any time the performance of all or any portion of the services to be performed under this Agreement. Upon receipt of a suspension notice, the Consultant must, unless the notice requires otherwise:

- 1) Immediately discontinue suspended services on the date and to the extent specified in the notice;
- 2) Place no further orders or subcontracts for material, services or facilities with respect to suspended services, other than to the extent required in the notice; and
- 3) Take any other reasonable steps to minimize costs associated with the suspension.



**Notice to Resume:** Upon receipt of notice to resume suspended services, the Consultant will immediately resume performance under this Agreement as required in the notice.

### ARTICLE 13. DISPUTES

Except as otherwise provided in this Agreement, any dispute concerning a question of fact arising under this contract which is not disposed of by agreement shall be decided by the County. The representative shall reduce the decision to writing and mail or otherwise furnish a copy thereof to the Consultant. The Consultant shall have 30 days from date the decision is sent to appeal the decision to the County Manager or his designee by mailing or otherwise furnishing to the County Manager or designee, copy of the written appeal. The decision of the County Manager or his designee for the determination of such appeal shall be final and conclusive. Pending any final decision of a dispute hereunder, Consultant shall proceed diligently with performance of the Agreement and in accordance with the decision of the County's designated representative.

### ARTICLE 14. TERMINATION OF AGREEMENT FOR CAUSE

- (1) Either County or Consultant may terminate work under this Agreement in the event the other party fails to perform in accordance with the provisions of the Agreement. Any party seeking to terminate this Agreement is required to give thirty (30) days prior written notice to the other party.
- (2) Notice of termination shall be delivered by certified mail with receipt for delivery returned to the sender.
- (3) **TIME IS OF THE ESSENCE** and if the Consultant refuses or fails to perform the work as specified in Exhibit C, Scope of Work and maintain the scheduled level of effort as proposed, or any separable part thereof, with such diligence as will insure completion of the work within the specified time period, or any extension or tolling there of, or fails to complete said work within such time. The County may exercise any remedy available under law or this Agreement. Failure to maintain the scheduled level of effort as proposed or deviation from the aforesaid proposal without prior approval of County shall constitute cause for termination
- (4) The County may, by written notice to Consultant, terminate Consultant's right to proceed with the Project or such part of the Project as to which there has been delay. In such event, the County may take over the work and perform the same to completion, by contract or otherwise, and Consultant shall be required to provide all copies of finished or unfinished documents prepared by Consultant under this Agreement to the County as stated in Exhibit D, "Project Deliverables".

- (5) Consultant shall be entitled to receive compensation for any satisfactory work completed on such documents as reasonably determined by the County.
- (6) Whether or not the Consultant's right to proceed with the work has been terminated, the Consultant shall be liable for any damage to the County resulting from the Consultant's refusal or failure to complete the work within the specified time period, and said damages shall include, but not be limited to, any additional costs associated with the County obtaining the services of another Consultant to complete the project.

#### ARTICLE 15. **TERMINATION FOR CONVENIENCE OF COUNTY**

Notwithstanding any other provisions, the County may terminate this Agreement for its convenience at any time by a written notice to Consultant. If the Agreement is terminated for convenience by the County, as provided in this article, Consultant will be paid compensation for those services actually performed. Partially completed tasks will be compensated for based on a signed statement of completion to be submitted by Consultant which shall itemize each task element and briefly state what work has been completed and what work remains to be done.

If, after termination, it is determined that the Consultant was not in default, or that the default was excusable, the rights and obligations of the parties shall be the same as if the termination had been issued for the convenience of the government.

#### ARTICLE 16. **WAIVER OF BREACH**

The waiver by either party of a breach or violation of any provision of this Agreement, shall not operate or be construed to be, a waiver of any subsequent breach or violation of the same or other provision thereof.

#### ARTICLE 17. **INDEPENDENT CONSULTANT**

Consultant shall perform the services under this Agreement as an independent Consultant and nothing contained herein shall be construed to be inconsistent with such relationship or status. Nothing in this Agreement shall be interpreted or construed to constitute Consultant or any of its agents or employees to be the agent, employee or representative of County.

#### ARTICLE 18. **PROFESSIONAL RESPONSIBILITY**

Consultant represents that it has, or will secure at its own expenses, all personnel appropriate to perform all work to be completed under this Agreement;

All the services required hereunder will be performed by Consultant or under the direct supervision of Consultant. All personnel engaged in the Project by Consultant shall be fully qualified and shall be authorized or permitted under applicable State and local law to perform such services.

None of the work or services covered by this Agreement shall be transferred, assigned, or subcontracted by Consultant without the prior written consent of the County.

**ARTICLE 19. COOPERATION WITH OTHER CONSULTANTS**

Consultant will undertake the Project in cooperation with and in coordination with other studies, projects or related work performed for, with or by County's employees, appointed committee(s) or other Consultants. Consultant shall fully cooperate with such other related Consultants and County employees or appointed committees. Consultant shall provide within his schedule of work, time and effort to coordinate with other Consultants under contract with County. Consultant shall not commit or permit any act, which will interfere with the performance of work by any other consultant or by County employees. Consultant shall not be liable or responsible for the delays of third parties not under its control nor affiliated with the Consultant in any manner.

**ARTICLE 20. ACCURACY OF WORK**

Consultant shall be responsible for the accuracy of his work and shall promptly correct its errors and omissions without additional compensation. Acceptance of the work by the County will not relieve Consultant of the responsibility of subsequent corrections of any errors and the clarification of any ambiguities. Consultant shall prepare any plans, report, fieldwork, or data required by County to correct its errors or omissions. The above consultation, clarification or correction shall be made without added compensation to Consultant. Consultant shall give immediate attention to these changes so there will be a minimum of delay to others.

**ARTICLE 21. REVIEW OF WORK**

Authorized representatives of County may at all reasonable times review and inspect Project activities and data collected under this Agreement and amendments thereto. All reports, drawings, studies, specifications, estimates, maps and computations prepared by or for Consultant, shall be available to authorized representatives of County for inspection and review at all reasonable times in the main office of County. Acceptance shall not relieve Consultant of its professional obligation to correct, at its expense, any of its errors in work. County may request at any time and Consultant shall produce progress prints or copies of any work as performed under this Agreement. Refusal by Consultant to submit progress reports and/or plans shall be cause for County, without any liability thereof, to withhold payment to consultant until Consultant complies with

County's request in this regard. County's review recommendations shall be incorporated into the plans by Consultant.

## ARTICLE 22. **INDEMNIFICATION**

**22.1 Professional Services Indemnification.** With respect to liability, damages, costs, expenses (including reasonable attorney's fees and expenses incurred by any of them), claims, suits and judgments that arise or are alleged to arise out of the Consultant/Contractor's acts, errors, or omissions in the performance of professional services, the Consultant/Contractor shall indemnify, release, and hold harmless Fulton County, its Commissioners and their respective officers, members, employees and agents (each, hereinafter referred to as an "Indemnified Person"), from and against liability, damages, costs, expenses (including reasonable attorney's fees and expenses incurred by any of them), claims, suits and judgments only to the extent such liability is caused by the negligence of the Consultant/Contractor in the delivery of the Work under this Agreement, but such indemnity is limited to those liabilities caused by a Negligent Professional Act, as defined below. This indemnification survives the termination of this Agreement and shall also survive the dissolution or to the extent allowed by law, the bankruptcy of Consultant/Contractor.

For the purposes of the Professional Services Indemnity above, a "Negligent Professional Act" means a negligent act, error, or omission in the performance of Professional Services (or by any person or entity, including joint ventures, for whom Consultant/Contractor is liable) that causes liability and fails to meet the applicable professional standard of care, skill and ability under similar conditions and like surrounding circumstances, as is ordinarily employed by others in their profession.

Consultant/Contractor obligation to indemnify and hold harmless, as set forth hereinabove, shall also include, but is not limited to, any matter arising out of any actual or alleged infringement of any patent, trademark, copyright, or service mark, or other actual or alleged unfair competition disparagement of product or service, or other tort or any type whatsoever, or any actual or alleged violation of trade regulations.

Consultant/Contractor further agrees to indemnify and hold harmless Fulton County, its Commissioners, officers, employees, subcontractors, successors, assigns and agents from and against any and all claims or liability for compensation under the Worker's Compensation Act, Disability Benefits Act, or any other employee benefits act arising out of injuries sustained by any employees of Consultant/Contractor. These indemnities shall not be limited by reason of the listing of any insurance coverage.

**22.2 Notice of Claim.** If an Indemnified Person receives written notice of any claim or circumstance which could give rise to indemnified losses, the receiving party shall promptly give written notice to Consultant/Contractor, and

shall use best efforts to deliver such written notice within ten (10) Business Days. The notice must include a copy of such written notice of claim, or, if the Indemnified Person did not receive a written notice of claim, a description of the indemnification event in reasonable detail and the basis on which indemnification may be due. Such notice will not stop or prevent an Indemnified Person from later asserting a different basis for indemnification. If an Indemnified Person does not provide this notice within the ten (10) Business Day period, it does not waive any right to indemnification except to the extent that Consultant/Contractor is prejudiced, suffers loss, or incurs additional expense solely because of the delay.

**22.3 Defense.** Consultant/Contractor, at Consultant/Contractor's own expense, shall defend each such action, suit, or proceeding or cause the same to be resisted and defended by counsel designated by the Indemnified Person and reasonably approved by Consultant/Contractor (provided that in all instances the County Attorney of Fulton County Georgia shall be acceptable, and, for the avoidance of doubt, is the only counsel authorized to represent the County). If any such action, suit or proceedings should result in final judgment against the Indemnified Person, Consultant/Contractor shall promptly satisfy and discharge such judgment or cause such judgment to be promptly satisfied and discharged. Within ten (10) Business Days after receiving written notice of the indemnification request, Consultant/Contractor shall acknowledge in writing delivered to the Indemnified Person (with a copy to the County Attorney) that Consultant/Contractor is defending the claim as required hereunder.

**22.4 Separate Counsel.**

**22.4.1 Mandatory Separate Counsel.** In the event that there is any potential conflict of interest that could reasonably arise in the representation of any Indemnified Person and Consultant/Contractor in the defense of any action, suit or proceeding pursuant to Section 22.3 above or in the event that state or local law requires the use of specific counsel, (i) such Indemnified Person may elect in its sole and absolute discretion whether to waive such conflict of interest, and (ii) unless such Indemnified Person (and, as applicable, Consultant/Contractor) elects to waive such conflict of interest, or in any event if required by state or local law, then the counsel designated by the Indemnified Person shall solely represent such Indemnified Person and, if applicable, Consultant/Contractor shall retain its own separate counsel, each at Consultant/Contractor's sole cost and expense.

**22.4.2 Voluntary Separate Counsel.** Notwithstanding Consultant/Contractor's obligation to defend, where applicable pursuant to Section 22.3, a claim, the Indemnified Person may retain separate counsel to participate in (but not control or impair) the defense and to participate in (but not control or impair) any settlement negotiations, provided that for so long as Consultant/Contractor has complied with all of Consultant/Contractor's obligations with respect to such claim, the cost of such separate counsel shall be at the sole cost and expense of such Indemnified Person (provided that if Consultant/Contractor has not

complied with all of Consultant/Contractor's obligations with respect to such claim, Consultant/Contractor shall be obligated to pay the cost and expense of such separate counsel). Consultant/Contractor may settle the claim without the consent or agreement of the Indemnified Person, unless the settlement (i) would result in injunctive relief or other equitable remedies or otherwise require the Indemnified Person to comply with restrictions or limitations that adversely affect or materially impair the reputation and standing of the Indemnified Person, (ii) would require the Indemnified Person to pay amounts that Consultant/Contractor or its insurer does not fund in full, (iii) would not result in the Indemnified Person's full and complete release from all liability to the plaintiffs or claimants who are parties to or otherwise bound by the settlement, or (iv) directly involves the County (in which case the County of Fulton County, Georgia shall be the only counsel authorized to represent the County with respect to any such settlement).

**22.5 Survival.** The provisions of this Article will survive any expiration or earlier termination of this Agreement and any closing, settlement or other similar event which occurs under this Agreement.

#### ARTICLE 23. **CONFIDENTIALITY**

Consultant agrees that its conclusions and any reports are for the confidential information of County and that it will not disclose its conclusions in whole or in part to any persons whatsoever, other than to submit its written documentation to County, and will only discuss the same with it or its authorized representatives, except as required under this Agreement to provide information to the public. Upon completion of this Agreement term, all documents, reports, maps, data and studies prepared by Consultant pursuant thereto and any equipment paid for by County as a result of this Agreement, shall become the property of the County and be delivered to the User Department's Representative.

Articles, papers, bulletins, reports, or other materials reporting the plans, progress, analyses, or results and findings of the work conducted under this Agreement shall not be presented publicly or published without prior approval in writing of County.

It is further agreed that if any information concerning the Project, its conduct results, or data gathered or processed should be released by Consultant without prior approval from County, the release of the same shall constitute grounds for termination of this Agreement without indemnity to Consultant, but should any such information be released by County or by Consultant with such prior written approval, the same shall be regarded as Public information and no longer subject to the restrictions of this Agreement.

**ARTICLE 24. OWNERSHIP OF INTELLECTUAL PROPERTY AND INFORMATION**

Consultant agrees that Fulton County is the sole owner of all information, data, and materials that are developed or prepared subject to this Agreement. Consultant or any sub-consultant is not allowed to use or sell any information subject to this contract for educational, publication, profit, research or any other purpose without the written and authorized consent of the County. All electronic files used in connection to this Agreement, which are by definition, any custom software files used in connection to this Agreement, (collectively, the "Software"), shall be turned over to the County for its use after termination hereof and Consultant shall have no interest of any kind in such electronic files. Any required licenses and fees for the Software or other required materials shall be purchased and/or paid for by Consultant and registered in the name of the County, if possible. The Software as defined hereunder, specifically excludes all software, documentation, information, and materials in which Consultant has pre-existing proprietary rights and/or has otherwise been licensed to Consultant prior to this Agreement, and any upgrades, updates, modifications or enhancements thereto. Consultant agrees to provide at no cost to County any upgrades to any software used in connection with this Agreement which may be subsequently developed or upgraded for a period of three (3) years from the date of completion of the work under the Agreement, except in the case of commercial Software licensed to the County. Any information developed for use in connection with this Agreement may be released as public domain information by the County at its sole discretion.

**ARTICLE 25. COVENANT AGAINST CONTINGENT FEES**

Consultant warrants that no person or selling agency has been employed or retained to solicit or secure this Agreement upon an agreement or understanding for a commission, percentage, brokerage or contingent fee, excepting bona fide employees maintained by Consultant for the purpose of securing business and that Consultant has not received any non-County fee related to this Agreement without the prior written consent of County. For breach or violation of this warranty, County shall have the right to annul this Agreement without liability or at its discretion to deduct from the Contract Price or consideration the full amount of such commission, percentage, brokerage or contingent fee.

**ARTICLE 26. INSURANCE**

Consultant agrees to obtain and maintain during the entire term of this Agreement, all of the insurance required as specified in the Agreement documents, Exhibit H, Insurance and Risk Management Forms, with the County as an additional insured and shall furnish the County a Certificate of Insurance showing the required coverage. The cancellation of any policy of insurance required by this Agreement shall meet the requirements of notice under the laws of the State of Georgia as presently set forth in the Georgia Code.

ARTICLE 27. **PROHIBITED INTEREST**

Section 27.01 **Conflict of interest:**

Consultant agrees that it presently has no interest and shall acquire no interest direct or indirect that would conflict in any manner or degree with the performance of its service hereunder. Consultant further agrees that, in the performance of the Agreement, no person having any such interest shall be employed.

Section 27.02 **Interest of Public Officials:**

No member, officer or employee of County during his tenure shall have any interest, direct or indirect, in this Agreement or the proceeds thereof.

ARTICLE 28. **SUBCONTRACTING**

Consultant shall not subcontract any part of the work covered by this Agreement or permit subcontracted work to be further subcontracted without prior written approval of County.

ARTICLE 29. **ASSIGNABILITY**

Consultant shall not assign or subcontract this Agreement or any portion thereof without the prior expressed written consent of County. Any attempted assignment or subcontracting by Consultant without the prior expressed written consent of County shall at County's sole option terminate this Agreement without any notice to Consultant of such termination. Consultant binds itself, its successors, assigns, and legal representatives of such other party in respect to all covenants, agreements and obligations contained herein.

ARTICLE 30. **ANTI-KICKBACK CLAUSE**

Salaries of engineers, surveyors, draftsmen, clerical and technicians performing work under this Agreement shall be paid unconditionally and not less often than once a month without deduction or rebate on any account except only such payroll deductions as are mandatory by law. Consultant hereby promises to comply with all applicable "Anti-Kickback" Laws, and shall insert appropriate provisions in all subcontracts covering work under this Agreement.

ARTICLE 31. **AUDITS AND INSPECTORS**

At any time during normal business hours and as often as County may deem necessary, Consultant shall make available to County and/or representatives of the County for examination all of its records with respect to all matters covered by this Agreement.



It shall also permit County and/or representative of the County to audit, examine and make copies, excerpts or transcripts from such records of personnel, conditions of employment and other data relating to all matters covered by this Agreement. Consultant's records of personnel, conditions of employment, and financial statements (hereinafter "Information") constitute trade secrets and are considered confidential and proprietary by Consultant. To the extent County audits or examines such Information related to this Agreement, County shall not disclose or otherwise make available to third parties any such Information without Consultant's prior written consent unless required to do so by a court order. Nothing in this Agreement shall be construed as granting County any right to make copies, excerpts or transcripts of such information outside the area covered by this Agreement without the prior written consent of Consultant. Consultant shall maintain all books, documents, papers, accounting records and other evidence pertaining to costs incurred on the Project and used in support of its proposal and shall make such material available at all reasonable times during the period of the Agreement and for eight years from the date of final payment under the Agreement, for inspection by County or any reviewing agencies and copies thereof shall be furnished upon request and at no additional cost to County. Consultant agrees that the provisions of this Article shall be included in any Agreements it may make with any sub-consultant, assignee or transferee.

#### ARTICLE 32. **ACCOUNTING SYSTEM**

Consultant shall have an accounting system, which is established, and maintaining in accordance with generally accepted accounting principles. Consultant must account for cost in a manner consistent with generally accepted accounting procedures, as approved by Fulton County.

#### ARTICLE 33. **VERBAL AGREEMENT**

No verbal agreement or conversation with any officer, agent or employee of County either before, during or after the execution of this Agreement, shall affect or modify any of the terms of obligations herein contained, nor shall such verbal agreement or conversation entitle Consultant to any additional payment whatsoever under the terms of this Agreement. All changes to this shall be in writing and the form of a change order in supplemental agreement, approved by the County, and entered on the Minutes of the Board of Commissioners.

#### ARTICLE 34. **NOTICES**

All notices shall be in writing and delivered in person or transmitted by certified mail, postage prepaid.

Notice to County, shall be addressed as follows:

District Court Administrator, Superior Court  
136 Pryor Street, S.W., Suite C-640

Atlanta, Georgia 30303  
Telephone: (404) 612-8465  
Email: Yolanda.Lewis@fultoncountyga.gov  
Attention: Yolanda Lewis

**With a copy to:**

Department of Purchasing & Contract Compliance  
Director  
130 Peachtree Street, S.W., Suite 1168  
Atlanta, Georgia 30303  
Telephone: (404) 612-5800  
Email: felicia.strong-whitaker@fultoncountyga.gov  
Attention: Felicia Strong-Whitaker

Notices to Consultant shall be addressed as follows:

President  
3453 Lawrenceville-Suwanee Road, Suite A  
Suwanee, Georgia 30024  
Telephone: (800) 428-4855  
Email: mhahn@iconsoftware.net  
Attention: Marty Hahn

**ARTICLE 35. JURISDICTION**

This Agreement will be executed and implemented in Fulton County. Further, this Agreement shall be administered and interpreted under the laws of the State of Georgia. Jurisdiction of litigation arising from this Agreement shall be in the Fulton County Superior Courts. If any part of this Agreement is found to be in conflict with applicable laws, such part shall be inoperative, null and void insofar as it is in conflict with said laws, but the remainder of this Agreement shall be in full force and effect.

Whenever reference is made in the Agreement to standards or codes in accordance with which work is to be performed, the edition or revision of the standards or codes current on the effective date of this Agreement shall apply, unless otherwise expressly stated.

**ARTICLE 36. EQUAL EMPLOYMENT OPPORTUNITY**

During the performance of this Agreement, Consultant agrees as follows:

Section 36.01 Consultant will not discriminate against any employee or applicant for employment because of race, creed, color, sex or national origin;

Section 36.02 Consultant will, in all solicitations or advertisements for employees placed by, or on behalf of, Consultant state that all qualified applicants, will receive consideration for employment without regard to race, creed, color, sex or national origin;

Section 36.03 Consultant will cause the foregoing provisions to be inserted in all subcontracts for any work covered by the Agreement so that such provision will be binding upon each sub-consultant, provided that the foregoing provisions shall not apply to contracts or subcontracts for standard commercial supplies or raw materials.

#### ARTICLE 37. **FORCE MAJEURE**

Neither County nor Consultant shall be deemed in violation of this Agreement if either is prevented from performing its obligations hereunder for any reason beyond its control, including but not limited to acts of God, civil or military authority, act of public enemy, accidents, fires, explosions, earthquakes, floods or catastrophic failures of public transportation, provided however, that nothing herein shall relieve or be construed to relieve Consultant from performing its obligations hereunder in the event of riots, rebellions or legal strikes.

#### ARTICLE 38. **OPEN RECORDS ACT**

The Georgia Open Records Act, O.C.G.A. Section 50-18-70 et seq., applies to this Agreement. The Consultant acknowledges that any documents or computerized data provided to the County by the Consultant may be subject to release to the public. The Consultant also acknowledges that documents and computerized data created or held by the Consultant in relation to the Agreement may be subject to release to the public, to include documents turned over to the County. The Consultant shall cooperate with and provide assistance to the County in rapidly responding to Open Records Act requests. The Consultant shall notify the County of any Open Records Act requests no later than 24 hours following receipt of any such requests by the Consultant. The Consultant shall promptly comply with the instructions or requests of the County in relation to responding to Open Records Act requests.

#### ARTICLE 39. **CONSULTANT'S COMPLIANCE WITH ALL ASSURANCES OR PROMISES MADE IN RESPONSE TO PROCUREMENT**

Where the procurement documents do not place a degree or level of service relating to the scope of work, M/FBE participation, or any other matter relating to the services being procured, should any Consultant submit a response to the County promising to provide a certain level of service for the scope of work, M/FBE participation, or any other matter, including where such promises or assurances are greater than what is required by the procurement documents, and should this response containing these promises or assurances be accepted by the County and made a part of the Contract Documents, then the degree or

level of service promised relating to the scope of work, M/FBE participation, or other matter shall be considered to be a material part of the Agreement between the Consultant and the County, such that the Consultant's failure to provide the agreed upon degree or level of service or participation shall be a material breach of the Agreement giving the County just cause to terminate the Agreement for cause, pursuant to ARTICLE 14 of the Agreement.

#### ARTICLE 40. INVOICING AND PAYMENT

Consultant shall submit monthly invoices for work performed during the previous calendar month, in a form acceptable to the County and accompanied by all support documentation requested by the County, for payment and for services that were completed during the preceding phase. The County shall review for approval of said invoices. The County shall have the right not to pay any invoice or part thereof if not properly supported, or if the costs requested or a part thereof, as determined by the County, are reasonably in excess of the actual stage of completion.

**Time of Payment:** The County shall make payments to Consultant within thirty (30) days after receipt of a proper invoice. Parties hereto expressly agree that the above contract term shall supersede the rates of interest, payment periods, and contract and subcontract terms provided for under the Georgia Prompt Pay Act, O.C.G.A. 13-11-1 et seq., pursuant to 13-11-7(b), and the rates of interest, payment periods, and contract and subcontract terms provided for under the Prompt Pay Act shall have no application to this Agreement; parties further agree that the County shall not be liable for any interest or penalty arising from late payments.

**Submittal of Invoices:** Invoices shall be submitted as follows:

**Via Mail:**

Fulton County Government  
141 Pryor Street, SW  
Suite 7001  
Atlanta, Georgia 30303  
Attn: Finance Department – Accounts Payable  
OR

**Via Email:**

Email: [Accounts.Payable@fultoncountyga.gov](mailto:Accounts.Payable@fultoncountyga.gov)

At minimum, original invoices must reference all of the following information:

- 1) Vendor Information
  - a. Vendor Name
  - b. Vendor Address
  - c. Vendor Code

- d. Vendor Contact Information
  - e. Remittance Address
- 2) Invoice Details
- a. Invoice Date
  - b. Invoice Number (uniquely numbered, no duplicates)
  - c. Purchase Order Reference Number
  - d. Date(s) of Services Performed
  - e. Itemization of Services Provided/Commodity Units
- 3) Fulton County Department Information (needed for invoice approval)
- a. Department Name
  - b. Department Representative Name

Consultant's cumulative invoices shall not exceed the total not-to-exceed fee established for this Agreement.

**County's Right to Withhold Payments:** The County may withhold payments, not to exceed the total of two months' fees of the applicable SOW, for services that involve disputed costs, involve disputed audits, or are otherwise performed in an inadequate fashion. Payments withheld by the County will be released and paid to the Consultant when the services are subsequently performed adequately and on a timely basis, the causes for disputes are reconciled or any other remedies or actions stipulated by the County are satisfied. If there is a good faith dispute regarding a portion of an invoice, Consultant will notify County and detail the dispute before the invoice date. The County shall promptly pay any undisputed items contained in such invoices. Upon resolution of the dispute, any disputed amounts owed to Consultant will be promptly paid by County.

**Payment of Sub-consultants/Suppliers:** The Consultant must certify in writing that all sub-consultants of the Consultant and suppliers have been promptly paid for work and materials and previous progress payments received. In the event the prime Consultant is unable to pay sub-consultants or suppliers until it has received a progress payment from Fulton County, the prime Consultant shall pay all sub-consultants or supplier funds due from said progress payments within forty-eight (48) hours of receipt of payment from Fulton County and in no event later than fifteen days as provided for by State Law.

**Acceptance of Payments by Consultant; Release.** The acceptance by the Consultant of any payment for services under this Agreement will, in each instance, operate as, and be a release to the County from, all claim and liability to the Consultant for work performed or furnished for or relating to the service for which payment was accepted, unless the Consultant within five (5) days of its receipt of a payment, advises the County in writing of a specific claim it contends is not released by that payment.

#### ARTICLE 41. **TAXES**

The Consultant shall pay all sales, retail, occupational, service, excise, old age benefit and unemployment compensation taxes, consumer, use and other similar taxes, as well as any other taxes or duties on the materials, equipment, and labor for the work provided by the Consultant which are legally enacted by any municipal, county, state or federal authority, department or agency at the time bids are received, whether or not yet effective. The Consultant shall maintain records pertaining to such taxes as well as payment thereof and shall make the same available to the County at all reasonable times for inspection and copying. The Consultant shall apply for any and all tax exemptions which may be applicable and shall timely request from the County such documents and information as may be necessary to obtain such tax exemptions. The County shall have no liability to the Consultant for payment of any tax from which it is exempt.

#### ARTICLE 42. **PERMITS, LICENSES AND BONDS**

All permits and licenses necessary for the work shall be secured and paid for by the Consultant. If any permit, license or certificate expires or is revoked, terminated, or suspended as a result of any action on the part of the Consultant, the Consultant shall not be entitled to additional compensation or time.

#### ARTICLE 43. **NON-APPROPRIATION**

This Agreement states the total obligation of the County to the Consultant for the calendar year of execution. Notwithstanding anything contained in this Agreement, the obligation of the County to make payments provided under this Agreement shall be subject to annual appropriations of funds thereof by the governing body of the County and such obligation shall not constitute a pledge of the full faith and credit of the County within the meaning of any constitutional debt limitation. The Director of Finance shall deliver written notice to the Consultant in the event the County does not intend to budget funds for the succeeding Contract year.

Notwithstanding anything contained in this Agreement, if sufficient funds have not been appropriated to support continuation of this Agreement for an additional calendar year or an additional term of the Agreement, this Agreement shall terminate absolutely and without further obligation on the part of the County at the close of the calendar year of its execution and at the close of each succeeding calendar year of which it may be renewed, unless a shorter termination period is provided or the County suspends performance pending the appropriation of funds.

ARTICLE 44. **WAGE CLAUSE**

Consultant shall agree that in the performance of this Agreement the Consultant will comply with all lawful agreements, if any, which the Consultant had made with any association, union, or other entity, with respect to wages, salaries, and working conditions, so as not to cause inconvenience, picketing, or work stoppage.

**IN WITNESS THEREOF**, the Parties hereto have caused this Contract to be executed by their duly authorized representatives as attested and witnessed and their corporate seals to be hereunto affixed as of the day and year date first above written.

**OWNER:**

**CONSULTANT:**

**FULTON COUNTY, GEORGIA**

**ICON SOFTWARE CORPORATION**

DocuSigned by:

*Robert L. Pitts*

Robert L. Pitts  
Chairman

DocuSigned by:

*Marty Hahn*

Marty Hahn  
President

Please select Attest or Notary from checkbox      Attest      X      Notary

**ATTEST:**

**ATTEST:**

DocuSigned by:

*Jesse Harris*

Jesse A. Harris  
Clerk to the Commission DS

(Affix County Seal)



**APPROVED AS TO FORM:**

Secretary/  
Assistant Secretary

(Affix Corporate Seal)

**ATTEST:**

DocuSigned by:

*Dominique Martinez*

Office of the County Attorney

**APPROVED AS TO CONTENT:**

Gretchen L. Walker

Notary Public

County: Gwinnett

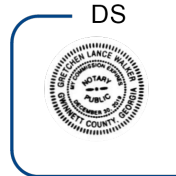
DocuSigned by:

*Yolanda Lewis*

Yolanda Lewis  
District Court Administrator, Superior Court

Commission Expires: 12/30/19

(Affix Notary Seal)



Please select RCS or RM from the checkbox

RCS

X RM

|                       |                   |                        |                     |
|-----------------------|-------------------|------------------------|---------------------|
| <b>ITEM#:</b> -----   | <b>RCS:</b> ----- | <b>ITEM#:</b> 18-0974  | <b>RM:</b> 12/19/18 |
| <b>RECESS MEETING</b> |                   | <b>REGULAR MEETING</b> |                     |

Insurance Certificate to be attached





# **ADDENDA**

18RFP090618A-CJC, Jury Management System  
October 15, 2018

This Addendum forms a part of the contract documents and **modifies** the original RFP documents as noted below:

- The Due Date for this RFP has change from Thursday, October 18, 2018 at 11:00A.M.; to **Thursday, November 8, 2018 at 11:00A.M.**
- **Pre-Proposal Conference**-The County will hold a Pre-Proposal Conference, on **Thursday, November 1, 2018 at 3:00P.M.**, in the Purchasing Bid Conference Room of the Department of Purchasing, Fulton County Public Safety Building, Suite 1168, 130 Peachtree Street, S.W., Atlanta, Georgia 30303. Attendance at the Pre-Proposal Conference is voluntary for responding to this RFP, however Proposers are encouraged to attend. The purpose of the Pre-Proposal Conference is to provide information regarding the project and to address any questions and concerns regarding the services sought by the County through this RFP.

**ACKNOWLEDGEMENT OF ADDENDUM NO. 1, 18RFP090618A-CJC, Jury Management System**

The undersigned Proposer acknowledges receipt of this Addendum by returning one (1) copy of this form with the Bid/Proposal submittal package to the Department of Purchasing & Contract Compliance, Fulton County Public Safety Building, 130 Peachtree Street, S.W., Suite 1168, Atlanta, Georgia 30303 by the **Thursday, November 8, 2018 @ 11:00 A.M.**

This is to acknowledge receipt of Addendum No. 1, 8 day of November, 2018.

ICON Software Corp  
Legal Name of Bidder/Proposer

[Signature]  
Signature of Authorized Representative

President  
Title

18RFP090618A-CJC, Jury Management System  
November 5, 2018

This Addendum forms a part of the contract documents and **modifies** the original RFQ documents as noted below:

- Attachment#1-Questions Submitted for Clarification

**ACKNOWLEDGEMENT OF ADDENDUM NO. 2, 18RFP090618A-CJC, Jury Management System**

The undersigned Proposer acknowledges receipt of this Addendum by returning one (1) copy of this form with the RFP to the Department of Purchasing & Contract Compliance, Fulton County Public Safety Building, 130 Peachtree Street, S.W., Suite 1168, Atlanta, Georgia 30303 by the **Thursday, November 8, 2018 @ 11:00 A.M.**

This is to acknowledge receipt of Addendum No. 2, 8 day of November, 2018.

Icon Software Corp  
Legal Name of Bidder/Proposer

  
Signature of Authorized Representative

President  
Title

**EXHIBIT A**

**GENERAL CONDITIONS**

## GENERAL CONDITIONS

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1. Proposals may be withdrawn upon receipt of a written request prior to the stated due date and time. If a firm seeks to withdraw a proposal after the due date and time, the firm must present a notarized statement indicating that an error was made, with an explanation of how it occurred. The withdrawal request must be accompanied by documentation supporting the claim. Prior to approving or disapproving the request, an opinion will be obtained from Fulton County's Legal Counsel indicating whether the firm is bound by its proposal.

Proposals for projects that are solicited pursuant to the Georgia Local Government Public Works Construction Law (O.C.G.A. § 36-91-1 et seq.) may be withdrawn as follows:

The County must advise Offerors in the request for proposals of the number of days that Offerors will be required to honor their proposals. If an Offeror is not selected within 60 days of opening the proposals, any Offeror that is determined by the governmental entity to be unlikely of being selected for contract award will be released from the proposal.

2. Fulton County shall be the sole judge of the quality and the applicability of all proposals. Design, features, overall quality, local facilities, terms and other pertinent considerations will be taken into account in determining acceptability.
3. The successful Offeror must assume full responsibility for delivery of all goods and services proposed in accordance with the executed Contract.
4. The successful Offeror must assume full responsibility for providing warranty service on all goods, materials, or equipment provided to the County in accordance with Contract Article 20.
5. The successful Offeror shall be responsible for the proper training and certification of personnel used in the performance of the services proposed.
6. The successful Offeror shall not assign, transfer, convey, sublet, or otherwise dispose of any contract resulting from the RFP or of any of its rights, title or interest therein without prior written consent of the Fulton County Board of Commissioners.
7. In case of material default by the successful Offeror, Fulton County may procure the articles or services from another source and hold the successful Vendor responsible for any direct damages subject to the Limitation of Liability as set forth in Article 46 above.

8. All proposals and bids submitted to Fulton County are subject to the Georgia "Open Records Act", Official Code of Georgia, Annotated (O.C.G.A.) § 50-18-70 et seq.
9. All proposals and bids submitted to Fulton County involving Utility Contracting are subject to the Georgia law governing licensing of Utility Contractors, O.C.G.A. §43-14-8.2(h).

**EXHIBIT B**

**STATEMENT OF WORK**

Statement of Work

**ICON**

3453 Lawrenceville-Suwanee Rd  
Suite A  
Suwanee, GA 30024



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**SOW 2018-1214-2 for Agreement to implement ICON JURY360 Jury Management System for Fulton County Government**

| Date              | Services Performed By:  | Services Performed For:  |
|-------------------|---|--|
| December 14, 2018 | ICON<br>3453 Lawrenceville-Suwanee Rd<br>Suite A<br>Suwanee, GA 30024 | Fulton County Government<br>185 Central Ave, SW<br>Suite T-7100<br>Atlanta, GA 30303 |

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This SOW # 2018-1214-2 (hereinafter called the “SOW”), effective upon agreement from both parties, is entered by and between Icon Software Corp (“Contractor” or “ICON”) and Fulton County Government (“Client” or “Fulton”) and is subject to the terms and conditions specified. The Exhibit(s) to this SOW, if any, shall be deemed to be a part hereof. In the event of any inconsistencies between the terms of the body of this SOW and the terms of the Exhibit(s) hereto, the terms of the body of this SOW shall prevail. In the event of any inconsistencies between this SOW and the governing contract between ICON and Client, the governing contract shall prevail.

**Periods of Performance**

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Phase I - The Services shall commence upon agreement between both parties on December 17, 2018 and shall continue through January 11, 2019, at which time an updated SOW or change order would be required if project Phase I is still pending.

Phase II – The Services shall commence on January 14, 2019, at which time a Phase II Statement of Work shall be agreed upon for services. Phase II shall continue through March 15, 2019.

**Engagement Resources**

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The following resources will be required for the Jury Management System implementation. The Fulton County Jury Clerk, ICON Project Manager, Fulton Project Manager and



Information Technology staff, and ICON development and implementation staff. Assigned staff and contact information will be determined by the ICON Project Manager and Fulton Project Manager.

**Scope of Work Narrative**

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Phase I - ICON will be implementing our JURY360 Jury Management System and eJuror portal. ICON will configure the JURY360 and eJuror using a Software-as-a-Service installation. Phase I will consist of creating the hosted Jury Management environment for Fulton County, exporting master juror records and summoned juror information from the existing application as available, training Fulton Jury staff, updating the ICON JURY360 with all available exported juror data, and go-live onsite during the first reporting week of January 7, 2018.

**Deliverable Materials – Phase I**

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- 12/18/2018: Training site configured at <https://www.myiconjury.com/fulton/jury>.  
Master Jury List from July 2018 provided by Client load for testing/training.
- 12/18/2018: Site visit by ICON Project Manager.  
Run jury reports in current software and export the results to Excel or CSV.  
Master Juror Information  
Summoned / pooled Jurors  
Juror BIO/questionnaire data reports  
Any other reports available that might affect the state of the Juror  
Obtain list of all questions asked on eJuror portal  
Workstations review (IT related - permissions)  
Confirm Google Chrome is available on all workstations.  
Run the scanner installation MSI and Chrome plug-in and confirm working.
- Milestone 1: Software Costs: Core Software installed and operational in test environment  
Conversions and Data Cleanup – Professional Services to extract data
- Payment 1:
 

|                           |          |
|---------------------------|----------|
| 50% of Core Software      | \$27,500 |
| 50% Professional Services | \$ 4,000 |
|                           | =====    |
| Total Payment 1           | \$31,500 |
- 12/20/2018: Import Juror related data that was extracted from the current jury system.  
eJuror training site configured at <https://www.myiconjury.com/fulton/eJuror>.
- 12/20/2018: online training overview with Jury Clerk staff.
- 12/27/2018: Jury360 and eJuror production environment available.

Milestone 2: Software Costs: Core Software installed and operational in production environment.

Hardware Costs: Hosted SaaS production site operational.

|            |                      |          |
|------------|----------------------|----------|
| Payment 2: | 50% of Core Software | \$27,500 |
|            | Hardware Costs       | \$36,800 |
|            |                      | =====    |
|            | Total Payment 2      | \$64,300 |

12/28/2018: ICON training of Jury staff.  
 Create final reports in current jury software and export the results to Excel or CSV in same format as reports on 12/18/2018.  
 Redirect Jurors filling out questionnaire data to ICON eJuror URL from current eJuror site

12/31/2018: Import Juror related data using scripts created from 12/20/2018 import.

01/03/2018: ICON training of Jury staff.

01/04/2018: ICON training of Jury staff.

01/07/2018: ICON onsite for Juror check-in and processing

Milestone 3: Phase I completed  
 4 of 6 training days completed  
 Production environment live.

|            |                        |          |
|------------|------------------------|----------|
| Payment 3: | On-site Training Costs | \$ 8,000 |
|            | Travel Expenses        | \$ 500   |
|            |                        | =====    |
|            | Total Payment 3        | \$ 8,500 |

Phase I: Total Payments: \$104,300

Phase II - ICON will be working with the Client to identify and schedule all post go-live tasks and milestones. These include, but are not limited to, conversion of current jury system data, IVR, extended feature additions to the eJuror portal, and professional services to make custom changes to the JURY360 and eJuror applications.

**Deliverable Materials – Phase II**

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|             |  |          |
|-------------|--|----------|
| 01/14/2018: | Finalize the Phase II Statement of Work. |          |
|             | Final conversion                         |          |
|             | eJuror Additions                         |          |
|             | IVR integration                          |          |
|             | InFax Integration                        |          |
|             | Training                                 |          |
|             | Customizations:                          | \$ 6,000 |
|             | Interface InFax                          | \$ 1,800 |
|             | Training                                 | \$ 4,000 |
|             | Conversion Prof. Services                | \$ 4,000 |
|             |  | =====    |
| Phase II:   | Total Payments:                          | \$16,300 |

**Contractor Responsibilities**

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ICON will be responsible for all deliverables in the Statement of Work – Phase I.

**Client and Stakeholder Responsibilities**

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Perform tasks that are assigned and scheduled as part of the project.  
 Perform User Acceptance Testing as requested and assigned during training sessions.  
 Fulton Information Technology available to perform any configuration and/or changes needed on workstations and the county website as listed.

**Fee Schedule**

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This engagement will be conducted on a fixed-price contractual agreement.

A Project Change Request (PCR) must be issued specifying the amended Statement of Work and the associated costs.

| Payment Schedule | Date | Phase | Total |
|------------------|------|-------|-------|
|------------------|------|-------|-------|

| Payment Schedule            | Date       | Phase     | Total            |
|-----------------------------|------------|-----------|------------------|
| Milestone Payment 1         | 12/18/2018 | I         | \$31,500         |
| Milestone Payment 2         | 12/27/2018 | I         | \$64,300         |
| Milestone Payment 3         | 1/7/2018   | I         | \$8,500          |
| <b>TOTAL Phase I</b>        |            | <b>I</b>  | <b>\$104,300</b> |
| Phase II                    | 3/14/2018  | II        | \$16,300         |
| <b>TOTAL Phase II</b>       |            | <b>II</b> | <b>\$16,300</b>  |
|                             |            |           |                  |
| <b>TOTAL IMPLEMENTATION</b> |            |           | <b>\$120,600</b> |

Additional costs for each onsite visit during this engagement period shall not exceed \$2,000.00 per day visit. Cloud IVR costs are billed at \$250 per 10,000 minutes used. Support for Year two (2) is \$5,500.00. Summons mailing service costs will be billed monthly at \$0.84 cents per summons.

| Bill To Address  | Client Project Manager | Client Cost Center |
|--|------------------------|--------------------|
| 185 Central Ave, SW<br>Suite T-7100<br>Atlanta, GA 30303 |                        |                    |

**Completion Criteria**

Contractor shall have fulfilled its obligations when any one of the following first occurs:

- Contractor accomplishes the Contractor activities described within this SOW, including delivery to Client of the materials listed in the Section entitled “Deliverable Materials,” and Client accepts such activities and materials without unreasonable objections.
- Contractor and/or Client has the right to cancel services or deliverables not yet provided with 30 business days advance written notice to the other party.

**Assumptions**

No additional assumptions.

## Project Change Control Procedure

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The following process will be followed if a change to this SOW is required:


- A Project Change Request (PCR) will be the vehicle for communicating change. The PCR must describe the change, the rationale for the change, and the effect the change will have on the project.
- The designated Project Manager of the requesting party (Contractor or Client) will review the proposed change and determine whether to submit the request to the other party.
- Both Project Managers will review the proposed change and approve it for further investigation or reject it. Contractor and Client will mutually agree upon any charges for such investigation, if any. If the investigation is authorized, the Client Project Managers will sign the PCR, which will constitute approval for the investigation charges. Contractor will invoice Client for any such charges. The investigation will determine the effect that the implementation of the PCR will have on SOW price, schedule and other terms and conditions of the Agreement.
- Upon completion of the investigation, both parties will review the impact of the proposed change and, if mutually agreed, a Change Authorization will be executed.
- A written Change Authorization and/or PCR must be signed by both parties to authorize implementation of the investigated changes. Additionally, a Purchase Order must be issued for the changes or the existing Purchase Order must be modified.

**IN WITNESS WHEREOF**, the parties hereto have caused this SOW to be effective as of the day, month and year first written above.

Fulton County Government

ICON

By: \_\_\_\_\_  
Name:  
Title:

By:   
Name: Marty Hahn  
Title: President

# **EXHIBIT C**

## **PROJECT DELIVERABLES**

**The project deliverables are incorporated into Exhibit C,  
Statement of Work**

# **EXHIBIT D**

# **COMPENSATION**



## **COMPENSATION**

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The County agrees to compensate the Consultant as follows:

County agrees to compensate Consultant for all services performed under this Agreement in an amount not to exceed \$298,000.00 (Two Hundred Thousand Ninety Eight Dollars and No Cents), which is full payment for a complete scope of work.

**EXHIBIT E**

**PURCHASING FORMS**

ORIGINAL

STATE OF GEORGIA  
COUNTY OF FULTON

FORM A: GEORGIA SECURITY AND IMMIGRATION CONTRACTOR AFFIDAVIT  
AND AGREEMENT

By executing this affidavit, the undersigned contractor verifies its compliance with O.C.G.A. 13-10-91, stating affirmatively that the individual, firm or corporation which is engaged in the physical performance of services<sup>1</sup> under a contract with [insert name of prime contractor] ICON SOFTWARE CORP on behalf of Fulton County Government has registered with and is participating in a federal work authorization program\*,<sup>2</sup> in accordance with the applicability provisions and deadlines established in O.C.G.A. 13-10-91.

The undersigned further agrees that, should it employ or contract with any subcontractor(s) in connection with the physical performance of services to this contract with Fulton County Government, contractor will secure from such subcontractor(s) similar verification of compliance with O.C.G.A. 13-10-91 on the Subcontractor Affidavit provided in Rule 300-10-01-.08 or a substantially similar form. Contractor further agrees to maintain records of such compliance and provide a copy of each such verification to the Fulton County Government at the time the subcontractor(s) is retained to perform such service.

101605  
EEV/Basic Pilot Program\* User Identification Number

[Signature]  
BY: Authorized Officer of Agent (Insert Contractor Name)

President  
Title of Authorized Officer or Agent of Contractor

MARTIN HAHN  
Printed Name of Authorized Officer or Agent

Sworn to and subscribed before me this 7 day of November, 2018

Notary Public: Shelchen Lance Walker

County: Gwinnett

Commission Expires: December 30, 2019

<sup>1</sup>O.C.G.A. § 13-10-90(4), as amended by Senate Bill 160, provides that "physical performance of services" means any performance of labor or services for a public employer (e.g., Fulton County) using a bidding process (e.g., ITB, RFQ, RFP, etc.) or contract where the labor or services exceed \$2,499.99, except for those individuals licensed pursuant to title 26 or Title 33 of the Official Code of Georgia and is in good standing when such contract is for service to be rendered by such individual.

<sup>2</sup>\*[Any of the electronic verification of work authorization programs operated by the United States Department of Homeland Security or any equivalent federal work authorization program operated by the United States Department of Homeland Security to verify information of newly hired employees, pursuant to the Immigration Reform and Control Act of 1986 (IRCA), P.L. 99-603].



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**Form C: OFFEROR'S DISCLOSURE FORM AND QUESTIONNAIRE**

1. Please provide the names and business addresses of each of the Offeror's firm's officers and directors.

For the purposes of this form, the term "Offeror" means an entity that responds to a solicitation for a County contract by either submitting a proposal in response to a Request for Proposal or a Request for Qualification or a Bid in response to an Invitation to Bid. Describe accurately, fully and completely, their respective relationships with said Offeror, including their ownership interests and their anticipated role in the management and operations of said Offeror.

MARTIN ROBERT HANN  
3453 LAWRENCEVILLE SUWANEE RD  
SUITE A  
SUWANEE GA 30024

2. Please describe the general development of said Offeror's business during the past five (5) years, or such shorter period of time that said Offeror has been in business.

ICON SOFTWARE OVER THE PAST 5 YEARS HAS CONTINUED TO EXPAND ITS JURY AND CASE MANAGEMENT SOFTWARE AND eCOMMERCE SERVICES. WE ARE NOW PRESENT IN 6 STATES AND CONTINUE TO GROW REVENUES IN SOFTWARE AND SERVICES TO COUNTY AND MUNICIPAL GOVERNMENTS.

3. Please state whether any employee, agent or representative of said Offeror who is or will be directly involved in the subject project has or had within the last five (5) years: (i) directly or indirectly had a business relationship with Fulton County; (ii) directly or indirectly received revenues from Fulton County; or (iii) directly or indirectly receives revenues from the result of conducting business on Fulton County property or pursuant to any contract with Fulton County. Please describe in detail any such relationship.

N/A

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**LITIGATION DISCLOSURE:**

Failure to fully and truthfully disclose the information required, may result in the disqualification of your bid or proposal from consideration or termination of the Contract, once awarded.

1. Please state whether any of the following events have occurred in the last five (5) years with respect to said Offeror. If any answer is yes, explain fully the following:

(a) whether a petition under the federal bankruptcy laws or state insolvency laws was filed by or against said Offeror, or a receiver fiscal agent or similar officer was appointed by a court for the business or property of said Offeror;

Circle One: YES  NO

(b) whether Offeror was subject of any order, judgment, or decree not subsequently reversed, suspended or vacated by any court of competent jurisdiction, permanently enjoining said Offeror from engaging in any type of business practice, or otherwise eliminating any type of business practice; and

Circle One: YES  NO

(c) whether said Offeror's business was the subject of any civil or criminal proceeding in which there was a final adjudication adverse to said or Offeror, which directly arose from activities conducted by the business unit or corporate division of said Offeror which submitted a bid or proposal for the subject project. If so please explain.

Circle One: YES  NO

2. Have you or any member of your firm or team to be assigned to this engagement ever been indicted or convicted of a criminal offense within the last five (5) years?

Circle One: YES  NO

3. Have you or any member of your firm or team been terminated (for cause or otherwise) from any work being performed for Fulton County or any other Federal, State or Local Government?

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Circle One:            YES            **NO**

4.    Have you or any member of your firm or team been involved in any claim or litigation adverse to Fulton County or any other federal, state or local government, or private entity during the last three (3) years?

Circle One:            YES            **NO**

5.    Has any Offeror, member of Offeror's team, or officer of any of them (with respect to any matter involving the business practices or activities of his or her employer), been notified within the five (5) years preceding the date of this offer that any of them are the target of a criminal investigation, grand jury investigation, or civil enforcement proceeding?

Circle One:            YES            **NO**

If you have answered "YES" to any of the above questions, please indicate the name(s) of the person(s), the nature, and the status and/or outcome of the information, indictment, conviction, termination, claim or litigation, the name of the court and the file or reference number of the case, as applicable. Any such information should be provided on a separate page, attached to this form and submitted with your proposal.

**NOTE: If any response to any question set forth in this questionnaire has been disclosed in any other document, a response may be made by attaching a copy of such disclosure. (For example, said Offeror's most recent filings with the Securities and Exchange Commission ("SEC") may be provided if they are responsive to certain items within the questionnaire.) However, for purposes of clarity, Offeror should correlate its responses with the exhibits by identifying the exhibit and its relevant text.**

Disclosures must specifically address, completely respond and comply with all information requested and fully answer all questions requested by Fulton County. Such disclosure must be submitted at the time of the bid or proposal submission and included as a part of the bid/proposal submitted for this project. Disclosure is required for Offerors, joint venture partners and first-tier subcontractors.

Failure to provide required disclosure, submit officially signed and notarized documents or respond to any and all information requested/required by Fulton County can result in the bid/proposal declared as non-responsive. This document must be completed and included as a part of the bid/proposal package along with other required documents.

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[SIGNATURES ON NEXT PAGE]

Under penalty of perjury, I declare that I have examined this questionnaire and all attachments hereto, if applicable, to the best of my knowledge and belief, and all statements contained hereto are true, correct, and complete.

On this 7 day of Nov, 2018

ICON SOFTWARE CORP  
MARTIN HANN 11/7/2018  
(Legal Name of Proponent) (Date)

[Signature] 11/7/2018  
(Signature of Authorized Representative) (Date)

President  
(Title)

Sworn to and subscribed before me,

This 7 day of November, 2018

Gretchen Lane Walker  
(Notary Public) (Seal)

Commission Expires December 30, 2019  
(Date)





# **EXHIBIT F**

## **OFFICE OF CONTRACT COMPLIANCE FORMS**

## **EXHIBIT G**

# **INSURANCE AND RISK MANAGEMENT FORMS**

EXHIBIT A – PROMISE OF NON-DISCRIMINATION

"Know all persons by these presents, that I/We (MARTIN HAHN),  
Name


PRESIDENT  
Title

ICON SOFTWARE CORP  
Firm Name

Hereinafter "Company", in consideration of the privilege to bid on or obtain contracts funded, in whole or in part, by Fulton County, hereby consent, covenant and agree as follows:

- 1) No person shall be excluded from participation in, denied the benefit of, or otherwise discriminated against on the basis of race, color, national origin or gender in connection with any bid submitted to Fulton County for the performance of any resulting there from,
- 2) That it is and shall be the policy of this Company to provide equal opportunity to all businesses seeking to contract or otherwise interested in contracting with this Company without regard to the race, color, gender or national origin of the ownership of this business,
- 3) That the promises of non-discrimination as made and set forth herein shall be continuing in nature and shall remain in full force and effect without interruption,
- 4) That the promise of non-discrimination as made and set forth herein shall be made a part of, and incorporated by reference into, any contract or portion thereof which this Company may hereafter obtain,
- 5) That the failure of this Company to satisfactorily discharge any of the promises of non-discrimination as made and set forth herein shall constitute a material breach of contract entitling the Board to declare the contract in default and to exercise any and all applicable rights and remedies, including but not limited to cancellation of the contract, termination of the contract, suspension and debarment from future contracting opportunities, and withholding and/or forfeiture of compensation due and owing on a contract; and
- 6) That the bidder shall provide such information as may be required by the Director of Purchasing & Contract Compliance pursuant to Section 102.436 of the Fulton County Non-Discrimination in Purchasing and Contracting Policy.

NAME: MARTIN HAHN TITLE: PRESIDENT

SIGNATURE: 

ADDRESS: 3453 Lawrenceville Swannee Rd Ste A  
Swanee GA 30024

PHONE NUMBER: 6787148778 EMAIL: mhahn@iconsoftware.net

**EXHIBIT C - SCHEDULE OF INTENDED SUBCONTRACTOR UTILIZATION**

If the bidder/proposer intends to subcontract any portion of this scope of work/service(s), this form **must be completed and submitted with the bid/proposal**. All prime bidders/proposers must submit Letter(s) of Intent (Exhibit D) for all subcontractors who will be utilized under the scope of work/services prior to contract execution.

Prime Bidder/Proposer Company Name ICON SOFTWARE CORP

ITB/RFP Name & Number: JURY MANAGEMENT SYSTEM 18 RFP 090618A - C

1. My firm, as Prime Bidder/Proposer on this scope of work/service(s) is ~~NOT~~  is  a minority or female owned and controlled business enterprise.  African American (AABE) ; Asian American (ABE);  Hispanic American (HBE);  Native American (NABE);  White Female American (WFBE); \*\*If yes, please attach copy of recent certification. (Check the appropriate box/es)

2. This information below must be completed and submitted with the bid/proposal if a joint venture (JV) approach is to be undertaken. Please provide JV breakdown information below and attach a copy of the executed Joint Venture Agreement. *N/A*

JV Partner(s) information:

| <u>Business Name</u> |  | <u>Business Name</u> |  | <u>Business Name</u> |  |
|----------------------|--|----------------------|--|----------------------|--|
| (a.)                 |  | (b.)                 |  | (c.)                 |  |
| % of JV              |  | % of JV              |  | % of JV              |  |
| Ethnicity            |  | Ethnicity            |  | Ethnicity            |  |
| Gender               |  | Gender               |  | Gender               |  |
| Phone#               |  | Phone#               |  | Phone#               |  |

3. Sub-Contractors (including suppliers) to be utilized in the performance of this scope of work/service(s), if awarded, are:

SUBCONTRACTOR NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_ PHONE: \_\_\_\_\_

CONTACT PERSON: \_\_\_\_\_

ETHNIC GROUP\*: \_\_\_\_\_ COUNTY CERTIFIED\*\* \_\_\_\_\_

WORK TO BE PERFORMED: \_\_\_\_\_

DOLLAR VALUE OF WORK: \$ \_\_\_\_\_ PERCENTAGE VALUE: \_\_\_\_\_ %

SUBCONTRACTOR NAME: \_\_\_\_\_  
 ADDRESS: \_\_\_\_\_  
 \_\_\_\_\_  
 EMAIL ADDRESS: \_\_\_\_\_ PHONE: \_\_\_\_\_  
 CONTACT PERSON: \_\_\_\_\_  
 ETHNIC GROUP\*: \_\_\_\_\_ COUNTY CERTIFIED\*\* \_\_\_\_\_  
 WORK TO BE PERFORMED: \_\_\_\_\_  
 DOLLAR VALUE OF WORK: \$ \_\_\_\_\_ PERCENTAGE VALUE: \_\_\_\_\_ %

SUBCONTRACTOR NAME: \_\_\_\_\_  
 ADDRESS: \_\_\_\_\_  
 \_\_\_\_\_  
 EMAIL ADDRESS: \_\_\_\_\_ PHONE: \_\_\_\_\_  
 CONTACT PERSON: \_\_\_\_\_  
 ETHNIC GROUP\*: \_\_\_\_\_ COUNTY CERTIFIED\*\* \_\_\_\_\_  
 WORK TO BE PERFORMED: \_\_\_\_\_  
 DOLLAR VALUE OF WORK: \$ \_\_\_\_\_ PERCENTAGE VALUE: \_\_\_\_\_ %

SUBCONTRACTOR NAME: \_\_\_\_\_  
 ADDRESS: \_\_\_\_\_  
 \_\_\_\_\_  
 EMAIL ADDRESS: \_\_\_\_\_ PHONE: \_\_\_\_\_  
 CONTACT PERSON: \_\_\_\_\_  
 ETHNIC GROUP\*: \_\_\_\_\_ COUNTY CERTIFIED\*\* \_\_\_\_\_  
 WORK TO BE PERFORMED: \_\_\_\_\_  
 DOLLAR VALUE OF WORK: \$ \_\_\_\_\_ PERCENTAGE VALUE: \_\_\_\_\_ %

SUBCONTRACTOR NAME: \_\_\_\_\_  
 ADDRESS: \_\_\_\_\_  
 \_\_\_\_\_  
 EMAIL ADDRESS: \_\_\_\_\_ PHONE: \_\_\_\_\_  
 CONTACT PERSON: \_\_\_\_\_  
 ETHNIC GROUP\*: \_\_\_\_\_ COUNTY CERTIFIED\*\* \_\_\_\_\_  
 WORK TO BE PERFORMED: \_\_\_\_\_  
 DOLLAR VALUE OF WORK: \$ \_\_\_\_\_ PERCENTAGE VALUE: \_\_\_\_\_ %

**\*Ethnic Groups: African American (AABE); Asian American (ABE); Hispanic American (HBE); Native American (NABE); White Female American (WFBE); \*\*If yes, please attach copy of recent certification.**

|   |
|---|
| <b>Total Dollar Value of Subcontractor Agreements: (\$)</b> |
|---|

Total Percentage of Subcontractor Value: (%)

**CERTIFICATION:** The undersigned certifies that he/she has read, understands and agrees to be bound by the Bid/Proposer provisions, including the accompanying Exhibits and other terms and conditions regarding sub-contractor utilization. The undersigned further certifies that he/she is legally authorized by the Bidder/Proposer to make the statement and representation in this Exhibit and that said statements and representations are true and correct to the best of his/her knowledge and belief. The undersigned understands and agrees that if any of the statements and representations are made by the Bidder/Proposer knowing them to be false, or if there is a failure of the intentions, objectives and commitments set forth herein without prior approval of the County, then in any such event the Contractor's acts or failure to act, as the case may be, shall constitute a material breach of the contract, entitling the County to terminate the Contract for default. The right to so terminate shall be in addition to, and in lieu of, any other rights and remedies the County may have for other defaults under the contract.

Signature:  Title: President

Business or Corporate Name: ICON SOFTWARE CORP

Address: 3453 Lawrenceville-Suwanee Rd Ste A  
Suwanee GA 30024

Telephone: (678) 714 8778

Fax Number: (678) 714 -7808

Email Address: mhahn@iconsoftware.net



# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)  
12/19/2018

**THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.**

**IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).**

|  |  |
|--|--|
| <b>PRODUCER</b><br>Burnette Insurance Agency, Inc.<br>3447 Lawrenceville Suwanee Rd.<br><br>Suwanee GA 30024 | <b>CONTACT NAME:</b> Tammy A Forrester<br><b>PHONE (A/C. No. Ext):</b> (770) 339-8888 <b>FAX (A/C. No):</b> (770) 339-1442<br><b>E-MAIL ADDRESS:</b> tammy@burnetteinsurance.com |
| <b>INSURER(S) AFFORDING COVERAGE</b>   |  |
| INSURER A: Travelers Companies, Inc.   |  |
| INSURER B: Beazley Insurance Company, Inc  |  |
| INSURER C: Travelers Casualty Insurance C  |  |
| INSURER D:   |  |
| INSURER E:   |  |
| INSURER F:   |  |

**COVERAGES** **CERTIFICATE NUMBER:** Cert ID 5038 **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

| INSR LTR | TYPE OF INSURANCE  | ADDL INSD | SUBR WVD | POLICY NUMBER      | POLICY EFF (MM/DD/YYYY) | POLICY EXP (MM/DD/YYYY) | LIMITS  |
|----------|--|-----------|----------|--------------------|-------------------------|-------------------------|---|
| A        | <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY<br><input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR<br><br>GEN'L AGGREGATE LIMIT APPLIES PER:<br><input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC<br>OTHER: |           |          | ZLP15S0191A        | 02/01/2018              | 02/01/2019              | EACH OCCURRENCE \$ 1,000,000<br>DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 250,000<br>MED EXP (Any one person) \$ 10,000<br>PERSONAL & ADV INJURY \$ 1,000,000<br>GENERAL AGGREGATE \$ 2,000,000<br>PRODUCTS - COMP/OP AGG \$ 2,000,000 |
| C        | <input checked="" type="checkbox"/> AUTOMOBILE LIABILITY<br><input checked="" type="checkbox"/> ANY AUTO<br><input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS<br><input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY                |           |          | BA-307M5913-16-SEL | 10/18/2018              | 10/18/2019              | COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000<br>BODILY INJURY (Per person) \$<br>BODILY INJURY (Per accident) \$<br>PROPERTY DAMAGE (Per accident) \$   |
| A        | <input type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR<br><input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE<br><input checked="" type="checkbox"/> DED <input checked="" type="checkbox"/> RETENTION \$ 10,000   |           |          | ZLP15S0191A        | 02/01/2018              | 02/01/2019              | EACH OCCURRENCE \$ 1,000,000<br>AGGREGATE \$  |
| A        | <input checked="" type="checkbox"/> WORKERS COMPENSATION AND EMPLOYERS' LIABILITY<br>ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) <input type="checkbox"/> Y/N<br>If yes, describe under DESCRIPTION OF OPERATIONS below  |           | N/A      | UB3719P241         | 02/01/2018              | 02/01/2019              | <input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER<br>E.L. EACH ACCIDENT \$ 500,000<br>E.L. DISEASE - EA EMPLOYEE \$ 500,000<br>E.L. DISEASE - POLICY LIMIT \$ 500,000  |
| B        | Professional Liability   |           |          | V103F3130401       | 02/01/2018              | 02/01/2019              | Limit \$ 1,000,000  |

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

**CERTIFICATE HOLDER**

**CANCELLATION**

|   |   |
|---|---|
| Fulton County Government<br><br>130 Peachtree St. SW<br>STE. 1168<br>Atlanta GA 30303 | SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.<br><br>AUTHORIZED REPRESENTATIVE<br> |
|---|---|



# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)  
12/26/2018

**THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.**

**IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).**

|  |   |
|--|---|
| <b>PRODUCER</b><br>Burnette Insurance Agency, Inc.<br>3447 Lawrenceville Suwanee Rd.<br><br>Suwanee GA 30024 | <b>CONTACT NAME:</b> Tammy A Forrester<br><b>PHONE (A/C No. Ext):</b> (770) 339-8888 <b>FAX (A/C, No):</b> (770) 339-1442<br><b>E-MAIL ADDRESS:</b> tammy@burnetteinsurance.com |
| <b>INSURER(S) AFFORDING COVERAGE</b>   |   |
| INSURER A: Travelers Companies, Inc.   |   |
| INSURER B: Beazley Insurance Company, Inc  |   |
| INSURER C: Travelers Casualty Insurance C  |   |
| INSURER D:   |   |
| INSURER E:   |   |
| INSURER F:   |   |

**COVERAGES** **CERTIFICATE NUMBER: Cert ID 5235** **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

| INSR LTR | TYPE OF INSURANCE  | ADDL INSD | SUBR WVD | POLICY NUMBER      | POLICY EFF (MM/DD/YYYY) | POLICY EXP (MM/DD/YYYY) | LIMITS  |
|----------|--|-----------|----------|--------------------|-------------------------|-------------------------|---|
| A        | <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY<br><input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR<br><br>GEN'L AGGREGATE LIMIT APPLIES PER:<br><input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC<br>OTHER: |           |          | ZLP15S0191A        | 02/01/2018              | 02/01/2019              | EACH OCCURRENCE \$ 1,000,000<br>DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 250,000<br>MED EXP (Any one person) \$ 10,000<br>PERSONAL & ADV INJURY \$ 1,000,000<br>GENERAL AGGREGATE \$ 2,000,000<br>PRODUCTS - COMP/OP AGG \$ 2,000,000 |
| C        | <input checked="" type="checkbox"/> AUTOMOBILE LIABILITY<br><input type="checkbox"/> ANY AUTO<br><input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS<br><input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY                           |           |          | BA-307M5913-16-SEL | 10/18/2018              | 10/18/2019              | COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000<br>BODILY INJURY (Per person) \$<br>BODILY INJURY (Per accident) \$<br>PROPERTY DAMAGE (Per accident) \$   |
| A        | <input type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR<br><input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE<br><input checked="" type="checkbox"/> DED <input checked="" type="checkbox"/> RETENTION \$ 10,000   |           |          | ZLP15S0191A        | 02/01/2018              | 02/01/2019              | EACH OCCURRENCE \$ 1,000,000<br>AGGREGATE \$  |
| A        | <input checked="" type="checkbox"/> WORKERS COMPENSATION AND EMPLOYERS' LIABILITY<br>ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH)<br>If yes, describe under DESCRIPTION OF OPERATIONS below   |           | N/A      | UB3719P241         | 02/01/2018              | 02/01/2019              | <input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER<br>E.L. EACH ACCIDENT \$ 500,000<br>E.L. DISEASE - EA EMPLOYEE \$ 500,000<br>E.L. DISEASE - POLICY LIMIT \$ 500,000  |
| B        | Professional/Cyber   |           |          | V103F3130401       | 02/01/2018              | 02/01/2019              | Limit \$ 1,000,000  |
| B        | Professional/Cyber   |           |          | V103F3130401       | 02/01/2018              | 02/01/2019              | Aggregate \$ 2,000,000  |

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)  
 Certificate holder is included as additional insured for General Liability where required by written agreement.

**CERTIFICATE HOLDER**

**CANCELLATION**

|   |   |
|---|---|
| Fulton County Government<br><br>130 Peachtree St. SW<br>STE. 1168<br>Atlanta GA 30303 | SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.<br><br>AUTHORIZED REPRESENTATIVE<br> |
|---|---|



Statement of Work

**ICON**

3453 Lawrenceville-Suwanee Rd  
Suite A  
Suwanee, GA 30024



---

**SOW 2018-1214-2 for Agreement to implement ICON JURY360 Jury Management System for Fulton County Government**

| Date              | Services Performed By:  | Services Performed For:  |
|-------------------|---|--|
| December 14, 2018 | ICON<br>3453 Lawrenceville-Suwanee Rd<br>Suite A<br>Suwanee, GA 30024 | Fulton County Government<br>185 Central Ave, SW<br>Suite T-7100<br>Atlanta, GA 30303 |

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This SOW # 2018-1214-2 (hereinafter called the “SOW”), effective upon agreement from both parties, is entered by and between Icon Software Corp (“Contractor” or “ICON”) and Fulton County Government (“Client” or “Fulton”) and is subject to the terms and conditions specified. The Exhibit(s) to this SOW, if any, shall be deemed to be a part hereof. In the event of any inconsistencies between the terms of the body of this SOW and the terms of the Exhibit(s) hereto, the terms of the body of this SOW shall prevail. In the event of any inconsistencies between this SOW and the governing contract between ICON and Client, the governing contract shall prevail.

**Periods of Performance**

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Phase I - The Services shall commence upon agreement between both parties on December 17, 2018 and shall continue through January 11, 2019, at which time an updated SOW or change order would be required if project Phase I is still pending.

Phase II – The Services shall commence on January 14, 2019, at which time a Phase II Statement of Work shall be agreed upon for services. Phase II shall continue through March 15, 2019.

**Engagement Resources**

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The following resources will be required for the Jury Management System implementation. The Fulton County Jury Clerk, ICON Project Manager, Fulton Project Manager and

Information Technology staff, and ICON development and implementation staff. Assigned staff and contact information will be determined by the ICON Project Manager and Fulton Project Manager.

**Scope of Work Narrative**

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Phase I - ICON will be implementing our JURY360 Jury Management System and eJuror portal. ICON will configure the JURY360 and eJuror using a Software-as-a-Service installation. Phase I will consist of creating the hosted Jury Management environment for Fulton County, exporting master juror records and summoned juror information from the existing application as available, training Fulton Jury staff, updating the ICON JURY360 with all available exported juror data, and go-live onsite during the first reporting week of January 7, 2018.

Phase II – The parties will develop and agree upon a Phase II Statement of Work which will be subject to Article 7 of the Agreement. Payments due for Phase II will not be due prior to the approval of a Phase II Statement of Work.

**Deliverable Materials – Phase I**

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12/18/2018: Training site configured at <https://www.myiconjury.com/fulton/jury>.  
Master Jury List from July 2018 provided by Client load for testing/training.

12/18/2018: Site visit by ICON Project Manager.  
Run jury reports in current software and export the results to Excel or CSV.  
Master Juror Information  
Summoned / pooled Jurors  
Juror BIO/questionnaire data reports  
Any other reports available that might affect the state of the Juror  
Obtain list of all questions asked on eJuror portal  
Workstations review (IT related - permissions)  
Confirm Google Chrome is available on all workstations.  
Run the scanner installation MSI and Chrome plug-in and confirm working.

Milestone 1: Software Costs: Core Software installed and operational in test environment  
Conversions and Data Cleanup – Professional Services to extract data

|            |                           |          |
|------------|---------------------------|----------|
| Payment 1: | 50% of Core Software      | \$27,500 |
|            | 50% Professional Services | \$ 4,000 |
|            |                           | =====    |
|            | Total Payment 1           | \$31,500 |

12/20/2018: Import Juror related data that was extracted from the current jury system.

eJuror training site configured at <https://www.myiconjury.com/fulton/eJuror>.  
 12/20/2018: online training overview with Jury Clerk staff.

12/27/2018: Jury360 and eJuror production environment available.

Milestone 2: Software Costs: Core Software installed and operational in production environment.

Hardware Costs: Hosted SaaS production site operational.

|            |                      |          |
|------------|----------------------|----------|
| Payment 2: | 50% of Core Software | \$27,500 |
|            | Hardware Costs       | \$36,800 |
|            |                      | =====    |
|            | Total Payment 2      | \$64,300 |

12/28/2018: ICON training of Jury staff.  
 Create final reports in current jury software and export the results to Excel or CSV in same format as reports on 12/18/2018.  
 Redirect Jurors filling out questionnaire data to ICON eJuror URL from current eJuror site

12/31/2018: Import Juror related data using scripts created from 12/20/2018 import.

01/03/2018: ICON training of Jury staff.

01/04/2018: ICON training of Jury staff.

01/07/2018: ICON onsite for Juror check-in and processing

Milestone 3: Phase I completed  
 4 of 6 training days completed  
 Production environment live.

|            |                        |          |
|------------|------------------------|----------|
| Payment 3: | On-site Training Costs | \$ 8,000 |
|            | Travel Expenses        | \$ 500   |
|            |                        | =====    |
|            | Total Payment 3        | \$ 8,500 |

Phase I: Total Payments: \$104,300

Phase II - ICON will be working with the Client to identify and schedule all post go-live tasks and milestones. These include, but are not limited to, conversion of current jury system data, IVR, extended feature additions to the eJuror portal, and professional services to make custom changes to the JURY360 and eJuror applications.

**Deliverable Materials – Phase II**

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|             |  |          |
|-------------|--|----------|
| 01/14/2018: | Finalize the Phase II Statement of Work. |          |
|             | Final conversion                         |          |
|             | eJuror Additions                         |          |
|             | IVR integration                          |          |
|             | InFax Integration                        |          |
|             | Training                                 |          |
|             | Customizations:                          | \$ 6,000 |
|             | Interface InFax                          | \$ 1,800 |
|             | Training                                 | \$ 4,000 |
|             | Conversion Prof. Services                | \$ 4,000 |
|             |  | =====    |
| Phase II:   | Total Payments:                          | \$16,300 |

**Contractor Responsibilities**

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ICON will be responsible for all deliverables in the Statement of Work – Phase I.

**Client and Stakeholder Responsibilities**

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Perform tasks that are assigned and scheduled as part of the project.  
 Perform User Acceptance Testing as requested and assigned during training sessions.  
 Fulton Information Technology available to perform any configuration and/or changes needed on workstations and the county website as listed.

**Fee Schedule**

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This engagement will be conducted on a fixed-price contractual agreement.

A Project Change Request (PCR) must be issued specifying the amended Statement of Work and the associated costs.

| Payment Schedule    | Date       | Phase | Total    |
|---------------------|------------|-------|----------|
| Milestone Payment 1 | 12/18/2018 | I     | \$31,500 |

| Payment Schedule            | Date       | Phase     | Total            |
|-----------------------------|------------|-----------|------------------|
| Milestone Payment 2         | 12/27/2018 | I         | \$64,300         |
| Milestone Payment 3         | 1/7/2018   | I         | \$8,500          |
| <b>TOTAL Phase I</b>        |            | <b>I</b>  | <b>\$104,300</b> |
|                             |            |           |                  |
| Phase II                    | 3/14/2018  | II        | \$16,300         |
| <b>TOTAL Phase II</b>       |            | <b>II</b> | <b>\$16,300</b>  |
|                             |            |           |                  |
|                             |            |           |                  |
| <b>TOTAL IMPLEMENTATION</b> |            |           | <b>\$120,600</b> |
|                             |            |           |                  |

Additional costs for each onsite visit during this engagement period shall not exceed \$2,000.00 per day visit. Cloud IVR costs are billed at \$250 per 10,000 minutes used. Support for Year two (2) is \$5,500.00. Summons mailing service costs will be billed monthly at \$0.84 cents per summons.

| Bill To Address  | Client Project Manager | Client Cost Center |
|--|------------------------|--------------------|
| 185 Central Ave, SW<br>Suite T-7100<br>Atlanta, GA 30303 |                        |                    |

### Completion Criteria

Contractor shall have fulfilled its obligations when any one of the following first occurs:

- Contractor accomplishes the Contractor activities described within this SOW, including delivery to Client of the materials listed in the Section entitled "Deliverable Materials," and Client accepts such activities and materials without unreasonable objections.
- Contractor and/or Client has the right to cancel services or deliverables not yet provided with 30 business days advance written notice to the other party.

### Assumptions

No additional assumptions.

## Project Change Control Procedure

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The following process will be followed if a change to this SOW is required:


- A Project Change Request (PCR) will be the vehicle for communicating change. The PCR must describe the change, the rationale for the change, and the effect the change will have on the project.
- The designated Project Manager of the requesting party (Contractor or Client) will review the proposed change and determine whether to submit the request to the other party.
- Both Project Managers will review the proposed change and approve it for further investigation or reject it. Contractor and Client will mutually agree upon any charges for such investigation, if any. If the investigation is authorized, the Client Project Managers will sign the PCR, which will constitute approval for the investigation charges. Contractor will invoice Client for any such charges. The investigation will determine the effect that the implementation of the PCR will have on SOW price, schedule and other terms and conditions of the Agreement.
- Upon completion of the investigation, both parties will review the impact of the proposed change and, if mutually agreed, a Change Authorization will be executed.
- A written Change Authorization and/or PCR must be signed by both parties to authorize implementation of the investigated changes. Additionally, a Purchase Order must be issued for the changes or the existing Purchase Order must be modified.
- A change to this SOW will be subject to Article 7 of the Agreement.

**IN WITNESS WHEREOF**, the parties hereto have caused this SOW to be effective as of the day, month and year first written above.

Fulton County Government

ICON

By: \_\_\_\_\_  
Name:  
Title:

By:   
Name: Marty Hahn  
Title: President