

Performance Evaluation Details

ID	E5
Project	Armed and Unarmed Security Services
Project Number	23RFP139745B-EC
Supplier	Universal Protection Service, LLC dba Allied Universal Security Services
Supplier Project Contact	Arnie Roese (preferred language: English)
Performance Program	Professional Services
Evaluation Period	04/01/2025 to 06/30/2025
Effective Date	07/07/2025
Evaluation Type	Formal
Interview Date	07/07/2025
Expectations Meeting Date	07/07/2025
Status	Completed
Publication Date	07/07/2025 10:28 AM EDT
Completion Date	07/07/2025 10:28 AM EDT
Evaluation Score	100

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

PROJECT MANAGEMENT

20/20

Rating

Outstanding: Project Management practices that exceed in the areas of scope, schedule, budget, quality of work and risk/issue management. Complete understanding of project objectives, risks and Contract requirements.

Comments

Allied Universal continues to have a very effective management team.

SCHEDULE

20/20

Rating

Outstanding: Delivered ahead of original completion date with significant effort by Consultant to exceed project milestone dates or ahead of schedule with increased scope. Proactive approach to monitoring and forecasting of project schedule.

Comments

Allied Universal services continue to be delivered in a timely manner.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

20/20

Rating

Outstanding: Extraordinary quality of deliverables that exceeds requirements in all areas and finished product presents a degree of innovation in work.

Comments

The quality of deliverables exceeds requirements in all areas.

COMMUNICATIONS AND CO-OPERATION

20/20

Rating

Outstanding: Co-operative and proactive response to User Department concerns at all times. Innovative communication approaches with the User Department's team.

Comments

Fulton County Police and Allied Universal continue to have an excellent line of communication. Both agencies continue to have weekly meetings.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

20/20

Rating

Outstanding: Outstanding oversight of the Contractor and ability to bring the Contractor into compliance in an expedited manner.

Comments

Fulton County Police continues to have outstanding oversight of Allied Universal and the ability to bring Allied into compliance in an expedited manner.

GENERAL COMMENTS

Comments

None