

Performance Evaluation Details

ID	E2
Project	O & M Service for Wastewater Facilities & Pump Stations in the North Area
Project Number	#19RFP090419KDB
Supplier	Veolia
Supplier Project Contact	Francis Crehan (preferred language: English)
Performance Program	Professional Services
Evaluation Period	06/26/2025 to 09/25/2025
Effective Date	11/26/2025
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	11/26/2025 08:58 AM EST
Completion Date	11/26/2025 08:58 AM EST
Evaluation Score	62



12/9/2025

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

PROJECT MANAGEMENT

14/20

Rating

Satisfactory: Project Management. Acceptable understanding of project objectives, risks and Contract requirements with some direction required from the User Department.

Comments

Satisfactory. Plant Manager should have more experience.

SCHEDULE

14/20

Rating

Satisfactory: Delivered on schedule or on approved amended schedule. Monitoring and forecasting of schedule as per Contract requirements.

Comments

Meets Requirements of the Contract.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

14/20

Rating

Satisfactory: Deliverables meet requirements and have an average number of issues on reports and deliverables.

Comments

Satisfactory.

COMMUNICATIONS AND CO-OPERATION

10/20

Rating

Needs Improvement: Communication and Co-operation needs improvement; slow response to the User Department's requests and changes.

Comments

Needs cooperation to meet the project goals.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

10/20

Rating

Needs Improvement: Minor issues with compliance took a long time to resolve and/or required multiple interventions to resolve the issue to the the User Department's satisfaction.

Comments

There are permit violations that is under Operators Control. Needs improvements.

GENERAL COMMENTS

Comments

Veolia needs improvements in operations and maintenance to meet the Contract requirements.