

Performance Evaluation Details

ID	E3
Project	Standby Emergency Repair and Restoration Services
Project Number	23RFP138810C-JNJ
Supplier	Cotton Commercial USA, Inc., d.b.a. Full Circle Restoration
Supplier Project Contact	Charles Hendricks (preferred language: English)
Performance Program	Professional Services
Evaluation Period	04/01/2025 to 06/30/2025
Effective Date	08/06/2025
Evaluation Type	Formal
Interview Date	07/17/2025
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	08/06/2025 12:41 PM EDT
Completion Date	08/06/2025 12:41 PM EDT
Evaluation Score	85

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

PROJECT MANAGEMENT

17/20

Rating

Excellent: Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

Comments

Cotton\Full Circle exceeded in some areas schedule, budget, quality and work issue management. Contract requirements was above average.

SCHEDULE

17/20

Rating

Excellent: Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule.

Comments

Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule. Many times project cost came in below project estimate.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

17/20

Rating

Excellent: Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

Comments

Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

COMMUNICATIONS AND CO-OPERATION

17/20

Rating

Excellent: Co-operative and timely response to the User Department concerns.

Comments

Co-operative and timely response to the User Department concerns. Innovative communication approaches with the User Department's team.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

17/20

Rating

Excellent: Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

Comments

Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

GENERAL COMMENTS

Comments

Overall Cotton\Full Circle has proven to be a very reliable vendor that exceeds expectations and works within budget requirements.