

Annual Hardware and Software Maintenance and Support List - 2025									
AML Line	Type	Vendor Name	Product Name	Description	User Agency	2025 Expenditure	Add'l Amount	Funding Source	Comments
168	Software	Entrust Corp	Entrust Security Cert Mgmt Svcs	Cert. Management Services/ Security Tool	FCIT	\$20,000.00	None	FCIT	Name Change
195	Software	Sitecore	Sitecore Experience 9 Platform	Maintenance and support/Hosting application for fultoncountyga.gov	FCIT	\$450,000.00	\$115,000.00	FCIT	Increase in spending authority
249	Software	Guardian Tracking	Internet Access to the Guardian Tracking Employee Documentation / Early Intervention & Recognition System Software	Provides continued technical support and all software	Police	\$2,115.00	\$3,133.50	Police	Increase in spending authority
432	Software	Tyler Technologies	Odyssey Justice System Unified Justice Case Management System Maintenance & Support Services	Annual Support and Services	Criminal Justice and Public Safety Agencies	\$2,250,355.00	\$449,645.00	FCIT	Increase in spending authority

Purpose (Justification)

FCIT requests BOC approval to approve the vendor's name change for AML number 168, the service, Entrust Security Certificate Management Services provided by Entrust is now being provided by Sectigo Limited. All documentation was provided to Purchasing Department.

FCIT requests an increase in spending authority for AML number 195, Sitecore. The current spending authority is \$450,000.00. The requested increase covers overages caused by upgrading the current Fulton County website platform to a newer one that will enable necessary updates and accessibility improvements. The requested increase for sufficient authority is \$115,000.00 which will bring the total requested authority to \$565,062.33.

The Police Department requests an increase in spending authority for AML number 249, Guardian Tracking. The current spending authority is \$2115.00. The requested increase covers additional licenses required for staff. The additional authority of \$3,133.50 will bring the total requested authority to \$5,248.50.

FCIT requests and increase in spending authority for AML number 432, Tyler Technologies. The current spending authority is \$2,250,355.00. The requested increase is for configuration changes, new implementations for functions and features with Odyssey for the Courts, Clerk, Law Enforcement and Fulton County Jail. The additional authority of \$449,645.00 will bring the total requested authority to \$2,700,000.00.