

DEPARTMENT OF PURCHASING & CONTRACT COMPLIANCE

CONTRACTORS PERFORMANCE REPORT  
GOODS AND COMMODITIES SERVICES

|                     |   |                       |                     |
|---------------------|---|-----------------------|---------------------|
| Report Period Start | Report Period End                       | Contract Period Start | Contract Period End |
| 8/4/2018            | 7/8/2021                                | 8/15/2018             | 12/15/2022          |
| PO Number           |   |                       | PO Date             |
| 650-18RFP052918...  |   |                       | 10/29/2018          |
| Department          | <b>Real Estate and Asset Management</b> |                       |                     |
| Bid Number          | <b>18RFP052918K-MH</b>                  |                       |                     |
| Service Commodity   | <b>Design/Build Services</b>            |                       |                     |
| Contractor          | Winter Johnson Group                    |                       |                     |

|                           |   |
|---------------------------|---|
| <b>0 = Unsatisfactory</b> | <i>Achieves contract requirements less than 50% of the time, not responsive, effective and/or efficient; unacceptable delay, incompetence, high degree of customer dissatisfaction.</i>   |
| <b>1 = Poor</b>           | <i>Achieves contract requirements 70% of the time. Marginally responsive, effective and/or efficient; delays require significant adjustments to programs; key employees marginally capable; customers somewhat satisfied.</i>   |
| <b>2 = Satisfactory</b>   | <i>Achieves contract requirements 80% of the time; generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction.</i> |
| <b>3 = Good</b>           | <i>Achieves contract requirements 90% of the time. Usually responsive; effective and/or efficient; delays have not impact on programs/mission; key employees are highly competent and seldom require guidance; customers are highly satisfied.</i>  |
| <b>4 = Excellent</b>      | <i>Achieves contract requirements 100% of the time. Immediately responsive; highly efficient and/or effective; no delays; key employees are experts and require minimal directions; customers expectations are exceeded.</i>  |

Quality of Goods/Services (-Specification Compliance - Technical Excellence - Reports/Administration - Personnel Qualification)

**Comments:**

0  
 1  
 2  
 3  
 4

Winter Johnson Group was very proactive from the start of the project with staffing, reviews of the site, and meetings. They made sure they understood the project so that they could provide staffing with sufficient experience and knowledge to get the project done well.

Timeliness of Performance (-Were Milestones Met Per Contract - Response Time (per agreement, if applicable) - Responsiveness to Direction/Change - On time Completion Per Contract)

**Comments:**

0  
 1  
 2  
 3  
 4

Winter Johnson worked well with the schedule of the project. Additional days were requested due to inclement weather and COVID-19 delays. However, they were able to keep the project moving and deliver it within the expected time. They proved to be very responsive to direction provided by the owner's program managers and all changes made to the work.

Business Relations (-Responsiveness to Inquiries - Prompt Problem Notifications)

**Comments:**

0  
 1  
 2  
 3  
 4

Winter Johnson Group was very responsive to all inquires regarding the project and prompt to notify the project team of any issues or problems.

Customer Satisfaction (met User Quality Expectations - met specification - within budget - proper invoicing - no substitutions)

- 0
- 1
- 2
- 3
- 4

**Comments:**

Fulton County is very satisfied with the work accomplished by Winter Johnson Group on the Central Library Renovation. The quality of the work met expectations and the project remained within budget.

Contractors Key Personnel (-Credentials/Experience Appropriate - Effective Supervision/Management - Available as Needed)

- 0
- 1
- 2
- 3
- 4

**Comments:**


The staff assigned to the Central Library Renovation project was very experienced and qualified to construct and deliver the project. The project more than met Fulton County's expectations regarding quality.

Overall Performance Rating: 3.8

Would you select/recommend this vendor again?  
 Check box for Yes. Leave Blank for No

Yes    No

Rating completed by:

| Department Head Name | Department Head Signature  | Date      |
|----------------------|--|-----------|
| ALFRED COLLINS       |  | 8/13/2020 |

