

Performance Evaluation Details

ID	E1
Project	Digital Evidence Management System
Project Number	101223-AXN
Supplier	Axon Enterprise, Inc.
Supplier Project Contact	Axon Proposals (preferred language: English)
Performance Program	Professional Services
Evaluation Period	05/01/2025 to 08/31/2025
Effective Date	09/26/2025
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	09/26/2025 08:27 AM EDT
Completion Date	09/26/2025 08:27 AM EDT
Evaluation Score	88

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

PROJECT MANAGEMENT

17/20

Rating

Excellent: Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

Comments

AXON has satisfactorily provided Project management services to Fulton County in the implementation, adoption and use of evidence.com.

SCHEDULE

17/20

Rating

Excellent: Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule.

Comments

AXON has ensured that all environments are available to share evidence with internal and external justice agencies in the expected timeframe. Fulton County Justice Agencies also have access to additional test instances that ensure that they can standardize processes before implementing them in the test environment.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

20/20

Rating

Outstanding: Extraordinary quality of deliverables that exceeds requirements in all areas and finished product presents a degree of innovation in work.

Comments

The AXON platform is easy to use and effective in quick case evidence sharing. Additional products have been added to increase the efficiency of evidence uploads.

COMMUNICATIONS AND CO-OPERATION

20/20

Rating

Outstanding: Co-operative and proactive response to User Department concerns at all times. Innovative communication approaches with the User Department's team.

Comments

AXON representatives are easy to work with and are dedicated to the overall satisfaction of the IT department and its customers. They have conducted training sessions for various departments and established relations with end-users that help with user adoption of using the product.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

14/20

Rating

Satisfactory: Issues of compliance with Contract documents were resolved in a timely manner to the the User Department's satisfaction.

Comments

AXON has always been responsive to concerns regarding contract terms and language. They timely respond to requests for revisions.

GENERAL COMMENTS

Comments

AXON digital evidence management system has been a major asset to Fulton County by providing a platform for evidence management for multiple criminal justice agencies. This platform allows Fulton County Agencies to seamlessly share information with each other if needed as well as sharing and retrieving information from the municipalities that the prosecutors and public defenders serve. The system has cutting edge features that allows for various types of video and file formats to be retrieved and managed as needed.