Performance Evaluation Details

ID E1

Project Digital Evidence Management System

Project Number 101223-AXN

Supplier Axon Enterprise, Inc.

Supplier Project Contact Axon Proposals (preferred language: English)

Performance ProgramProfessional ServicesEvaluation Period05/01/2025 to 08/31/2025

Effective Date 09/26/2025

Evaluation Type Formal

Interview Date Not Specified

Expectations Meeting Date Not Specified

Status Completed

 Publication Date
 09/26/2025 08:27 AM EDT

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 09/26/2025 08:27 AM EDT

Evaluation Score 88

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range Outstanding = 90-100% Excellent = 80-89% Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

PROJECT MANAGEMENT 17/20

Rating

Excellent: Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and

required little direction from the User Department.

AXON has satisfactorily provided Project management services to Fulton County in the implementation, adoption and use of evidence.com. Comments

SCHEDULE 17/20

Rating

Excellent: Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule.

AXON has ensured that all environments are available to share evidence with Comments

internal and external justice agencies in the expected timeframe. Fulton County Justice Agencies also have access to additional test instances that ensure that they can standardize processes before implementing them in the test

environment.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES

20/20

Rating

Outstanding: Extraordinary quality of deliverables that exceeds requirements in all areas and finished product presents a degree of innovation in work.

Comments The AXON platform is easy to use and effective in quick case evidence sharing.

Additional products have been added to increase the efficiency of evidence

uploads.

COMMUNICATIONS AND CO-OPERATION

20/20

Rating

Outstanding: Co-operative and proactive response to User Department concerns at all times. Innovative communication approaches with the User Department's

Comments AXON representatives are easy to work with and are dedicated to the overall

satisfaction of the IT department and its customers. They have conducted training sessions for various departments and established relations with end-users that

14/20

help with user adoption of using the product.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

Rating Satisfactory: Issues of compliance with Contract documents were resolved in a

timely manner to the the User Department's satisfaction.

AXON has always been responsive to concerns regarding contract terms and Comments

language. They timely respond to requests for revisions.

GENERAL COMMENTS

Comments AXON digital evidence management system has been a major asset to Fulton

County by providing a platform for evidence management for multiple criminal justice agencies. This platform allows Fulton County Agencies to seamlessly share information with each other if needed as well as sharing and retrieving information from the municipalities that the prosecutors and public defenders serve. The system has cutting edge features that allows for various types of video

and file formats to be retrieved and managed as needed.