Performance Evaluation Details

ID E1

Project Network Equipment Maintenance and Support

Project Number 24ITB1334033B-PS

Supplier Presidio

Supplier Project Contact Catherine Bowen (preferred language: English)

Performance ProgramGoods and Commodity ServicesEvaluation Period06/19/2025 to 09/18/2025

Evaluation TypeFormalInterview Date07/30/2025Expectations Meeting Date08/19/2025StatusDraftEvaluation Score97

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range Outstanding = 90-100% Excellent = 80-89% Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating

Excellent: There are no, or very minimal, quality problems, and the Contractor

has met the contract requirements.

Comments Not Specified

TIMELINESS OF PERFORMANCE

20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance

level, significantly exceeded delivery requirements, all on-time deliveries to the Government's benefit.

Comments Not Specified

BUSINESS RELATIONS 20/20

Rating

Outstanding: The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the

performance levels described as "Excellent".

Comments Not Specified

CUSTOMER SATISFACTION 20/20

Rating

Outstanding: Contractor representative proactively communicates

performance/specification issues to the User Department, highly professional and

responsive.

Not Specified

Comments Not Specified

COST CONTROL 20/20

Rating

Comments

Outstanding: Compliance with contract pricing, all cost discrepancies are clearly

identified with explanation; compliance with invoice submission requirements/price

substantiation.

GENERAL COMMENTS

Comments Not Specified