

Performance Evaluation Details

ID	E9
Project	Colilert Reagent 24 and Colilert 18 Reagent Supplies
Project Number	22ITBC079A-KM
Supplier	IDEXX Distribution, Inc.
Supplier Project Contact	Christina Lee (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	06/01/2024 to 07/31/2024
Effective Date	08/02/2024
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	08/09/2024
Status	Completed
Publication Date	08/02/2024 09:03 AM EDT
Completion Date	08/02/2024 09:03 AM EDT
Evaluation Score	97



9/26/2024

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

- Evaluation Score Range
- Outstanding = 90-100%
- Excellent = 80-89%
- Satisfactory = 70-79%
- Needs Improvement = 50-69%
- Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

20/20

Rating **Outstanding:** The contractor has demonstrated an outstanding performance level, no quality problems, all performance/specification requirements met, minor problems, highly effective corrective actions.

Comments *Not Specified*

TIMELINESS OF PERFORMANCE

20/20

Rating **Outstanding:** The contractor has demonstrated an outstanding performance level, significantly exceeded delivery requirements, all on-time deliveries to the Government's benefit.

Comments *Not Specified*

BUSINESS RELATIONS

20/20

Rating **Outstanding:** The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the performance levels described as "Excellent".

Comments *Not Specified*

CUSTOMER SATISFACTION

20/20

Rating **Outstanding:** Contractor representative proactively communicates performance/specification issues to the User Department, highly professional and responsive.

Comments *Not Specified*

COST CONTROL

17/20

Rating **Excellent:** Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments *Not Specified*

GENERAL COMMENTS

Comments *Not Specified*