

Performance Evaluation Details

ID	E4
Project	Generator System Maintenance and Repair Services
Project Number	22ITB135025C-MH
Supplier	Power And Energy Services, Inc.
Supplier Project Contact	Brandon Cummings (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	04/01/2024 to 06/30/2024
Effective Date	09/06/2024
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	09/06/2024 01:06 AM EDT
Completion Date	09/06/2024 01:06 AM EDT
Evaluation Score	79

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating

Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments

Contractor has provided services and parts of very good quality. They have met the service requirements as laid down in the contract

TIMELINESS OF PERFORMANCE

17/20

Rating

Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.

Comments

Contractor has been working with the Fulton County staff in developing a schedule for preventive maintenance. In almost all cases the schedules thus created have been respected and work completed accordingly.

BUSINESS RELATIONS

14/20

Rating

Satisfactory: Response to inquiries and/or technical, service, administrative issues is consistently effective.

Comments

The contractor's staff have been very responsive to questions of technical and commercial nature. Responses are normally received within 24-48 hours

CUSTOMER SATISFACTION

14/20

Rating

Satisfactory: Contractor representative is reasonably responsive to User Department request for information and professional.

Comments

Contractor's work have been maintaining a consistent, good, quality. There have been no complaints from any of the building occupants or technicians about the contractor/his work.

COST CONTROL

17/20

Rating

Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments

Contractor's invoices are timely and straight forward. The price used in the invoices are in agreement with prices quoted in the bid. There have been no occasion when an invoice had to be returned for correction

GENERAL COMMENTS

Comments

The contractor has been providing service for past six years and has maintained acceptable quality in service and parts.