

PROFESSIONAL SERVICES

	Pl	ROFESSIC	NAL SERVICES		
Report Period Start Report Period		oriod End	Contract Period Start	Contract Period End	
		6-30-22	01-01-22	12-31-2 2	
Purchaser Order Number		00 22	Purchase Order Date	12-51-24	
	0422*0147		02/04	/2022	
Department					
			Iding Construction		
Bid Number	.,	Service Com	ervice Commodity		
191TB432768	K-JAJ		Construction		
Contractor		Drown & Doot	Industries Services		
			nance Rating	**************************************	
0 = Unsatisfactory	effective and	ntract requirer	act requirements less than 50% of the time not responsive, refficient; unacceptable delay; incompetence; high degree of		
Archives contract requirements 70% of the time. Marginally responsive, effective and/or efficient; delays require significant adjustments to programs; lemployees marginally capable; customer somewhat satisfied.			stments to programs; key		
Archives contract requirements 80% of the time. Generally responsive, effectives and/or efficient; delays are excusable and/or results in minor programs adjustments; employees are capable and satisfactorily providing service with intervention; customers indicate satisfaction.			minor programs providing service without		
Archives contract requirements 90% of the time. Usually responsive; effer and/or efficient; delays have not impact on programs/mission; key employ are highly competent and seldom require guidance; customers are highly satisfied			nission; key employees		
Archives contract requirements 100% of the time. Immediately responsive; highly efficient and/or effective; no delays; key employees are experts and require minimal directions; customers expectations are exceeded.			ees are experts and		
Couglity of Goods/Services (Specification Compliance – Technical Excellence – Reports/Administration – Personnel Qualification					
Comments: Achieves contract requirements 100% of the time. Responsive, efficient and effective. Key employees are well qualified and experts in their trade. Well satisfied with their work.					
(Were Milestones Met Per Contract – Response Time (per agreement, if applicable) – Responsiveness to Directions/ Change – On Time Completion Per Contract)			eness to Directions/		
Comments: Contractor performance met milestones on a regular basis. Projects were completed on time per contract schedule.					

3. Bu	isine	ss Relations	(Responsivenes	s to Inquires – Prompt Pro	oblem Notifications)		
0	0	Comments: Centre	otor was responsive to	call insurings and somewhat			
0	1	Comments: Contractor was responsive to all inquires and completed task per contract scope					
Õ	2	of work and project	schedule.				
ŏ	3						
<u></u>	4						
				THE SELECTION OF SHELL AND SHELL THE SHELL AND			
4. Cı	ıston		t User Quality Expecta per Invoicing – No Sub	ations – Met Specification stitutions)	– Within Budget –		
	0	Comments: Contrac	ctor met user quality a	nd workmanshin expectat	ions as well as		
	Comments: Contractor met user quality and workmanship expectations as well as specifications. Projects were completed on time and within budget.						
0	2	specifications, r roje	ots were completed t	in time and within budget.			
0	3						
<u></u>	4						
5 (0	ntra	stors Koy Porsonnol	(Credentials/Experie	ence Appropriate – Effect	ive		
5. Contractors Key Personnel			Supervision/Manage	ement – Available as Nee	ded)		
0	0	Comments: Contrac	stor kov porooppol pos	acce appropriate andont	iolo/ovporiopos to porform		
0	1	Name of the second of the seco		17 15 5	als/experience to perform		
0	the service for which they were hired to accomplish. Performed exceptionally well.						
Ŏ	3						
Õ	4						
Over	all D	erformance Rating	4.00	Data	07/40/2022		
OVE	all Pt	citorillance rading	14.00	Date	07/19/2022		

✓ Yes

☐ No

Would you select/recommend this vendor again?

Zewdie Bekele

Joseph N. Davis

Rating completed by:

Department Head Name:
Department Head Signature





TO: Felicia Strong-Whitaker, Director, Purchasing

and Contract Compliance

FROM:

Joseph Davis, Director, DREAM

DATE:

August 05, 2022

SUBJECT:

Contractor's Performance Report – Astra Construction

The Contractor listed below has not received an evaluation due to insufficient time since a project was assigned. Once a considerable progress is made for the assigned project or completed, then a complete performance evaluation will be done by the Department Representative (Project Manager).

PROJECT:

Standby Professional Services for Task Order Contract for Minor

Construction Project

PROJECT NO .:

19ITB432768K-JAJ

CONTRACTOR:

Astra Construction Services, LLC

300 Churchill Court Woodstock, GA 30188

POC:

Mr. Andrew R. Lindsay

PHONE:

(770) 992-9300

EMAIL:

gbeeson@astragroupinc.com

If you have any questions, please contact Harry Jordan at (404) 612-5933

JD/TD/SB/haj

C: Sam Bakare, Construction Administrator, DREAM



4

DEPARTMENT OF PURCHASING & CONTRACT COMPLIANCE

CONTRACTORS PERFORMANCE REPORT PROFESSIONAL SERVICES Report Period Start Report Period End Contract Period Start Contract Period End 01-01-22 06-30-22 01-01-22 12-31-22 Purchaser Order Number Purchase Order Date 021722*0233 03-21-22 Department DREAM Building Construction Bid Number Service Commodity 191TB432768K-JAJ Construction Contractor CRM Performance Rating Archives contract requirements less than 50% of the time not responsive, effective and/or efficient; unacceptable delay; incompetence; high degree of 0 = Unsatisfactory customer dissatisfaction. Archives contract requirements 70% of the time. Marginally responsive, effective and/or efficient; delays require significant adjustments to programs; key 1 = Pooremployees marginally capable; customer somewhat satisfied. Archives contract requirements 80% of the time. Generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs 2 = Satisfactory adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction. Archives contract requirements 90% of the time. Usually responsive; effective and/or efficient; delays have not impact on programs/mission; key employees 3 = Goodare highly competent and seldom require guidance; customers are highly satisfied Archives contract requirements 100% of the time. Immediately responsive: highly efficient and/or effective; no delays; key employees are experts and 4 = Excellent require minimal directions; customers expectations are exceeded. (Specification Compliance - Technical Excellence -1. Quality of Goods/Services Reports/Administration – Personnel Qualification Comments: CRM does a great job of complying with material specifications and technical installation requirements. Along with sourcing supplies and material during our current 2 economy. 3 4 (Were Milestones Met Per Contract - Response Time (per 2. Timeliness of Performance agreement, if applicable) - Responsiveness to Directions/ Change - On Time Completion Per Contract) Comments: CRM completes their jobs on time and do a strong job of working within their 1 assigned budget. 2 3

3. Business Relations (Responsiveness to Inquires – Prompt Problem Notifications)				
Comments: CRM always responds to inquiries on time and they are very proactive with possible solutions to potential problems. 3 4				
4. Customer Satisfaction (Met User Quality Expectations – Met Specification – Within Budget – Proper Invoicing – No Substitutions)				
O Comments: CRM meets quality expectations, specifications and budget.We have had no				
1 issues with their invoices.				
(Constantials/Functions Assumption of Effective				
5. Contractors Key Personnel (Credentials/Experience Appropriate – Effective Supervision/Management – Available as Needed)				
O 0 Comments: CRM's personnel is professional, qualified, and go above and beyond to perform the work as assigned. They have proven that they can manage projects and their				
0 1 the work as assigned. They have proven that they can manage projects and their				
O 2 supervision is always present on site and available when needed.				
O 3				
Overall Performance Rating 4.00 Date 07/20/2022				
Would you select/recommend this vendor again? Yes No				
Rating completed by: Lloyd Nesbitt				
Department Head Name: Joseph N. Davis				
Department Head Signature				



CONTRACTORS PERFORMANCE REPORT

	PI	ROFESSIOI	NAL SERVICES		
Report Period Start Report Perio		eriod End	Contract Period Start	Contract Period End	
		31/2022	1/1/2022	12/31/2022	
Purchaser Order Nun	nber		Purchase Order Date		
03	1822*430		3/18/	2022	
Department			90		
	R		Asset Management		
Bid Number		Service Comm			
191TB432768I	K-JAJ		Standby Contractor		
Contractor		Hands Oak	-1		
			struction, LLC		
0 = Unsatisfactory	effective and	ntract requireme	Performance Rating act requirements less than 50% of the time not responsive, r efficient; unacceptable delay; incompetence; high degree of tisfaction.		
1 = Poor	effective and	d/or efficient; de	ents 70% of the time. Marg lays require significant adju ble; customer somewhat sa	stments to programs; key	
Archives contract requirements 80% of the time. Generally responsive, effer and/or efficient; delays are excusable and/or results in minor programs adjustments; employees are capable and satisfactorily providing service with intervention; customers indicate satisfaction.			minor programs		
Archives contract requirements 90% of the time. Usually responsive; effect and/or efficient; delays have not impact on programs/mission; key employed are highly competent and seldom require guidance; customers are highly satisfied			nission; key employees		
Archives contract requirements 100% of the time. Immediately responsive; highly efficient and/or effective; no delays; key employees are experts and require minimal directions; customers expectations are exceeded.			ees are experts and		
1. Quality of Goods/S	ervices		on Compliance – Technical Iministration – Personnel Qi		
()		provided to the the public.repla	facilities are of commercial cement	quality and are resilient for	
2. Timeliness of Perfo		agreement Change – 0	stones Met Per Contract – F , if applicable) – Responsive On Time Completion Per Co	eness to Directions/ entract)	
Communication for services are met in a timely manner. The contractor has provided additional contact mechanisms where priority assistance is required.					

3. Business Relations		(Responsiveness to Inquires – Prompt Problem Notifications)				
00000	0 1 2 3 4	Responsiveness to inquiries has been prompt with their service representative and are directly available to oversee operations for each project and communications are clear and transparent.				
4. Cu	4. Customer Satisfaction (Met User Quality Expectations – Met Specification – Within Budget – Proper Invoicing – No Substitutions)					
0	O I Das been consistent and met with no return repairs				,	
5. Co	5. Contractors Key Personnel (Credentials/Experience Appropriate – Effective Supervision/Management – Available as Needed)					
O 0 1 Staff continue to be responsive and provide details to clarify coordination on delivery and installation of equipment in a prompt and professional manner.						
	Overall Performance Rating 3.20 Date 3/2/2022					
		u select/recommend thi		Yes	No	
			hia P. Brackett			
			eph N. Davis			
Depa	Department Head Signature					



CONTRACTORS PERFORMANCE REPORT

	PF	ROFESSIO	NAL SERVICES	
Report Period Start Report Period 01-01-22 06-30		eriod End	Contract Period Start 01-01-2 2	Contract Period End
Purchaser Order Num	nber	00 11	Purchase Order Date	
Department 020	0221*160		02/02	2/2022
Department		DREAM Build	ling Construction	
Bid Number		Service Comm		
191TB432768	<-JAJ		Construction	
Contractor		Dwines Co.	streaters les	
			ntractors, Inc. ance Rating	
0 = Unsatisfactory		ntract requireme Nor efficient; ur	ents less than 50% of the til nacceptable delay; incompe	
1 = Poor	effective and	l/or efficient; de	ents 70% of the time. Marg elays require significant adju ble; customer somewhat sa	ustments to programs; key
Archives contract requirements 80% of the time. Generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction.				
3 = Good	Archives contract requirements 90% of the time. Usually responsive; effective and/or efficient; delays have not impact on programs/mission; key employees are highly competent and seldom require guidance; customers are highly satisfied			
Archives contract requirements 100% of the time. Immediately responsive; highly efficient and/or effective; no delays; key employees are experts and require minimal directions; customers expectations are exceeded.				
1. Quality of Goods/S	ervices		on Compliance – Technical Iministration – Personnel Q	
Comments: Prime Contractors performed the work at the exterior wall of Wolf Creek Library in strict accordance with the specifications and details designed by the waterproofing consultant. The work was performed with technical competence by qualified personnel.				
2. Timeliness of Perfo	rmance	agreement	stones Met Per Contract – I , if applicable) – Responsive On Time Completion Per Co	eness to Directions/
			e met by Prime Contractors conse time was reasonable.	17. In the second secon

3. Bus	sines	s Relations	(Responsivenes	s to Inquires – Prompt Pro	blem Notifications)	
0	0 1 2 3 4	Comments: Prime was very responsive to Fulton County inquiries about the work and schedule.				
4. Cus	4. Customer Satisfaction (Met User Quality Expectations – Met Specification – Within Budget – Proper Invoicing – No Substitutions)					
0	Comments: The completed work met Fulton County's expectation regarding water tight construction but was slightly above the anticipated budget (finished construction came in \$1,184.00 above approved budget due to material cost escalations).					
5. Con	5. Contractors Key Personnel (Credentials/Experience Appropriate – Effective Supervision/Management – Available as Needed)					
0	O Comments: The experience level of Prime Contractors was appropriate for the project. They managed the project as needed to accomplish the expected results. O 2 O 3 O 4					
Overa	Overall Performance Rating 3.20 Date July 20, 2022					
	Would you select/recommend this vendor again? Yes No					
Rating	Rating completed by: Alfred Collins					
Depar	tme	nt Head Name:	Joseph N. Davis			
Depar	tme	nt Head Signature	FORT			
			0			



CONTRACTORS PERFORMANCE REPORT

	PR	OFESSION	NAL SERVICES	
Report Period Start Report Perio			Contract Period Start	Contract Period End
1/1/2022		10/2022	1/1/2022	12/31/2022
Purchaser Order Num	nber 04 / 012722*01	106	Purchase Order Date	6/2021
Department	04/012/22 01	100	01/20	0/2021
Department		DREAM Build	ing Construction	
Bid Number		Service Comm		
191TB432768F	K-JAJ		Construction	
Contractor				
			ons Interiors	
	Archives cont		ance Rating	ima nat raananaiya
0 = Unsatisfactory		or efficient; un	ents less than 50% of the ti acceptable delay; incompe	
1 = Poor	effective and/	or efficient; de	ents 70% of the time. Marg lays require significant adj ble; customer somewhat s	ustments to programs; key
Archives contract requirements 80% of the time. Generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction.				
3 = Good	Archives contract requirements 90% of the time. Usually responsive; effective and/or efficient; delays have not impact on programs/mission; key employees are highly competent and seldom require guidance; customers are highly satisfied			
Archives contract requirements 100% of the time. Immediately responsive; highly efficient and/or effective; no delays; key employees are experts and require minimal directions; customers expectations are exceeded.				
Conclusion				
O 0 1 Comments: Complies with material specifications and technical installation requirements. O 1				
2. Timeliness of Performance (Were Milestones Met Per Contract – Response Time (per agreement, if applicable) – Responsiveness to Directions/ Change – On Time Completion Per Contract)				
O 0 Comments: Complete assigned projects within time and budget. O 1 O 2 O 3 O 4				

3. Business Relations (Responsi	veness to Inquires – Prompt Problem Notifications)			
O 0 Comments: Contractor always resp O 1 O 2 O 3 O 4	Comments: Contractor always responds to inquiries on time and is proactive to solutions.			
Proper Invoicing – N				
0 Comments: Meets quality expectations, specifications and budget. No issues with invoice format and accuracy 2 0 3 0 4				
5. Contractors Key Personnel (Credentials/Experience Appropriate – Effective Supervision/Management – Available as Needed) Comments: Contractor personnel is qualified to perform the work and management supervision is always present on site and available when needed.				
Overall Performance Rating 4.00 Date 07/19/2022 Would you select/recommend this vendor again? Yes No Rating completed by: Dulce Guzman Department Head Name: Joseph N. Davis Department Head Signature				