

Performance Evaluation Details

ID	E2
Project	EMERGENCY SEWAGE CLEANUP SERVICES
Project Number	20ITB112420A-FB
Supplier	American Property Restoration, Inc.
Supplier Project Contact	Alpha Diallo (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	07/01/2022 to 09/30/2022
Effective Date	10/03/2022
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	10/03/2022 11:15 AM EDT
Completion Date	10/03/2022 11:15 AM EDT
Evaluation Score	100

Related Documents

Related Documents	Size	Uploaded Date
EXECUTED Contractor Performance Report - American Property Restoration Inc. - Emergency Sewage Cleanup Services 3qtr.pdf [pdf]	531 Kb	09/21/2022 01:57 PM EDT

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

20/20

Rating Outstanding: The contractor has demonstrated an outstanding performance level, no quality problems, all performance/specification requirements met, minor problems, highly effective corrective actions.

Comments Very knowledgeable of requirements and expectations.

TIMELINESS OF PERFORMANCE

20/20

Rating Outstanding: The contractor has demonstrated an outstanding performance level, significantly exceeded delivery requirements, all on-time deliveries to the Government's benefit.

Comments Excellent response times.

BUSINESS RELATIONS

20/20

Rating Outstanding: The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the performance levels described as "Excellent".

Comments Great line of communications with the vendor.

CUSTOMER SATISFACTION

20/20

Rating Outstanding: Contractor representative proactively communicates performance/specification issues to the User Department, highly professional and responsive.

Comments Customers are very pleased with remediation being done.

COST CONTROL

20/20

Rating Outstanding: Compliance with contract pricing, all cost discrepancies are clearly identified with explanation; compliance with invoice submission requirements/price substantiation.

Comments The crews know exactly what needs to be done and do an excellent job.

GENERAL COMMENTS

Comments *Not Specified*



11/17/2022