

Performance Evaluation Details

ID	E9
Project	Generator System Maintenance and Repair Services
Project Number	22ITB135025C-MH
Supplier	Power And Energy Services, Inc.
Supplier Project Contact	Brandon Cummings (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	01/01/2025 to 03/31/2025
Effective Date	05/10/2025
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	05/10/2025 02:11 PM EDT
Completion Date	05/10/2025 02:11 PM EDT
Evaluation Score	82

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating

Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments

Vendor provided goods and services of good quality during the review period. The services complied with specifications in the bid or industry standards

TIMELINESS OF PERFORMANCE

17/20

Rating

Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.

Comments

There were no delays in completing assigned job during the review period. Repair works were mostly completed in a timely manner. Vendor also completed tasks involving OEM support.

BUSINESS RELATIONS

17/20

Rating

Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

Comments

Vendor's organization has been extremely responsive to questions about schedules, details of repair and invoicing. Support by Lacresial Perkins deserve special mention

CUSTOMER SATISFACTION

14/20

Rating

Satisfactory: Contractor representative is reasonably responsive to User Department request for information and professional.

Comments

Contractor's representative or technicians are reasonably responsive and communicates well with DREAM staff about technical and specification matters

COST CONTROL

17/20

Rating

Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments

Vendor maintained timeliness and accuracy in sending invoices. They always maintain the prices quoted in estimates and in the bid package. There has been no occasion where an invoice had to be disputed due to errors.

GENERAL COMMENTS

Comments

Not Specified