

## Performance Evaluation Details

<b>ID</b>	E14
<b>Project</b>	Standby Emergency Repair and Restoration Services
<b>Project Number</b>	20RFP127348C-CG
<b>Supplier</b>	Complete Contracting Partners LLC
<b>Supplier Project Contact</b>	Quincy Collins (preferred language: English)
<b>Performance Program</b>	Goods and Commodity Services
<b>Evaluation Period</b>	04/01/2025 to 06/30/2025
<b>Effective Date</b>	07/21/2025
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	Not Specified
<b>Expectations Meeting Date</b>	Not Specified
<b>Status</b>	Completed
<b>Publication Date</b>	07/21/2025 10:03 AM EDT
<b>Completion Date</b>	07/21/2025 10:03 AM EDT
<b>Evaluation Score</b>	82

### Related Documents

There are no documents associated with this Performance Evaluation

## OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

### QUALITY OF PRODUCT OR SERVICE

17/20

Rating

**Excellent:** There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments

Quality problems are not an issue and they meet contract requirements but delivery is the issue from vendor suppliers.

### TIMELINESS OF PERFORMANCE

14/20

Rating

**Satisfactory:** There are no, or minimal, delays that impact achievement of contract requirements.

Comments

There are delays on projects due to delivery of products by subcontractors and supply chain that require constant followup and change in suppliers which affect promises made and project completion.

### BUSINESS RELATIONS

17/20

Rating

**Excellent:** Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

Comments

Contractor demonstrate great performance and commitment for technical, service administrative issues exceed expectations 85% of time.

### CUSTOMER SATISFACTION

17/20

Rating

**Excellent:** Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

Comments

Contractor representatives communicates routinely with user Department, professional and responsive to the User Department 's request for information.

### COST CONTROL

17/20

Rating

**Excellent:** Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments

Contracting pricing , all cost discrepancies are clearly identified with explanation and invoice submission requirements are met timely.

### GENERAL COMMENTS

Comments

Overall Contractor is very reliable and responsive to needs of Fulton County and is working to address issues with timeliness that has caused delays by subcontractor (flooring) personnel by hiring alternative flooring subcontractor.