

DEPARTMENT OF PURCHASING & CONTRACT COMPLIANCE

CONTRACTORS PERFORMANCE REPORT
GOODS AND COMMODITIES SERVICES

Report Period Start	Report Period End	Contract Period Start	Contract Period End
7/1/2020	9/30/2020	7/1/2019	9/30/2019
PO Number		PO Date	
540 19120800A-CT		9/3/2019	
Department			
Bid Number	19CT120800A		
Service Commodity	Pipe and Utility Markers		
Contractor	Jet-Vac Equipment Company LLC		

1 = Unsatisfactory	<i>Achieves contract requirements less than 50% of the time, not responsive, effective and/or efficient, unacceptable delay, incompetence, high degree of customer dissatisfaction.</i>
2 = Poor	<i>Achieves contract requirements 70% of the time. Marginally responsive, effective and/or efficient; delays require significant adjustments to programs; key employees marginally capable; customers somewhat satisfied.</i>
3 = Satisfactory	<i>Achieves contract requirements 80% of the time; generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction.</i>
4 = Good	<i>Achieves contract requirements 90% of the time. Usually responsive; effective and/or efficient; delays have not impact on programs/mission; key employees are highly competent and seldom require guidance; customers are highly satisfied.</i>
5 = Excellent	<i>Achieves contract requirements 100% of the time. Immediately responsive; highly efficient and/or effective; no delays; key employees are experts and require minimal directions; customers expectations are exceeded.</i>

. Quality of Goods/Services (-Specification Compliance - Technical Excellence - Reports/Administration - Personnel Qualification)

0
 1
 2
 3
 4

Comments:
 Jet-Vac Equipment Company LLC was awarded a twelve month contract to provide the Public Works Department with a push camera, transmitter, and magnetic and cable locators. The equipment provided by this vendor exceeds all applicable standards and guidelines

. Timeliness of Performance (-Were Milestones Met Per Contract - Response Time (per agreement, if applicable) - Responsiveness to Direction/Change - On Time Completion Per Contract)

0
 1
 2
 3
 4

Comments:
 Jet-Vac Equipment Company LLC response time in providing the equipment mentioned within a week after receiving the Purchase Order.

. Business Relations (-Responsiveness to Inquiries - Prompt Problem Notifications)

Comments:

0
 1
 2
 3

Jet-Vac Equipment Company conducts business with the Public Works Department in a professional manner. This vendor provided an 8 hour training course on how to properly use the push camera, both locators, and the transmitter.

. Customer Satisfaction (-Met User Quality Expectations - Met Specification - Within Budget - Proper Invoicing - No Substitutions)

Comments:

- 0
- 1
- 2
- 3
- 4

The camera system, transmitter, magnetic, and cable locators provided by Jet-Vac exceeds Public Works, and specifications standards. Jet-Vac Equipment Company has proper invoicing procedures, and the equipment provided met budget requirements.

. Contractors Key Personnel (-Credentials/Experience Appropriate - Effective Supervision/Management - Available as Needed)

Comments:

- 0
- 1
- 2
- 3
- 4

As of this reporting period the scope of services rendered by Jet-Vac Equipment Company has met the requirements of Fulton County Government. There are no issues to report at this time

Overall Performance Rating:

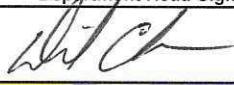
4.0

Would you select/recommend this vendor again?
Check box for Yes. Leave Blank for No)

- Yes
- No

Rating completed by:

kenny.byrom

Department Head Name	Department Head Signature	Date
David Clark		9/29/2020