

Performance Evaluation Details

ID	E6
Project	Electrical On Call Services Countywide
Project Number	20ITB125775C-CG
Supplier	CAPITAL CITY ELECTRICAL SERVICES, LLC.
Supplier Project Contact	JENNI EASON (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	04/01/2024 to 06/30/2024
Effective Date	07/07/2024
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	07/07/2024 03:41 PM EDT
Completion Date	07/07/2024 03:41 PM EDT
Evaluation Score	79

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range
Outstanding = 90-100%
Excellent = 80-89%
Satisfactory = 70-79%
Needs Improvement = 50-69%
Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating
Excellent: There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments
Vendor was used very sparingly in this quarter and was used only for emergency and urgent work. Vendor provided services in compliance with the requirements in contract and ITB documents

TIMELINESS OF PERFORMANCE

17/20

Rating
Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.

Comments
Vendor provided services in time and as scheduled by the Project Manager. There were no delays involved with any task assigned

BUSINESS RELATIONS

14/20

Rating
Satisfactory: Response to inquiries and/or technical, service, administrative issues is consistently effective.

Comments
Vendor provided very good channel of communication and responded reasonably well to inquiries, requests for updates and requests for quotes.

CUSTOMER SATISFACTION

17/20

Rating
Excellent: Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

Comments
Contractor's Account Manager was always available on phone or text or email to provide response to requests for information. The Account Manager maintained communication even while being on vacation

COST CONTROL

14/20

Rating
Satisfactory: Minimal contract pricing issues, cost discrepancies identified by User Department that require explanation, cost/price issues resolved in timely manner.

Comments
Vendor used price quoted in the ITB and Contract for billing. Invoices were submitted immediately after completion of work and the invoices contained no errors

GENERAL COMMENTS

Comments
This vendor is a very good resource for services contracted

Performance Evaluation Details

ID	E6
Project	Electrical On Call Services Countywide
Project Number	20ITB125775C-CG
Supplier	AIIN1Security
Supplier Project Contact	Ronald Mangum (preferred language: English)
Performance Program	Goods and Commodity Services
Evaluation Period	04/01/2024 to 06/30/2024
Effective Date	07/07/2024
Evaluation Type	Formal
Interview Date	Not Specified
Expectations Meeting Date	Not Specified
Status	Completed
Publication Date	07/07/2024 03:27 PM EDT
Completion Date	07/07/2024 03:27 PM EDT
Evaluation Score	76

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

- Evaluation Score Range
- Outstanding = 90-100%
- Excellent = 80-89%
- Satisfactory = 70-79%
- Needs Improvement = 50-69%
- Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

14/20

Rating

Satisfactory: Overall compliance requires minor User Department resources to ensure achievement of contract requirements.

Comments The vendor was used sparingly and only for urgent work. Performance of the vendor was in compliance with the contract requirements and had no quality problems

TIMELINESS OF PERFORMANCE

17/20

Rating

Excellent: There are no delays and the contractor has exceeded the agreed upon time schedule.

Comments Vendor completed the work in a timely manner and as scheduled by the County. There were no delays in meeting the deadlines.

BUSINESS RELATIONS

17/20

Rating

Excellent: Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

Comments Vendor provided good and timely response to inquiries and requests for quotes. Vendo's office was responsive to requests for information and updates.

CUSTOMER SATISFACTION

14/20

Rating

Satisfactory: Contractor representative is reasonably responsive to User Department request for information and professional.

Comments Contractor performed well and there were no complaints from user departments or Project Managers. There were no quality related issues

COST CONTROL

14/20

Rating

Satisfactory: Minimal contract pricing issues, cost discrepancies identified by User Department that require explanation, cost/price issues resolved in timely manner.

Comments Vendor is yet to submit an invoice for the work done in this quarter. However, the quotes submitted were using the pricing documented in the contract.

GENERAL COMMENTS

Comments Vendor is flexible, patient and knowledgeable.



INTEROFFICE MEMORANDUM

TO: Felicia Strong-Whitaker, Director, Purchasing and Contract Compliance

FROM: Joseph Davis, Director, DREAM *JD*

DATE: August 27, 2024

SUBJECT: Contractor's Performance Report – Electrify Atlanta, LLC- Electrical on Call Maintenance Services Countywide – 23ITB138804C-GS

The Contractor listed below has not been established as a contractor/vendor in BidNet in BidNet due to the new Contract Agreement just been established cause for no evaluation for performance at this time. Once services have been rendered/or project completed during active evaluation (quarterly) period, then a complete performance evaluation will be done by the Department representative (Project Manager).

PROJECT: Electrical on Call Maintenance Services Countywide

PROJECT NO.: 23ITB138804C-GS

CONTRACTOR: Electrify Atlanta, LLC
P. O. Box 2225
Roswell, GA 30077

POC: Brian Hulsey

PHONE: 404-500-7674

EMAIL: admin@electrifyatl.com

If you have any questions, please contact Khandi Flowers at (404) 612-7944.

JD/TD/JA/kf

C: Tim Dimond, DREAM Deputy Director
John Adams, DREAM Administrator
Harry Jordan, Contract Administrator, DREAM
Khandi Flowers, Contract Administrator, Purchasing/DREAM