



**DEPARTMENT OF PURCHASING &
CONTRACT COMPLIANCE**

CONTRACTORS PERFORMANCE REPORT

GOODS AND COMMODITIES

Report Period Start	Report Period End	Contract Period Start	Contract Period End
4/1/2022	6/30/2022	1/1/2022	12/31/22

Purchaser Order Number	Purchase Order Date
030322-309	3/3/2022

Department

DREAM

Bid Number	Service Commodity
21ITBC130825C-MH	PLUMBING SUPPLIES AND RELATED ITEMS

Contractor

EQUIPARTS

Performance Rating

0 = Unsatisfactory	Archives contract requirements less than 50% of the time not responsive, effective and/or efficient; unacceptable delay; incompetence; high degree of customer dissatisfaction.
1 = Poor	Archives contract requirements 70% of the time. Marginally responsive, effective and/or efficient; delays require significant adjustments to programs; key employees marginally capable; customer somewhat satisfied.
2 = Satisfactory	Archives contract requirements 80% of the time. Generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction.
3 = Good	Archives contract requirements 90% of the time. Usually responsive; effective and/or efficient; delays have not impact on programs/mission; key employees are highly competent and seldom require guidance; customers are highly satisfied
4 = Excellent	Archives contract requirements 100% of the time. Immediately responsive; highly efficient and/or effective; no delays; key employees are experts and require minimal directions; customers expectations are exceeded.

1. Quality of Goods/Services	(Specification Compliance – Technical Excellence – Reports/Administration – Personnel Qualification)
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☐ 0	All material and supplies received meet specifications provided to the vendor.
☐ 1	
☐ 2	
☐ 3	
☒ 4	

2. Timeliness of Performance	(Were Milestones Met Per Contract – Response Time (per agreement, if applicable) – Responsiveness to Directions/ Change – On Time Completion Per Contract)
------------------------------	--

☐ 0	This vendor has consistently demonstrated the ability to deliver all maintenance supplies ordered within the time specified in the contract Special orders are processed and shipped per the customers request.
☐ 1	
☐ 2	
☐ 3	
☒ 4	

3. Business Relations		(Responsiveness to Inquires – Prompt Problem Notifications)
☐	0	This vendor has been very responsive to all requirements made by Warehouse & Logistics.
☐	1	
☐	2	
☐	3	
☒	4	
4. Customer Satisfaction		(Met User Quality Expectations – Met Specification – Within Budget – Proper Invoicing – No Substitutions)
☐	0	This vendor's performance meets the expectations of the contract administrator; invoices provide all the necessary information such as cost per item; total Cost, grand total and correct remit to address information necessary for processing invoices through Fulton County's financial system.
☐	1	
☐	2	
☐	3	
☒	4	
5. Contractors Key Personnel		(Credentials/Experience Appropriate – Effective Supervision/Management – Available as Needed)
☐	0	This vendor ' s personnel is customer focused and has excellent customer service skills.
☐	1	
☐	2	
☐	3	
☒	4	

Overall Performance Rating	4.00	Date	6/9/2022
Would you select/recommend this vendor again?		☒ Yes	☐ No
Rating completed by:	Calvin Gamble		
Department Head Name:	Joseph Davis		
Department Head Signature	<i>Joseph Davis</i>		

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CONTRACTORS PERFORMANCE REPORT

GOODS AND COMMODITIES

Report Period Start	Report Period End	Contract Period Start	Contract Period End
4/1/2022	6/30/2022	1/1/2022	12/31/22
Purchaser Order Number		Purchase Order Date	
030322-311		3/3/2022	

Department

DREAM

Bid Number

Service Commodity

21ITBC130825C-MH

PLUMBING SUPPLIES AND RELATED ITEMS

Contractor

SOUTH K & A SPECIALITY PLUMBING

Performance Rating

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1. Quality of Goods/Services

(Specification Compliance – Technical Excellence –
Reports/Administration – Personnel Qualification)

☐	0	All material and supplies received meet specifications provided to the vendor.
☐	1	
☐	2	
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2. Timeliness of Performance

(Were Milestones Met Per Contract – Response Time (per agreement, if applicable) – Responsiveness to Directions/ Change – On Time Completion Per Contract)

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Overall Performance Rating	4.00	Date	6/10/2022
Would you select/recommend this vendor again?		☒ Yes	☐ No
Rating completed by:	Calvin Gamble		
Department Head Name:	Joseph Davis		
Department Head Signature	<i>Joseph Davis</i>		

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GOODS AND COMMODITIES

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4/1/2022	6/30/2022	1/1/2022	12/31/22
Purchaser Order Number		Purchase Order Date	
030322-313		3/3/2022	
Department			
DREAM			
Bid Number		Service Commodity	
21ITBC130825C-MH		PLUMBING SUPPLIES AND RELATED ITEMS	
Contractor			
TILES IN STYLE dba TARZA			
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Department Head Name:	Joseph Davis		
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030322-315		3/3/2022	

Department

DREAM

Bid Number

Service Commodity

21ITBC130825C-MH

PLUMBING SUPPLIES AND RELATED ITEMS

Contractor

W.W. GRAINGER

Performance Rating

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Department Head Name:	Joseph Davis		
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