

## Performance Evaluation Details

<b>ID</b>	E9
<b>Project</b>	Glass and Plexiglas Repair and Maintenance
<b>Project Number</b>	20ITB126868C-CG
<b>Supplier</b>	Brad Construction Company II
<b>Supplier Project Contact</b>	Neal Morrison (preferred language: English)
<b>Performance Program</b>	Goods and Commodity Services
<b>Evaluation Period</b>	04/01/2024 to 06/30/2024
<b>Effective Date</b>	07/08/2024
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	Not Specified
<b>Expectations Meeting Date</b>	Not Specified
<b>Status</b>	Completed
<b>Publication Date</b>	07/08/2024 04:42 PM EDT
<b>Completion Date</b>	07/08/2024 04:42 PM EDT
<b>Evaluation Score</b>	79

### Related Documents

There are no documents associated with this Performance Evaluation

**OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES**

Evaluation Score Range  
Outstanding = 90-100%  
Excellent = 80-89%  
Satisfactory = 70-79%  
Needs Improvement = 50-69%  
Unsatisfactory = -50%

**QUALITY OF PRODUCT OR SERVICE**

**17/20**

Rating  
**Excellent:** There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

**Comments**  
Vendor provided services and material of good quality. There were no issues resulting from poor quality of material or poor workmanship. Contractor employed skilled workers and complied with technical specifications in the contract

**TIMELINESS OF PERFORMANCE**

**14/20**

Rating  
**Satisfactory:** There are no, or minimal, delays that impact achievement of contract requirements.

**Comments**  
Vendor provided services within agreed upon schedule. There has been no delay in execution of work except where manufacturer may have caused some delays

**BUSINESS RELATIONS**

**17/20**

Rating  
**Excellent:** Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

**Comments**  
Vendor maintained very good business contact with the project manager and always responded to quotes and requests for information. Vendor was also able to facilitate dialogue with the manufacturer when certain design/manufacturing issues were discussed

**CUSTOMER SATISFACTION**

**17/20**

Rating  
**Excellent:** Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

**Comments**  
Contractor communicated with Fulton County routinely and effectively. Where information was requested, contractor provided detailed notes and included manufacturer's cut sheets or web site information

**COST CONTROL**

**14/20**

Rating  
**Satisfactory:** Minimal contract pricing issues, cost discrepancies identified by User Department that require explanation, cost/price issues resolved in timely manner.

**Comments**  
Invoices were submitted by the vendor in a timely manner and with minimum or no delays. Vendor cooperated with the County during the cyber-attack, when payments were subjected to unusual delays

**GENERAL COMMENTS**

**Comments**  
Recommend maintaining the contract considering the quality of their work.

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<b>Project Number</b>	20ITB126868C-CG
<b>Supplier</b>	P & E Mirror and Glass LLC
<b>Supplier Project Contact</b>	Neicy Hindsman (preferred language: English)
<b>Performance Program</b>	Goods and Commodity Services
<b>Evaluation Period</b>	04/01/2024 to 06/30/2024
<b>Effective Date</b>	07/08/2024
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	Not Specified
<b>Expectations Meeting Date</b>	Not Specified
<b>Status</b>	Completed
<b>Publication Date</b>	07/08/2024 07:14 PM EDT
<b>Completion Date</b>	07/08/2024 07:14 PM EDT
<b>Evaluation Score</b>	76

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**OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES**

Evaluation Score Range  
Outstanding = 90-100%  
Excellent = 80-89%  
Satisfactory = 70-79%  
Needs Improvement = 50-69%  
Unsatisfactory = -50%

**QUALITY OF PRODUCT OR SERVICE**

**14/20**

Rating  
**Satisfactory:** Overall compliance requires minor User Department resources to ensure achievement of contract requirements.  
**Comments** Vendor was not involved in many projects. However, the vendor provided goods and services of good quality in assigned projects

**TIMELINESS OF PERFORMANCE**

**14/20**

Rating  
**Satisfactory:** There are no, or minimal, delays that impact achievement of contract requirements.  
**Comments** Vendor provided services as scheduled and without any delay.

**BUSINESS RELATIONS**

**14/20**

Rating  
**Satisfactory:** Response to inquiries and/or technical, service, administrative issues is consistently effective.  
**Comments** Contractor provided very prompt response to inquiries and request for quotes etc. Their back-office staff was well informed

**CUSTOMER SATISFACTION**

**17/20**

Rating  
**Excellent:** Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.  
**Comments** Contractor's account representative represented the contractor very well and assisted the County in getting things done fast.

**COST CONTROL**

**17/20**

Rating  
**Excellent:** Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.  
**Comments** Contractor's pricing of work was in compliance with contract pricing and in comparison, with the second vendor, less expensive. Invoices were prompt and in time. No errors or corrections observed.

**GENERAL COMMENTS**

**Comments** Vendor is a good alternate resource where work does not involve multi-story buildings