

## Performance Evaluation Details

|                           |   |
|---------------------------|---|
| ID                        | E2  |
| Project                   | O & M Service for Wastewater Facilities & Pump Stations in the North Area |
| Project Number            | #19RFP090419KDB   |
| Supplier                  | Veolia  |
| Supplier Project Contact  | Francis Crehan (preferred language: English)                              |
| Performance Program       | Professional Services   |
| Evaluation Period         | 06/26/2025 to 09/25/2025  |
| Effective Date            | 11/26/2025  |
| Evaluation Type           | Formal  |
| Interview Date            | Not Specified   |
| Expectations Meeting Date | Not Specified   |
| Status                    | Completed   |
| Publication Date          | 11/26/2025 08:58 AM EST   |
| Completion Date           | 11/26/2025 08:58 AM EST   |
| Evaluation Score          | 62  |



12/9/2025

### Related Documents

There are no documents associated with this Performance Evaluation

### OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

### PROJECT MANAGEMENT

14/20

Rating

**Satisfactory:** Project Management. Acceptable understanding of project objectives, risks and Contract requirements with some direction required from the User Department.

Comments

Satisfactory. Plant Manager should have more experience.

### SCHEDULE

14/20

Rating

**Satisfactory:** Delivered on schedule or on approved amended schedule. Monitoring and forecasting of schedule as per Contract requirements.

Comments

Meets Requirements of the Contract.

### QUALITY OF DESIGN, REPORTS AND DELIVERABLES

14/20

Rating

**Satisfactory:** Deliverables meet requirements and have an average number of issues on reports and deliverables.

Comments

Satisfactory.

### COMMUNICATIONS AND CO-OPERATION

10/20

Rating

**Needs Improvement:** Communication and Co-operation needs improvement; slow response to the User Department's requests and changes.

Comments

Needs cooperation to meet the project goals.

### OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

10/20

Rating

**Needs Improvement:** Minor issues with compliance took a long time to resolve and/or required multiple interventions to resolve the issue to the the User Department's satisfaction.

Comments

There are permit violations that is under Operators Control. Needs improvements.

## GENERAL COMMENTS

### Comments

Veolia needs improvements in operations and maintenance to meet the Contract requirements.