

## Performance Evaluation Details

<b>ID</b>	E1
<b>Project</b>	Fuel Card Management Services
<b>Project Number</b>	SWC#99999-001-SPD0000 112-0001
<b>Supplier</b>	WEX Bank
<b>Supplier Project Contact</b>	Denise Baumgart (preferred language: English)
<b>Performance Program</b>	Professional Services
<b>Evaluation Period</b>	01/01/2023 to 06/30/2023
<b>Effective Date</b>	09/05/2023
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	Not Specified
<b>Expectations Meeting Date</b>	Not Specified
<b>Status</b>	Completed
<b>Publication Date</b>	09/05/2023 11:08 PM EDT
<b>Completion Date</b>	09/05/2023 11:08 PM EDT
<b>Evaluation Score</b>	82

### Related Documents

There are no documents associated with this Performance Evaluation

**OVERALL RATING GUIDE - PROFESSIONAL SERVICES**

Evaluation Score Range  
Outstanding = 90-100%  
Excellent = 80-89%  
Satisfactory = 70-79%  
Needs Improvement = 50-69%  
Unsatisfactory = -50%

**PROJECT MANAGEMENT**

**17/20**

Rating <b>Excellent:</b> Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

**Comments** The vendor meets all the expectations and specifications.

**SCHEDULE**

**17/20**

Rating <b>Excellent:</b> Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule.

**Comments** Vendor has prompt response to fuel card purchases outside of the Metro Atlanta and the State of Georgia.

**QUALITY OF DESIGN, REPORTS AND DELIVERABLES**

**17/20**

Rating <b>Excellent:</b> Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

**Comments** This vendor meets all requirements.

**COMMUNICATIONS AND CO-OPERATION**

**17/20**

Rating <b>Excellent:</b> Co-operative and timely response to the User Department concerns.

**Comments** Prompt response to fuel card purchases problems within it Software or Customer Service system .

**OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS**

**14/20**

Rating <b>Satisfactory:</b> Issues of compliance with Contract documents were resolved in a timely manner to the the User Department's satisfaction.

**Comments** This vendor service has the abilities to provide fuel purchase to all of the county's departments, within a limited amount of time.

**GENERAL COMMENTS**

**Comments** *Not Specified*