Performance Evaluation Details

ID E2

Project Family and Medical Leave (FMLA) ACT Administrative Services

Project Number 24RFP1325481B-PS

SupplierSedgwick Claims Management Services, Inc.Supplier Project ContactDoreen Harris (preferred language: English)Supplier Project ContactKatrina Salumbides (preferred language: English)

Performance Program Professional Services
Evaluation Period 07/02/2025 to 10/01/2025

Effective Date 10/06/2025

Evaluation Type Formal

Interview Date Not Specified

Expectations Meeting Date Not Specified

Status Completed

 Publication Date
 10/06/2025 02:48 PM EDT

 Completion Date
 10/06/2025 02:48 PM EDT

Evaluation Score 85

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range Outstanding = 90-100% Excellent = 80-89% Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

PROJECT MANAGEMENT 17/20

Rating

Excellent: Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and

required little direction from the User Department.

Comments Not Specified

SCHEDULE 17/20

Rating

Excellent: Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of

project schedule.

Comments Not Specified

QUALITY OF DESIGN, REPORTS AND DELIVERABLES 17/20

Rating

Excellent: Deliverables exceed requirements in some areas and remainder of

items delivered are high quality.

Comments Not Specified

COMMUNICATIONS AND CO-OPERATION 17/20

Rating

Excellent: Co-operative and timely response to the User Department concerns.

Comments Not Specified

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS 17/20

Rating

Excellent: Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

Comments Not Specified

GENERAL COMMENTS

Comments Not Specified